

Knowledge Hub

Find the right tutor, online.

Stakeholders:

1. Students / Guardians: Users who will be looking for tutors through the app
2. Tutors: Users who will be looking for students
3. Manager: Will be managing the user system, and keep track of action
4. IT: In charge of app development/ errors

Survey questions for the students/ guardians:

1. Age
 - 12-18
 - 19-24
 - 25-35
 - 40 and above
2. Degree
 - School
 - College
 - Bachelorette / Master's degree
 - Others
3. Curriculum
 - National Curriculum
 - British Curriculum
 - Others (please specify)
4. Have you (or anyone you know) faced difficulties finding teacher for O levels/SSC or A levels/HSC?
 - Yes
 - No
5. If yes, why do you think the problems we caused?
 - Lack of teachers in general
 - Lack of qualified teachers
 - Lack of communication
 - Requirements don't seem to match
6. Which procedure would you be the most comfortable with while looking for tutors?
 - Posting on an app about the requirements

- Taking help from agencies
 - Spreading the word through known people
7. Do you think the availability of an app like “Knowledge Hub” will make the process of finding tutors easier?
- Yes
 - No
 - Maybe
8. Would you be comfortable to post about your requirements on our app?
- Yes
 - No
9. Do you want to know the background of your prospective tutor?
- Yes
 - No
10. Once you find a tutor, how likely are you to delete your post?
11. Are you comfortable sharing your phone number in case we have to contact you?
- Yes
 - No, I like to keep my privacy
12. Would you like to message the tutors yourself?
- Yes, I want to talk to tutors myself
 - No, I would rather have the admin find me a tutor
13. Will you be posting reviews about your experience with Knowledge Hub?
- Sure
 - I don’t think so.

Survey questions for the tutors:

1. Age
 - 15-18
 - 19-24
 - 25-35
 - 40 and above
2. Degree
 - School
 - College
 - Bachelorette / Master's degree
 - Currently working
 - Others (please specify)
3. Curriculum
 - National Curriculum
 - British Curriculum
 - Others (please specify)
4. Are you willing to teach students?
 - Yes
 - No
5. Have you (or anyone you know) faced difficulties finding students for O levels/SSC or A levels/HSC?
 - Yes
 - No
6. If yes, why do you think the problems we caused?
 - Lack of students in general
 - Lack of communication
 - Requirements don't seem to match
7. Which procedure would you be the most comfortable with while looking for students?
 - Posting on an app about the requirements
 - Taking help from agencies
 - Spreading the word through known people
8. Do you think the availability of an app like "Knowledge Hub" will make the process of finding students easier?
 - Yes
 - No
 - Maybe
9. Would you be comfortable to post about your requirements on our app?
 - Yes
 - No

10. Do you want to know the background of your prospective students?

- Yes
- No

11. Once you find a student, how likely are you to delete your post?

12. Are you comfortable sharing your phone number in case we have to contact you?

- Yes
- No, I like to keep my privacy

13. Would you like to message the students/ guardians yourself?

- Yes, I want to talk to students/guardians myself
- No, I would rather have the admin find me a student

14. Will you be posting reviews about your experience with Knowledge Hub?

- Sure
- I don't think so.

Survey questions for the Manager:

1. Do you want to store personal information of the users who sign up for Knowledge Hub?
2. Choose the information you think is important for students
 - Name
 - Age
 - Gender
 - Religion
 - Address
 - Contact Number
 - Date of Birth
 - Curriculum
 - Institution
 - Grade
 - Others: Please specify
3. Choose the information you think is important for tutors
 - Name
 - Age
 - Gender
 - Religion
 - Address
 - Contact Number
 - Date of Birth
 - Curriculum
 - Institution
 - Grades
 - Graduation Year
 - Workplace
 - Others: Please specify
4. Should the students be allowed to post?
 - Yes
 - No
5. Should the students be allowed to post?
 - Yes
 - No
6. How do you want them to find a match?
 - They can message prospective matches
 - The Admin staff will find them matches

7. Do you want to keep payment history on the app?

- Yes
- No

8. Will the users be able to delete posts?

- Yes
- No

9. Can the users write reviews?

- Yes
- No