

# Ahmed Nasr

Dubai, UAE | +971 50 281 4490 | ahmednasr999@gmail.com | linkedin.com/in/ahmednasr | Arabic & English: Fluent

## PROFESSIONAL SUMMARY

Strategic program director with 20+ years leading complex, cross-sectoral programs across multi-entity environments in the UAE, Saudi Arabia, and 8-country regional operations. Proven ability to design governance frameworks, establish challenge-to-intervention pipelines, and deliver executive-level reporting that shapes decisions at the highest levels of leadership. Currently directing a \$50M digital transformation program across a 15-hospital government-aligned health network in Saudi Arabia, UAE, and Egypt - operating under MOH, JCI, and HIMSS regulatory frameworks and reporting directly to Group executive committees. Built enterprise PMO governance from scratch at Network International, coordinating 300+ concurrent programs across 8 countries with full cross-entity performance monitoring and risk oversight. Expert at translating complex data and operational challenges into structured intervention plans, governance routines, and outcome-driven executive insights. PMP certified. Native Arabic speaker with deep UAE and GCC institutional context.

## CORE COMPETENCIES

Cross-Sectoral Program Governance • Challenge Identification & Intervention Design • Executive Reporting & Committee Presentations • Performance Dashboards & KPI Frameworks • Multi-Entity Coordination & Alignment • Institutional Governance & Accountability Frameworks • Risk Monitoring & Mitigation • Strategic Planning & Policy Alignment • Cross-Functional Stakeholder Leadership • Governance Routines & Reporting Cadences • Program Portfolio Management • Change Management & Cultural Alignment • Data-Driven Decision Support • Arabic & English (Fluent) • UAE & GCC Institutional Context

## PROFESSIONAL EXPERIENCE

### PMO & Regional Engagement Lead

Jun 2024 – Present

*Saudi German Hospital Group / Dubai, UAE (KSA, UAE & Egypt) - Government-Aligned Health Network*

- Direct a \$50M cross-sectoral transformation program across a 15-hospital government-aligned network, coordinating multiple operating entities under Saudi MOH, UAE health authority, and international accreditation frameworks (JCI, HIMSS)
- Established a unified challenge-to-intervention pipeline: analyze operational and clinical performance data across all facilities, classify and prioritize high-impact gaps, design structured intervention plans with clear entity responsibilities and timelines
- Build and maintain governance routines - stage gates, performance review cadences, escalation paths - that strengthen institutional agility, cross-entity alignment, and accountability across three countries
- Deliver executive-level dashboards, outcome assessments, and strategic recommendations to Group leadership and board committees, directly informing decisions on program direction, resource allocation, and risk response
- Oversee execution, performance monitoring, and risk mitigation across all stakeholders - managing dependencies between technology partners, clinical operations, regulatory bodies, and finance teams
- Partnered with international technology leaders (Health Catalyst, KLAS Research) to integrate performance metrics into a centralised analytics platform supporting data-driven institutional decision-making

**PMO Section Head (Project Management Department Manager)** Sep 2014 – Jun 2017

*Network International | Egypt (8-Country Portfolio: Egypt, UAE, Jordan, Kenya, Nigeria, Ghana, Mauritius, South Africa)*

- Built cross-entity governance framework from zero, coordinating 300+ concurrent programs across 8 countries with full performance monitoring, risk oversight, and executive reporting to senior leadership
- Designed and implemented performance dashboards and governance rhythms that provided senior committees with real-time visibility into program health, risks, dependencies, and milestone achievement
- Identified systemic delivery challenges across country operations, designed targeted intervention plans with clear ownership and timelines, and tracked implementation effectiveness through structured reporting cadences
- Led a community of 16 Program Managers, establishing institutional accountability frameworks, competency standards, and continuous improvement practices across diverse operational contexts
- Delivered strategic milestone reports and outcome assessments to executive leadership, translating complex cross-country operational data into clear, decision-ready insights and policy recommendations

**Engagement Manager** Mar 2013 – Sep 2014

*Revamp Consulting | USA, UAE & Egypt*

- Led cross-sectoral transformation engagements for complex institutional clients including Mayo Clinic (healthcare operations performance) and AT&T (service transformation) - designing intervention strategies, governance structures, and executive reporting frameworks that aligned operational execution with strategic policy objectives
- Engaged directly with C-suite and senior decision-makers, translating complex operational challenges into actionable program designs and outcome-driven recommendations

**Country Manager** Apr 2021 – Jan 2022

*PaySky, Inc. | Egypt*

- Led cross-entity market entry program for Egypt's first FinTech SuperApp - coordinating regulatory bodies, financial institutions, technology partners, and internal teams under a unified governance and execution framework
- Managed full P&L accountability and institutional stakeholder relationships, delivering structured progress reporting and strategic updates to company leadership throughout the program lifecycle

**Head of E-Commerce Product & IT Strategy** Jan 2020 – Jan 2021

*Al Araby Group | Egypt*

- Led digital transformation strategy and cross-functional program execution for one of Egypt's largest retailers, implementing performance governance frameworks and delivering executive-level reporting on program outcomes and strategic milestones

**Product Development Manager** Jun 2017 – May 2018

*Delivery Hero SE (Talabat) | GCC Markets*

- Led Operations Excellence Committee coordinating multi-entity performance improvement initiatives across GCC and Egypt during hypergrowth (30,000 to 7 million daily orders; 233x growth) - driving cross-country governance alignment and executive reporting between regional operations and Berlin HQ

## **Senior Project Manager / Project Manager**

2011 – 2013

*BlueCloud & Intel Corporation | Egypt*

- Managed technology programs for Microsoft Egypt, Vodafone Egypt, Qatar Diar, and Intel LTE deployments - developing structured governance, stakeholder coordination, and executive reporting disciplines across complex multi-entity delivery environments

## **EDUCATION**

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### **MBA - Master in International Business Administration (MIBA)**

2025 – 2027 (Expected)

*Paris ESLSCA Business School | Global Management*

### **Project Management Professional (PMP) Training**

2007 – 2008

*Université française d'Egypte*

## **CERTIFICATIONS**

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**PMP** - Project Management Professional, PMI, 2008 | **CBAP** - Certified Business Analysis Professional, IIBA, 2014

**Lean Six Sigma** - SUNY, 2010 | **CSM** - Certified Scrum Master, Scrum Alliance, 2014

**CSPO** - Certified Scrum Product Owner, Scrum Alliance, 2014 | **ITIL Foundations** - LinkedIn, 2016