



AHMET GÜVENDİK

COMPUTER ENGINEER

Computer Engineer with 2.5 years of IT infrastructure experience, now fully focused on software development. Skilled in ASP.NET Core, API design, and SQL. Strong background in troubleshooting and network management. Passionate about writing clean, efficient code and building scalable applications. Continuously improving full-stack development skills.

CONTACT & INFO



15/03/1998



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Ortaca / Muğla

EDUCATION

Erciyes University

Faculty of Engineering (2.94 / 4.00)

2017 - 2022

SKILLS

Programming & Development

- Backend Development: C#, ASP.NET Core, Entity Framework
- API Design: RESTful APIs, Swagger/OpenAPI
- Databases: SQL (Query Optimization, Indexing), MSSQL, PostgreSQL
- Version Control: Git, GitHub

Networking & Security

- Firewalls: Fortigate (Configuration, Troubleshooting)
- Network Protocols: DHCP, DNS, VLAN
- Security: Active Directory, Patch Management
- Hardware: Huawei Switch Management

Systems & Infrastructure

- Web Servers: IIS Deployment & Configuration
- IT Ops: ITSM, Manage Engine Suite
- Monitoring: Performance Tuning, Log Analysis

Languages

- English (Upper-Intermediate - Technical Documentation, Communication)

WORK EXPERIENCE

IT Specialist

YDA Dalaman Airport (October 2022 - January 2025)

Network & Infrastructure Management

- Maintained 99% uptime for network infrastructure supporting 200+ users through proactive upgrades
- Automated routine maintenance tasks using PowerShell scripts (reduced manual work by 30%)

Software Development & Integration

- Developed internal tools with ASP.NET Core to streamline IT operations (e.g., ticket tracking system)
- DB checks of servers were made

Technical Support & Systems

- Resolved hardware/software issues with <30 min average response time
- Implemented security patches and monitored threats using Manage Engine tools

Process Improvement & Compliance

- Updated 15+ critical IT operational protocols and security procedures to align with ISO 27001 standards
- Revised equipment maintenance checklists and escalation workflows, reducing procedural errors by 40%
- Implemented new change management protocols for system updates, minimizing unplanned downtime

CERTIFICATES

- ISO 27001:2022 Information Security Management Systems (ISMS) Introduction
- ISO 27701:2019 Personal Data Management Systems (PDMS) Introduction
- ISO 23301:2019 Business Continuity Management Systems (BCMS) Introduction
- BTK Academy – Fortinet Firewall Fundamentals
- BTK Academy – SQL Programming with Applications
- BTK Academy – Swift iOS Programming
- Yüksek Bilgili - Microsoft Access
- Yüksek Bilgili - Power BI
- CISCO Introduction to Cybersecurity