

## About



### **Suhail Ahmed**

Mobile: +91 9845083819

[ahmed.suhail@gmail.com](mailto:ahmed.suhail@gmail.com)

Place: Bangalore

Nationality: Indian

Experienced and accomplished Software Quality Assurance professional with over 13 years of dedicated expertise in ensuring the delivery of high-quality software products. Proven track record of managing end-to-end QA processes, implementing effective quality strategies, and leading cross-functional teams to drive excellence.

#### **Job Highlights:**

- Led and managed QA teams to ensure the delivery of high-quality software products. Developed and executed effective QA strategies, resulting in improved product quality and customer satisfaction.
- Designed comprehensive test strategies aligned with project goals and user requirements. Created test plans, test cases, and test scripts that resulted in thorough testing coverage.
- Proven track record of effectively tracking, analyzing, and resolving defects. Collaborated closely with development teams and stakeholders to prioritize and address issues promptly, leading to faster bug resolution.
- Collaborating with cross-functional teams such as product managers, developers, and customer support teams to ensure quality standards are met.
- Conducting risk assessments to identify potential quality issues and develop plans to mitigate them.
- Continuously improving quality assurance processes by identifying areas for improvement and implementing best practices.
- Established meaningful quality metrics and reporting mechanisms to provide stakeholders with clear insights into product quality, project progress, and testing outcomes.

## Technical Expertise

### ➤ Software Testing

- Test Planning
- Test Estimation
- Test Designing
- Test Management
- Test Automation
- Data Analysis

### ➤ Methodology

- SDLC
- Agile Scrum

### ➤ Tools

- Selenium
- Jira
- Bugzilla
- qtest
- TestLink
- ZAP
- GitHub
- Visual Studio Code

### ➤ Expertise In

- HTML
- CSS
- MySQL
- Java

Engagement Overview			
Organization	Designation	From	To
Mahindra Bristlecone	QA Lead	October 2020	June-2023
EdTech Illuminate Education	Team Lead, Quality Assurance	August-2011	September-2020
Biz Pivot Ltd	Software Engineer	August-2008	March-2011
HP	Technical Support Engineer	June-2006	June-2007
Mphasis	Technical Support Engineer	Jan-2004	May-2006

## Education

Bachelor of Science from Vijaya College, Bangalore  
University PUC from Vijaya College, Bangalore  
S.S.L.C from Holy Christ, Bangalore

## Projects Overview

➤ **Project: SchoolCity - Assessment platform for educational institutes**

**Role: Team Lead**

**Feb. 2013 – May 2023**

Synopsis: STARS™ is a comprehensive analysis and reporting system on student performance across state and local assessments. Administrators and teachers use the data for reporting and confident decision-making to impact instruction in the classroom.

Team Size: Varying from 3 to 20+

Responsibilities:

- Leading the testing team, assigning tasks, monitoring progress, and ensuring that deadlines are met.
- Create test plans and test cases that outline the testing strategy and identify the steps to be taken to verify software functionality.
- Coordinate with the development team to ensure that testing is integrated into the development process and that defects are identified and resolved in a timely manner.
- Manage defect tracking and reporting to ensure that all defects are documented, assigned, and resolved in a timely manner.
- Provide status reports and updates on the testing progress to stakeholders and management.
- Mentor and coach team members, providing guidance and support to ensure that they have the necessary skills and knowledge to perform their tasks effectively.
- Continuously improve testing processes by identifying areas for improvement and implementing best practices.
- Execution of Automation Scripts on Smoke Testing for the Entire Application
- Creation of Automation Test Scripts and its execution.
- Performed Security Testing using ZAP Tool.

➤ **Project: Ed Appraisal/PDAS (Professional Development and Appraisal System)**  
**Role: Software Engineer** **June 2011 – Jan. 2013**

Synopsis: The Professional Development and Appraisal System (PDAS) is the Texas state approved system for appraising teachers. It is developed in accordance with Texas Education Code. The PDAS outcome is used in the professional development of educators.

The objective of PDAS is to improve the student performance through the professional development of teachers. PDAS allows the district/school to assess the effectiveness of teaching practices.

**Responsibilities:**

- Analyzing the document (software requirement specification)
- Preparing the process flow document for different level of users
- Testing each and every part of the application
- Analyzing changes and identifying areas of the application to be regression tested.
- Bug reporting and Tracking using the tool Bugzilla.
- Oversee software quality from product requirements through the release.

➤ **Project: Classroom Observation™**

- **Role: Software Engineer      June 2008 – Jan 2011**
- Synopsis: This application plays an important role in collecting data on classroom instructions. School Administrators (Principals) can designate observers who will observe and record important classroom instructions using Classroom Observation™. Principals can generate reports of these observations and use them to analyze classroom trends.
- Responsibilities:
  - Gathered Requirements and developed Use-Cases for the team to begin coding.
  - Tested both web based and mobile version of the application.
  - Prepared Test cases.
  - Performed Integration and System testing.
  - Reported the bug immediately as soon as it was found to get it fixed (Through Bugzilla)
  - Performing regression testing of application for every new build released.