

Terms and Conditions - FoodDash

Last Updated: April 21, 2025

1. Introduction

Welcome to FoodDash! By accessing or using our platform, you agree to be bound by these Terms and Conditions. Please read them carefully before placing an order.

2. Use of the Platform

You must be at least 18 years old to use FoodDash. You agree to use the service only for lawful purposes. You are responsible for maintaining the confidentiality of your account.

3. Orders

All orders are subject to availability and restaurant acceptance. Prices and availability of items may change without notice. FoodDash is not responsible for delays caused by the restaurant or delivery personnel.

4. Payments

Payments can be made via credit/debit cards, digital wallets, or cash on delivery (if available). Refunds or cancellations are subject to our Refund Policy.

5. Delivery

Estimated delivery times are provided by the restaurant and are not guaranteed. If the address is incorrect or incomplete, delivery may be delayed or canceled.

6. User Conduct

You agree not to misuse the service, post false information, or engage in any fraudulent activity. Abusive behavior towards delivery personnel or staff will not be tolerated.

7. Limitation of Liability

FoodDash is not liable for food quality, restaurant hygiene, or allergic reactions. We are not responsible for losses or damages resulting from your use of the service.

8. Changes to Terms

FoodDash reserves the right to modify these Terms and Conditions at any time.

9. Contact Us

If you have any questions about these Terms, please contact us at support@fooddash.com.