

# **실전모의고사**

**한국바이오마이스터고**

**여름방학특강**

**TEST**

## **LISTENING TEST**

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### **PART 1**

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (B), “One person is pointing at a document,” is the best description of the picture, so you should select answer (B) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE →

3.



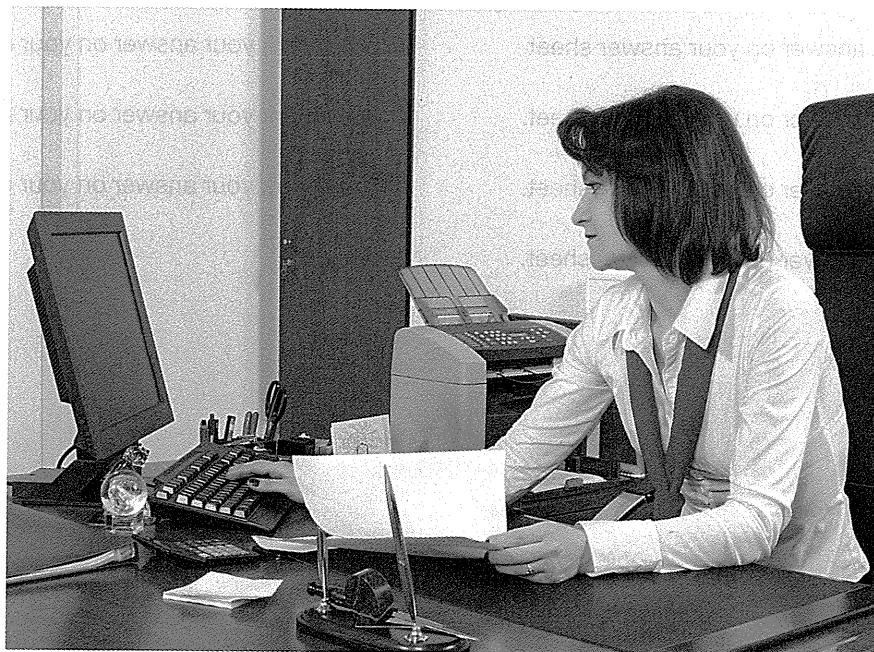
4.



5.



6.



GO ON TO THE NEXT PAGE ➤

## PART 2

**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
20. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

## PART 3

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

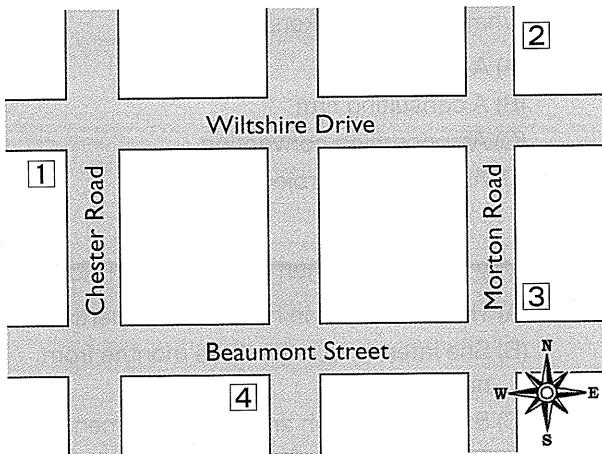
32. Where most likely does the conversation take place?  
(A) At a bank  
(B) At a life insurance agency  
(C) At a stock brokerage  
(D) At a house
33. Why was the man's application rejected?  
(A) He has a poor credit rating.  
(B) He has not sold his home yet.  
(C) He owes too much money.  
(D) He recently lost his job.
34. What is suggested about the man?  
(A) He will reapply in a month.  
(B) He will visit another place next.  
(C) He will cancel his insurance.  
(D) He will make a new investment.
35. Why does the woman ask for assistance?  
(A) She is not sure which items are on sale.  
(B) She cannot determine which product to buy.  
(C) She is unfamiliar with some terminology.  
(D) She wants to avoid buying a low-quality item.
36. What does the man ask the woman to do?  
(A) Say which printer she uses now  
(B) Tell him how much she can spend  
(C) Name the brand that she prefers  
(D) Describe which functions she wants
37. What does the man suggest about the Rover 2000?  
(A) It was recently released.  
(B) It is a high-end product.  
(C) It can print very quickly.  
(D) It is currently on sale.

GO ON TO THE NEXT PAGE ➔

- 38.** Why did the man call the woman?
- (A) To ask about a Web site  
(B) To request a new password  
(C) To inquire about getting maintenance  
(D) To place an order for books
- 39.** Why is the man in a hurry?
- (A) His assignment is due in two days.  
(B) The sale is going to end at noon.  
(C) A limited number of items are available.  
(D) He wants to receive some books today.
- 40.** What will the man probably do next?
- (A) Contact another bookstore  
(B) Order the items he wants  
(C) Request a refund on his order  
(D) Log on to the store's Web site
- 
- 41.** What is the man shopping for?
- (A) A birthday present  
(B) A wedding present  
(C) A graduation present  
(D) A Christmas present
- 42.** What does the man say about the item the woman shows him?
- (A) It looks cute.  
(B) It costs too much.  
(C) It has a stylish design.  
(D) It is ideal for winter.
- 43.** How much of a discount can the man get with a membership card?
- (A) \$10  
(B) \$15  
(C) \$20  
(D) \$30
- 44.** What will the woman do in the morning?
- (A) Attend some meetings  
(B) Have breakfast with a client  
(C) Do some sightseeing  
(D) Go to a conference
- 45.** Where does the man recommend that the woman go?
- (A) To an art gallery  
(B) To a park  
(C) To a palace  
(D) To a temple
- 46.** How long does the museum tour last?
- (A) One hour  
(B) One and a half hours  
(C) Two hours  
(D) Three hours
- 
- 47.** What are the speakers mainly discussing?
- (A) A print shop  
(B) The quality of their ads  
(C) Preparations for a sale  
(D) A line of clothing
- 48.** What does the man say about Brentwood Printing?
- (A) It charges cheap rates.  
(B) It does quality work.  
(C) It is no longer open.  
(D) It is having a sale.
- 49.** Where will the woman go after lunch?
- (A) To a shopping center  
(B) To a shop  
(C) To her home  
(D) To the subway station

