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| --- | --- | --- |
| Use Case ID: | 3 | |
| Use Case Name: | Format the mobile | |
| Actors: | Admin-User | |
| Pre-conditions: | User Launches application | |
| Post-conditions: | User successfully remove all memory  User exits the application | |
| Flow of events: | **User Action** | **System Action** |
| 1. Phone will be turned on |  |
|  | 2- System checks if the information is valid |
|  | 3- System checks to connect to data base to can remove the data form memory |
|  | 4- remove all data of memory |
| Exceptions: | **User Action** | **System Action** |
| 1- remove the Application form phone |  |
|  | 2-remove valid information |
|  |  | 3-system fails to save backup and remove it |