| TEST TITLE  | TEST CASE ID | TEST NUMBER | TEST DATE  |
|---|--------------|-------------|------------|
| Submit a successful submission in the Contact Us page | #1           | #1          | 13/11/2023 |

#### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Submit a successful submission on the Contact Us page by filling in all the fields correctly and asserting the success alert.

| STEP<br>ID | STEP DESCRIPTION  | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|---|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php?controller=contact |                  |                | pass        |
| 2          | Fill the Subject Heading field with "Customer service"                              |                  |                | pass        |
| 3          | Fill the Email address field with "test@test.com"                                   |                  |                | pass        |
| 4          | Fill the order Reference field with "123456"  |                  |                | pass        |
| 5          | Fill the message field with "This is a test message"                                |                  |                | pass        |
| 6          | Click on the send button  |                  |                | pass        |
| 7          | Verify that the alert contains a successful message                                 |                  |                | pass        |

| TEST TITLE   | TEST CASE ID | TEST NUMBER | TEST DATE  |
|--|--------------|-------------|------------|
| Show an error message if the email is invalid in the Contact Us page | #2           | #2          | 13/11/2023 |

#### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Validate that the email should be entered correctly and show an error alert on the wrong email address.

| STEP<br>ID | STEP DESCRIPTION  | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|---|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php?controller=contact |                  |                | pass        |
| 2          | Fill the subject heading field with "Customer service"                              |                  |                | pass        |
| 3          | Fill the Email address field with "test"  |                  |                | pass        |
| 4          | Fill the order Reference field with "123456"  |                  |                | pass        |
| 5          | Fill the message field with "This is a test message"                                |                  |                | pass        |
| 6          | Click on the send button  |                  |                | pass        |
| 7          | Verify that the alert contains a fail message "Invalid email address."              |                  |                | pass        |

| TEST TITLE   | TEST CASE ID | TEST NUMBER | TEST DATE  |
|--|--------------|-------------|------------|
| Show an error message if the message is blank in the | #3           | #3          | 13/11/2023 |
| Contact Us page                                      | "0           | 11 0        | 10/11/2020 |

### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Validate that the message should be filled with a value and shouldn't be empty

| STEP<br>ID | STEP DESCRIPTION  | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|---|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php?controller=contact |                  |                | pass        |
| 2          | Fill the subject heading field with "Customer service"                              |                  |                | pass        |
| 3          | Fill the Email address field with "test@test.com"                                   |                  |                | pass        |
| 4          | Fill the order Reference field with "123456"  |                  |                | pass        |
| 5          | Fill the message field with ""  |                  |                | pass        |
| 6          | Click on the send button  |                  |                | pass        |
| 7          | Verify that the alert contains a fail message "The message cannot be blank."        |                  |                | pass        |

| TEST TITLE   | TEST CASE ID | TEST NUMBER | TEST DATE  |
|--|--------------|-------------|------------|
| Show an error message if the subject heading field is not selected | #4           | #4          | 13/11/2023 |

### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Validate that the subject heading field should be selected and show an error alert if not selected

| STEP<br>ID | STEP DESCRIPTION  | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|---|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php?controller=contact             |                  |                | pass        |
| 2          | Fill the Email address field with "test@test.com"   |                  |                | pass        |
| 3          | Fill the order Reference field with "123456"  |                  |                | pass        |
| 4          | Fill the message field with "This is a test message"  |                  |                | pass        |
| 5          | Click on the send button  |                  |                | pass        |
| 6          | Verify that the alert contains a fail message "Please select a subject from the list provided." |                  |                | pass        |

| TEST TITLE  | TEST CASE ID | TEST NUMBER | TEST DATE  |
|---|--------------|-------------|------------|
| Show an error message if the order reference field is not | #5           | #5          | 13/11/2023 |
| numeric value.  | πΟ           | #5          | 10/11/2020 |

### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Validate that the subject heading field should be selected and show an error alert if not selected

| STEP<br>ID | STEP DESCRIPTION  | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|---|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php?controller=contact |                  |                | pass        |
| 2          | Fill the subject heading field with "Customer service"                              |                  |                | pass        |
| 3          | Fill the Email address field with "test@test.com"                                   |                  |                | pass        |
| 4          | Fill the order Reference field with "abc"   | pass             | fail           | pass        |
| 5          | Fill the message field with "This is a test message"                                |                  |                | pass        |
| 6          | Click on the send button  |                  |                | pass        |
| 7          | Verify that the alert contains a fail message "Invalid order reference."            |                  |                | fail        |

| TEST TITLE  | TEST CASE ID | TEST NUMBER | TEST DATE  |
|---|--------------|-------------|------------|
| Upload a file successfully in the contact us page | #6           | #6          | 13/11/2023 |

#### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Validate that the upload feature is working correctly

| STEP<br>ID | STEP DESCRIPTION  | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|---|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php?controller=contact |                  |                | pass        |
| 2          | Fill the subject heading field with "Customer service"                              |                  |                | pass        |
| 3          | Fill the Email address field with "test@test.com"                                   |                  |                | pass        |
| 4          | Fill the order Reference field with "123456"  |                  |                | pass        |
| 5          | Fill the message field with "This is a test message"                                |                  |                | pass        |
| 6          | Attach a test.txt file and then press the submit button                             |                  |                | pass        |
| 7          | Verify that the alert contains a success message                                    |                  |                | pass        |

| TEST TITLE                          | TEST CASE ID | TEST NUMBER | TEST DATE  |
|-------------------------------------|--------------|-------------|------------|
| Search for a dress in the home page | #7           | #7          | 13/11/2023 |

#### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Verify that search feature navigates to the search page and search term appears in the search result page.

Search field is empty

| STEP<br>ID | STEP DESCRIPTION   | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|--|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php |                  |                | pass        |
| 2          | Fill the search bar with term "dress" and enter search icon      |                  |                | pass        |
| 3          | Verify search items are present                                  |                  |                | pass        |
| 4          | Verify that "DRESS" term is appearing in the heading             |                  |                | pass        |

| TEST TITLE  | TEST CASE ID | TEST NUMBER | TEST DATE  |
|---|--------------|-------------|------------|
| Verify search items to be the intended search results | #8           | #8          | 13/11/2023 |

#### TEST DESCRIPTION TEST Assumptions/Pre-conditions

Verify that search feature work correctly and all the items are the exact search term and no irrelevant search item appear.

Search field is empty

| STEP<br>ID | STEP DESCRIPTION  | EXPECTED RESULTS | ACTUAL RESULTS | PASS / FAIL |
|------------|---|------------------|----------------|-------------|
| 1          | Navigate to http://automationpractice.multiformis.com/in dex.php    |                  |                | pass        |
| 2          | Fill the search bar with the term "dress" and enter the search icon |                  |                | pass        |
| 3          | Verify search items are all matching the searched term.             | pass             | fail           | fail        |