Ahmed Salim

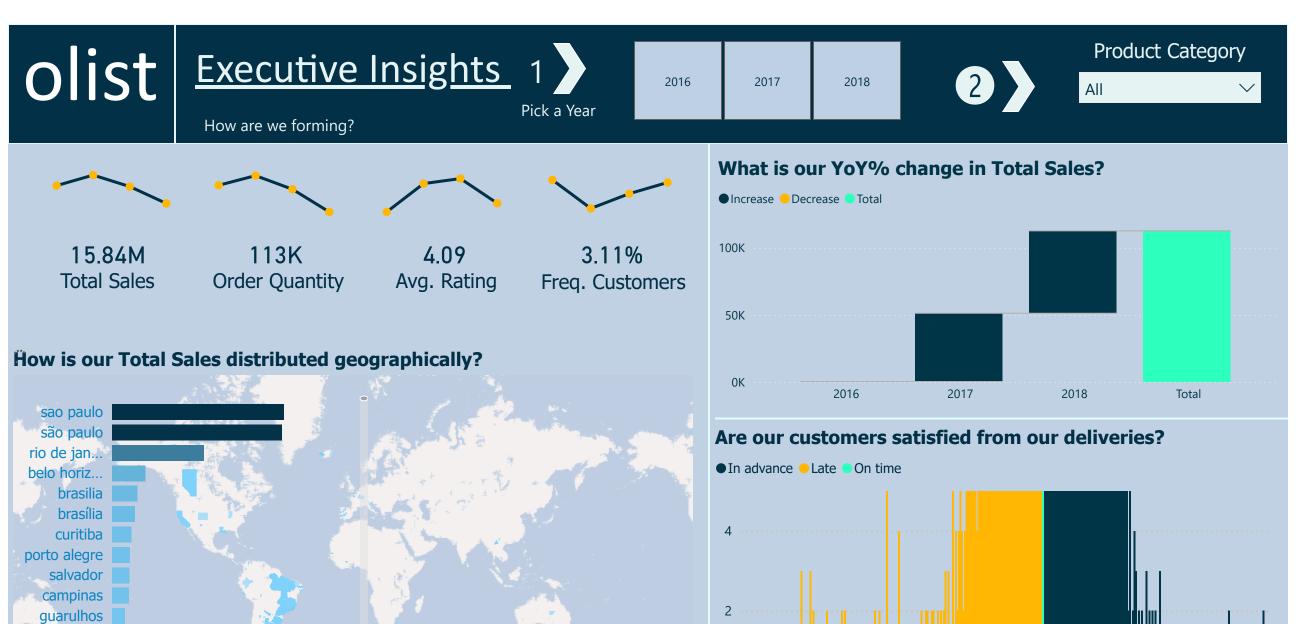
olist

OLIST Executive Insights 📈 Descriptive Analysis Customer investigations Customer Satisfaction Deliveries Forecast

This data-set was taken from the Kaggle, an open-source platform, and contains information on more than 100k sales orders between 2016 and 2018 from different ecommerce stores in Brazil, which use Olist as a marketplace platform.

Link to the dataset on Kaggle

<u>Olist</u>







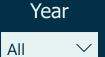
Exploratory Analysis

Descriptive Analytics

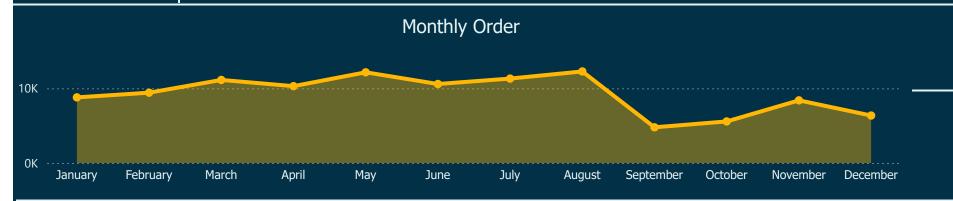












15.63M

Total Sales

Customers

94K

111K

Total Orders



Category	Revenue	Profit ratio	Average price	Order quantity
watches_gifts	\$1,205,005.68	9%	\$201.14	
toys	\$483,946.60	4%	\$117.55	
telephony	\$323,667.53	2%	\$71.21	
tablets_printing_image	\$7,528.41	0%	\$90.70	
stationery	\$230,943.23	2%	\$91.75	
sports_leisure	\$988,048.97	7%	\$114.34	
small_appliances_home_oven_and _coffee	\$47,445.71	0%	\$624.29	
small_appliances	\$190,648.58	1%	\$280.78	
signaling_and_security	\$21,509.23	0%	\$108.09	
security_and_services	\$283.29	0%	\$141.65	
pet_shop	\$214,315.41	2%	\$110.07	
perfumery	\$399,124.87	3%	\$116.74	
party_supplies	\$4,485.18	0%	\$104.31	
office_furniture	\$273,960.70	2%	\$162.01	
	1101 100 00	10/	1201 62	



Customers Investigation

99.44K

Total Customers

2016 2017 2018

How do our customers spend in purchasing?



