



Boost
1 Rivergate, Temple Quay, Bristol, BS1 6ED
hello@boostpower.co.uk | www.boostpower.co.uk
T. 0800 408 4722

Date: 23 August 2017
Account Number: 1234567

Dear {{firstName}} {{lastName}}
{{address.line1}}
{{address.town}}
{{address.county}}
{{address.postcode}}

Welcome to Boost!

Here's your contract and what to expect next

Hello {{firstName}}.

Thanks for choosing Boost. This letter includes your contract and explains what happens next. Please read everything carefully. It's also important to check your meter details so we switch the right person:

MPAN for electricity: 00000000000000

MPRN for gas: 00000000000

There's help to find these numbers at switch.which.co.uk/energy-advice/understanding-your-energy-bill.html

Essential details

- You've chosen the **Smart PAYG (All online)** plan
- You're on our variable tariff
- This is a variable rate plan so prices can go up or down
- To cancel, call anytime before **24 July 2017**
- We will start supplying your energy on **27 July 2017**
- You can always find up-to-date plan information at www.boostpower.co.uk

Find full Terms & Conditions enclosed, and at www.boostpower.co.uk/terms

Topping up, keys and cards

We'll send you a new payment key for your electricity meter soon – and a payment card for your gas meter if your gas supply comes from us too. They'll arrive in the post no later than 2 days before you start getting your energy from us, but there are some important things to know first.

1. Start using your top-up key or card on your switch date, as it'll be set and ready to go with your new Boost rates.
2. As you start to get close to your Boost start date, avoid making any big top-ups with your old key and card, as you could lose this credit when you register your new ones.
3. You can top up at any PayPoint. We'll include instructions with your new key and card on how to register them before topping up.
4. If you have remaining credit when you register your key or card, you can contact your old supplier for a refund.
5. If you already have a smart meter, we'll send you a different type of payment card and instructions on how to register it.