

Branding Guide for ReferHarmony

Brand Name:

- **ReferHarmony**

Tagline:

- **"Bridging Care with Clarity and Precision"**

Brand Personality and Voice:

- **Personality:** Secure, Accurate, Simple, Innovative
- **Voice:** Professional and friendly tone, using clear language, empathetic, consistent pacing.

Color Scheme:

- **Blue:** Trust, security, and professionalism
- **Green:** Health, growth, and simplicity
- **White:** Simplicity and cleanliness
- **Gray/Silver:** Modernity and precision

Logo Concept:

- **Design Elements:** Interlocking shapes or smooth pathways to symbolize harmony and connection.
- **Symbols:** Subtle healthcare symbols and contemporary shapes for AI/digital transformation.
- **Typography:** Clean, friendly sans-serif font for simplicity and innovation.
- **Color Application:** Use of blue, green, with highlights of white and gray.

Marketing Strategy:

1. **Target Audience Analysis:** Focus on regional health alliances, smaller systems, and rural networks.
2. **Digital Presence:** Comprehensive website, SEO, and content marketing.
3. **Social Media Engagement:** Utilize LinkedIn, Twitter for professional outreach.
4. **Partnerships and Collaborations:** Establish networks with healthcare IT companies.
5. **Webinars and Demonstrations:** Showcase platform functionality.
6. **Customer Testimonials and Case Studies:** Build trust and demonstrate value.

Digital Welcome Package:

1. **Welcome Email:** Warm introduction with onboarding resources.
2. **Personalized Onboarding Dashboard:** Interactive journey with tooltips and progress trackers.
3. **Quick Start Guide:** Step-by-step instructions PDF/digital booklet.
4. **Exclusive Access to Webinars:** Invitation-only access for direct interaction.
5. **Support and Contact Information:** Clear assistance information to demonstrate responsive customer support.