Customer	Spending	Order Quantity	Payment Type	State	Review Score	
00012a2ce6f8dcda20d05 9ce98491703	\$89.80		credit_card	Sao Paulo	$\stackrel{\wedge}{\Rightarrow}$	1.00
000161a058600d5901f0 07fab4c27140	\$54.90		credit_card	Minas Gerais	*	4.00
0001fd6190edaaf884bca f3d49edf079	\$179.99		credit_card	Espirito Santo	*	5.00
0002414f95344307404f0 ace7a26f1d5	\$149.90		boleto	Minas Gerais	*	5.00
000379cdec625522490c 315e70c7a9fb	\$93.00		boleto	Sao Paulo	*	4.00
0004164d20a9e969af78 3496f3408652	\$59.99		voucher	Sao Paulo	$\stackrel{\wedge}{\simeq}$	1.00
000419c5494106c306a9 7b5635748086	\$34.30		credit_card	Rio de Janeiro	$\stackrel{\wedge}{\Rightarrow}$	1.00



olist

Customers Satisfaction & Preferred Categories

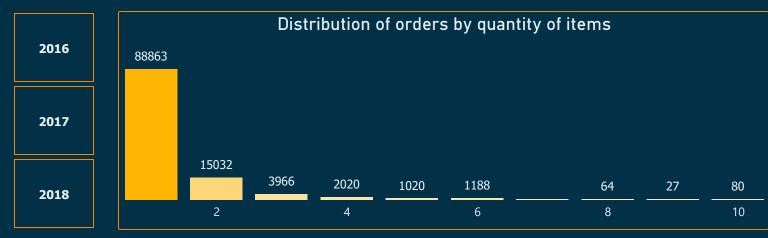
What's our customers favourite orders?

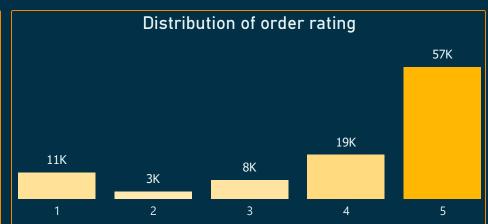
Average ratings



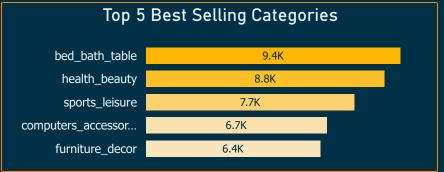
99.4K

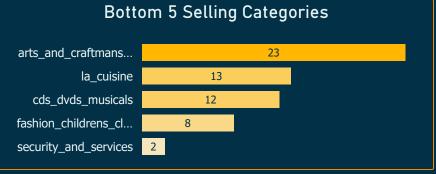
Quantity of Customers











Average Spent

\$140.6

Total Orders

99K

Orders With One item

89.36%

Frequent Customers

3%

olist

Delivery Analysis

How does our delivery going so far in Brazil?

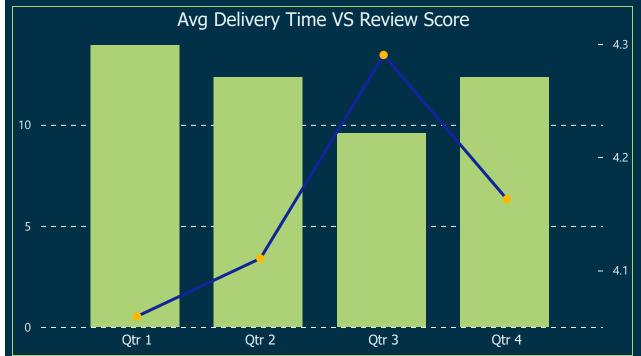
2016 2017

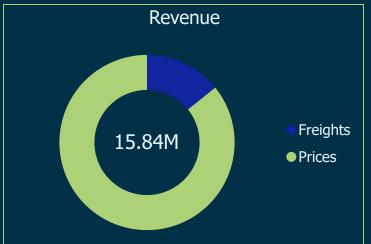
2018

State All









Deliveries less than 19 days 884

Deliveries more than 100 days



Avg. Approved Time 10.42

olist

Forecasting Analysis

What's our Annual Growth next year in all states?

