

Winnipeg MB

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### OBJECTIVE

Enthusiastic self-starter with outstanding technical experience/skills in software and application development using modern tools and popular web languages. Currently enrolled in Software Developer program at Manitoba Institute of Trades and Technology. Seeking to advance a growing tech career as a Software Developer.

### SKILLS SUMMARY

- Analytical skills to evaluate software and make improvements.
- Experience with JavaScript by creating multiple projects using it in my diploma program.
- Able to develop responsive websites using HTML5 and CSS3.
- Experience working with Node.js and Command Line.
- Experience of managing code on Git.
- Experience working with third party APIs.
- Able to create Progressive Web Applications.
- Experience of using Jasmine to accomplish test driven development.
- Experience creating web applications for back-end using C# and ASP.NET.
- Several years of customer service experience.
- Strong work ethic and a personal style that supports others to achieve team goals.
- Excellent communication and interpersonal skills enhanced through group presentations.

### EDUCATION

Manitoba Institute of Trades and Technology (SOFTWARE DEVELOPER DIPLOMA)	2018 - 2019
H.S.C	2017
S.S.C	2015

### LANGUAGES AND TECHNOLOGIES

JavaScript (ES 5) & (ES 6)	Node.js	Gulp	Git	Ajax
Jasmine	C#	HTML5	CSS3	Web APIs
React	Bootstrap	ASP.NET	LINQ	

## **WORK EXPERIENCES**

**Call Centre 24-7 In Touch – Winnipeg.**

April 2018 – Present

### **CSR**

- Made reasonable procedure exceptions to accommodate unusual customer requests.
- Developed effective relationship with all call centre departments through clear communication.
- Worked with upper management to ensure appropriate changes were made to improve customer satisfaction.

**SERVICE INTERNATIONAL**

April 2017 – Oct 2017

### **Management Trainee**

- Built strong interpersonal skills and persuasion skills.
- Managing time.
- Built satisfying account management skills.

## **VOLUNTEERING**

**ROBIN HOOD ARMY**

DEC 2016 – MAR 2018

Objective:

- Works to get surplus food from restaurants and events to the less fortunate sections of society to eradicate hunger and food wastage.

**PROJECT MUSTAKBIL SCHOOL**

JAN 2017 – SEP 2017

Objective:

- Human development and community empowerment by educating children for free who can't afford to go to school and developing them to live a better life ahead.

**REFERENCES AVAILABLE UPON REQUEST**