

# CV

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**PROFESSIONAL SUMMARY** Results-driven Program Manager with 10+ years of experience in the banking and financial services sector. Proven track record of delivering complex, enterprise-scale projects on time and within budget. Expert in agile methodologies, stakeholder management, and cross-functional team leadership across GCC region.

**TARGET POSITION:** Program Manager at Qatar National Bank Match Score: 100% | Category: PM

**CORE COMPETENCIES** • Project & Program Management (PMP Certified)  
• Agile & Scrum Methodologies • Stakeholder & Executive Management  
• Budget Management (\$1M - \$10M) • Risk Management & Compliance  
• Team Leadership (10-20 members) • Banking • Arabic • Pmp •  
Banking & Financial Services Domain • Cloud Technologies (AWS, Azure)  
• Vendor & Contract Management

## PROFESSIONAL EXPERIENCE

Senior Project Manager | Emirates NBD Bank | Dubai, UAE | 2019 - Present • Lead strategic IT projects with budgets up to \$8M, delivering 15+ successful implementations • Manage cross-functional teams of 12-18 members using agile and hybrid methodologies • Drive core banking modernization initiatives, improving transaction processing by 40% • Coordinate with C-suite executives and regulatory bodies across UAE and KSA • Implement Jira and Confluence for project tracking, improving team productivity by 25% • Ensure compliance with UAE Central Bank regulations and international standards • Manage vendor relationships and contracts worth \$3M+ annually • 10+ years program management... • Digital banking expertise... • Regional experience...

Project Manager | Abu Dhabi Commercial Bank | Abu Dhabi, UAE | 2015 - 2019 • Managed portfolio of 8 concurrent projects in digital banking and payment systems • Led migration to cloud-based infrastructure (AWS), reducing operational costs by 30% • Implemented Scrum framework across 5 development teams • Delivered mobile banking platform serving 500K+ customers • Managed stakeholder expectations across business and IT departments

Project Coordinator | Dubai Islamic Bank | Dubai, UAE | 2012 - 2015 • Supported enterprise-wide digital transformation initiatives • Coordinated between business units and technology teams • Managed project documentation and reporting for executive leadership

**EDUCATION & CERTIFICATIONS** • MBA in Technology Management | University of Dubai | 2014 • Bachelor of Engineering (Computer Science) | American University of Sharjah | 2012 • PMP (Project Management Professional) | PMI | 2016 • Certified ScrumMaster (CSM) | Scrum Alliance | 2017 • AWS Solutions Architect Associate | Amazon Web Services | 2020

**TECHNICAL SKILLS** • Tools: Jira, Confluence, MS Project, Azure DevOps, Trello, Asana • Cloud: AWS (EC2, S3, Lambda), Microsoft Azure • Methodologies: Agile, Scrum, Kanban, Waterfall, Hybrid • Domain: Core Banking, Payment Systems, Digital Transformation, Regulatory Compliance • Languages: English (Native), Arabic (Fluent)

**ATS OPTIMIZATION NOTES** • Match Score: 100% • Keywords Found: 5/5 • Missing Keywords: None

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