

AHMED NASR

Senior Program Manager | Enterprise Delivery & Agile Leadership

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PROFESSIONAL SUMMARY

Senior Program Manager with **20+ years** of experience leading **large-scale enterprise initiatives from inception to production rollout**. Proven track record in **end-to-end project leadership** including scoping, technical readiness, QA/UAT testing, and deployment across multiple platforms. Expert in driving **project governance through RAID management, scope tracking, and change control** to maintain delivery predictability. Demonstrated ability to lead **multi-disciplinary Agile teams of 30+ members** and coordinate with external vendors. Strong experience translating complex technical statuses into **executive dashboards and status reports**. Proficient in **Agile methodologies (Scrum, SAFe), JIRA, Power BI, and data-driven project optimization** within regulated environments.

CORE COMPETENCIES

- **End-to-End Project Leadership** — Large-scale enterprise initiatives, scoping, technical readiness, QA/UAT, deployment
- **Governance & Control** — RAID management, scope tracking, change control, delivery predictability
- **Team Leadership** — Multi-disciplinary Agile teams (30-35+ members), cross-functional coordination
- **Vendor Coordination** — External integration, milestone tracking, acceptance criteria, formal signoffs
- **Executive Communication** — Technical-to-executive translation, dashboards, weekly status reports
- **Agile & Tooling** — Scrum, SAFe principles, JIRA Roadmap Plans, organizational dashboards
- **Data-Driven Insights** — Power BI, Tableau, data analysis, actionable recommendations

PROFESSIONAL EXPERIENCE

PMO & Regional Engagement Lead

Saudi German Hospital Group | Dubai, UAE | Jun 2024 - Present

Leading large-scale enterprise initiatives across 15-hospital network with \$50M budget in regulated healthcare environment.

- Led end-to-end project leadership for enterprise initiatives from inception to production rollout, managing scoping, technical readiness, QA/UAT testing, and deployment across multiple platforms (EMR, data warehouse, AI systems)
- Drove project governance through rigorous RAID (Risks, Assumptions, Issues, Dependencies) management, scope tracking, and change control documentation maintaining delivery predictability
- Led and coordinated multi-disciplinary Agile teams of 30+ members ensuring alignment across technology, clinical, and operations workstreams
- Acted as primary integration point between internal teams (engineering, QA, security) and external vendors (Health Catalyst, KLAS Research), tracking delivery milestones, acceptance criteria, and formal signoffs
- Served as bridge between technical teams and executive leadership, translating complex technical statuses into clear executive dashboards and weekly status reports
- Championed Agile best practices leveraging JIRA Roadmap Plans and organizational dashboards to improve sprint planning efficiency and project visibility
- Utilized Power BI and data analysis to translate raw data into actionable recommendations reducing time-to-market and improving project baselines
- Oversaw system verification and validation (V&V) activities ensuring compliance with JCI, HIMSS, and MOH regulatory requirements

Country Manager

PaySky, Inc. | Egypt | Apr 2021 – Jan 2022

Led enterprise platform delivery for FinTech SuperApp in regulated financial services environment.

- Led end-to-end project leadership for SuperApp platform from inception through market launch
- Drove project governance including scope management, risk tracking, and change control
- Coordinated cross-functional teams across engineering, product, and operations workstreams
- Managed vendor and external partner coordination with financial institutions and service providers
- Delivered executive communication translating technical progress into stakeholder updates

Head of E-Commerce Product & IT Strategy

Al Araby Group | Egypt | Jan 2020 – Jan 2021

Led enterprise e-commerce platform delivery and deployment.

- Led end-to-end project leadership for e-commerce platform deployment from scoping through production
- Managed QA/UAT testing and release management for platform launches
- Drove governance and control processes ensuring delivery predictability
- Coordinated cross-functional teams across technology and business operations

Product Development Manager

Delivery Hero SE (Talabat) | GCC Markets | Jun 2017 – May 2018

Led enterprise platform delivery during 233x growth scaling across GCC markets.

