

# **AHMET GÜVENDİK**

## COMPUTER ENGINEER

IT Specialist with 2.5 years of airport IT experience in software development, hardware, and network systems. Skilled in troubleshooting and operational efficiency. Transitioning to software development, with a focus on mastering full-stack technologies to build innovative solutions and contribute to impactful projects.

### **CONTACT & INFO**



15/03/1998



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Ortaca / Muğla

## **EDUCATION**

#### **Erciyes University**

Faculty of Engineering (2.94 / 4.00) 2017 - 2022

## SKILLS

• Programming & Development:

ASP.Net Core MVC, ASP.Net Core API, SQL

. Networking & Security:

Fortigate, DHCP, Active Directory, Huawei Switch

• System & Infrastructure Management:

IIS, Travsys, Manage Engine, ITSM

• Language

English (B2)

## **WORK EXPERIENCE**

## IT Specialist

YDA Dalaman Airport (October 2022 - January 2025)

- Network Infrastructure Management: Ensured seamless operation of network infrastructure supporting over 200 users, handling maintenance and upgrades to avoid downtime.
- Software and Hardware Troubleshooting: Resolved technical issues in record time, maintaining a 99% uptime across all systems.
- Technical Support: Provided daily IT support to airport staff, with an average issue resolution time of under 30 minutes.
- · Security Measures: Regularly updated system security protocols, applying patches and monitoring cybersecurity threats to prevent potential breaches.

## **CERTIFICATES**

- ISO 27001:2022 Information Security Management Systems (ISMS) Introduction
- ISO 27701:2019 Personal Data Management Systems (PDMS) Introduction
- ISO 23301:2019 Business Continuity Management Systems (BCMS) Introduction
- BTK Academy Fortinet Firewall Fundamentals
- BTK Academy SQL Programming with Applications
- BTK Academy Swift iOS Programming
- · Yüksek Bilgili Microsoft Access
- Yüksek Bilgili Power BI
- CISCO Introduction to Cybersecurity