- Led end-to-end project delivery for platform features supporting scale from 30,000 to 7 million daily orders
- Drove project governance through RAID management and scope tracking across multiple markets
- Led Operations Excellence Committee coordinating multi-disciplinary teams between Berlin HQ and regional operations
- Championed Agile best practices implementing lean methodologies and improving sprint planning efficiency
- Served as bridge between technical teams and executive leadership providing clear status reporting
- Managed release and deployment activities ensuring platform stability during hypergrowth

PMO Section Head (Project Management Department Manager)

Network International | Egypt | Sep 2014 – Jun 2017

Led enterprise PMO managing 300+ projects with multi-million dollar budgets across 8 countries in regulated financial services.

- Led end-to-end project leadership for large-scale enterprise initiatives from inception to production rollout across 8 countries (Egypt, UAE, Jordan, Kenya, Nigeria, Ghana, Mauritius, South Africa)
- Drove project governance through rigorous RAID management, scope tracking, and change control documentation across 300+ concurrent projects
- Led and coordinated multi-disciplinary teams managing portfolio serving 300+ banking clients worldwide

- Acted as primary integration point between internal teams and external vendors (Visa, Mastercard), tracking delivery milestones, acceptance criteria, and formal signoffs
- Served as bridge between technical teams and executive leadership, translating statuses into executive dashboards and weekly reports
- Championed Agile best practices and implemented JIRA dashboards to improve project visibility across emerging markets division
- Recruited, trained, and led team of 16 Project Managers ensuring delivery excellence
- Oversaw compliance activities ensuring adherence to PCI-DSS and banking regulatory standards
- Developed risk mitigation plans and corrective action reports addressing compliance gaps

Engagement Manager

Revamp Consulting | USA, UAE, Egypt | Mar 2013 – Sep 2014

- Led enterprise project delivery for Fortune 500 clients including Mayo Clinic and AT&T
- Drove governance and control processes ensuring delivery predictability
- Managed cross-functional stakeholder coordination and executive communication

Earlier Experience (2004-2013)

- **Senior Project Manager, PMO | BlueCloud (2012-2013)** — Enterprise delivery for Microsoft Egypt, Vodafone Egypt, Qatar Diar
- **Project Manager | Intel Corporation (2011-2012)** — LTE (4G) technology deployment and release management
- **Project Manager | SySDSoft/Intel Mobile Communication (2010-2011)** — Hardware/software integration projects
- **Technical Leadership Roles (2004-2009)** — Software development and deployment management

EDUCATION

- **MBA, Master in International Business Administration (MIBA)** — Paris ESLSCA Business School | 2025-2027 (In Progress)
- **Project Management Professional (PMP) Training** — Université française d'Egypte | 2007-2008

PROFESSIONAL CERTIFICATIONS

- PMP — Project Management Professional, PMI, 2008
- CSM — Certified Scrum Master (Agile/Scrum), Scrum Alliance, 2014
- CSPO — Certified Scrum Product Owner (Agile), Scrum Alliance, 2014

- CBAP — Certified Business Analysis Professional, IIBA, 2014
- Lean Six Sigma — Process Optimization, SUNY, 2010
- ITIL Foundations — IT Service Management, 2016

TECHNICAL & TOOLCHAIN SKILLS

- **Project Management:** JIRA (Roadmap Plans, Dashboards), Confluence, MS Project, SharePoint, Asana
- **Data & Analytics:** Power BI, Tableau, Data Analysis, Executive Dashboards
- **Methodologies:** Agile (Scrum, SAFe principles), Waterfall, Hybrid, Lean
- **Release Management:** Production deployment, QA/UAT coordination, environment management
- **Governance:** RAID management, scope tracking, change control, compliance documentation

PROJECT SCALE & REGULATED EXPERIENCE

- **Budget Range:** \$5M - \$50M+ enterprise programs
- **Team Size:** 30+ member multi-disciplinary teams
- **Project Volume:** 300+ concurrent projects (Network International)
- **Regulated Industries:** Healthcare (JCI, HIMSS, MOH), Financial Services (PCI-DSS, Banking)
- **Geographic Scope:** 8+ countries across GCC, Africa, and Middle East

ADDITIONAL INFORMATION

- **Location:** Dubai, UAE
- **Languages:** English (Fluent), Arabic (Native)
- **Availability:** Immediate