- 50.** What problem does the woman mention?  
(A) An unhappy workforce  
(B) Low salaries  
(C) A lack of space  
(D) Too much work
- 51.** What does the woman want to do?  
(A) Move to a bigger place  
(B) Share profits with the employees  
(C) Give a bonus to Lisa and Gina  
(D) Hire some more workers
- 52.** What does the man suggest about the office lease?  
(A) It was recently renewed.  
(B) It costs several thousand dollars a month.  
(C) It cannot be canceled for a few months.  
(D) It requires rent payments every two weeks.
- 
- 53.** What does the man ask the woman about?  
(A) His position  
(B) His vacation time  
(C) His stock options  
(D) His salary
- 54.** What does the man imply when he says, "That's acceptable to me"?  
(A) He does not mind working elsewhere for a month.  
(B) He agrees to serve as Mr. Hamilton's mentor.  
(C) He is able to start at his position immediately.  
(D) He accepts the offer to work as a company manager.
- 55.** When will the man begin his new position?  
(A) On September 30  
(B) On October 8  
(C) On October 15  
(D) On October 31
- 56.** What are the speakers discussing?  
(A) A work project  
(B) A consulting firm  
(C) An upcoming convention  
(D) An electronic project
- 57.** Why does the woman reject the man's offer?  
(A) The work is not in her area of expertise.  
(B) She intends to retire three months from now.  
(C) She has to finish another assignment.  
(D) The project does not pay enough money.
- 58.** What will the men probably do next?  
(A) Go to see Mr. Parker  
(B) Call the Stetson Corporation  
(C) Discuss a potential project  
(D) Have lunch
- 
- 59.** Where does the conversation most likely take place?  
(A) At a farmers' market  
(B) At a grocery store  
(C) At a clothing store  
(D) At a toy store
- 60.** What does the woman mean when she says, "That's a distinct possibility"?  
(A) The manager could possibly find the item.  
(B) Discounts may be offered on similar items.  
(C) There could be more products in the backroom.  
(D) The item might no longer be available.
- 61.** According to the man, why is the item in a different aisle?  
(A) Because it is a luxury good  
(B) Because it is being discounted  
(C) Because the entire store was rearranged  
(D) Because the new location gets more customers

GO ON TO THE NEXT PAGE ➔



- 62.** Why did the woman's company move?  
 (A) Customers can go there more easily.  
 (B) It is closer to the owner's home.  
 (C) There is more office space.  
 (D) The new place costs less.
- 63.** Look at the graphic. Where is the woman's office?  
 (A) 1  
 (B) 2  
 (C) 3  
 (D) 4
- 64.** What does the woman remind the man to bring?  
 (A) His briefcase  
 (B) A catalog  
 (C) A production manual  
 (D) Some samples
- 65.** How much money does the woman need in the first month?  
 (A) \$30,000  
 (B) \$50,000  
 (C) \$80,000  
 (D) \$100,000
- 66.** Why does the man suggest calling the Accounting Department?  
 (A) To ask about the development process  
 (B) To get approval for funding  
 (C) To request a budget analysis  
 (D) To speak with the head of the department
- 67.** Look at the graphic. Which number will the woman call?  
 (A) 489-2029  
 (B) 489-2831  
 (C) 489-2876  
 (D) 489-2314

#### **Accounting Department Directory**

Lisa McDowell	489-2029
Tina Merriweather	489-2831
Trent Lockhart	489-2876
Eric Sampson	489-2314

<b>Animal Weight</b>	<b>Price</b>
0.1-5.0 kilograms	\$85
5.1-10.0 kilograms	\$100
10.1-25.0 kilograms	\$120
25.1+ kilograms	\$150

**68.** What does the man need to give the airline?

- (A) Confirmation his pet is healthy
- (B) A copy of his passport
- (C) An animal quarantine form
- (D) A pet carrier for his animal

**69.** Look at the graphic. How much does the man need to pay for his pet?

- (A) \$85
- (B) \$100
- (C) \$120
- (D) \$150

**70.** What is the man going to do on Friday?

- (A) Fly on an airplane
- (B) Confirm a reservation
- (C) See a veterinarian
- (D) Pay for his ticket

## PART 4

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What industry do the listeners most likely work in?
- (A) Construction
  - (B) Manufacturing
  - (C) Real estate
  - (D) Education
72. According to the speaker, what is going to happen?
- (A) Local taxes are going to be increased.
  - (B) Galt Industries will purchase Mehrun Technology.
  - (C) Two companies will construct new buildings.
  - (D) More than 1,000 employees will lose their jobs.
73. What is suggested about Lexington?
- (A) Its population will increase.
  - (B) It is the biggest city in the state.
  - (C) It is a major manufacturing center.
  - (D) It has an unemployment problem.
74. What is the speaker mainly discussing?
- (A) A car accident
  - (B) An airplane that crashed
  - (C) A fire that started
  - (D) A construction problem
75. Why did some people visit the hospital?
- (A) They had serious injuries.
  - (B) They suddenly became ill.
  - (C) They breathed too much smoke.
  - (D) They suffered heart attacks.
76. What will the speaker probably do next?
- (A) Discuss another news story
  - (B) Interview a city official
  - (C) Announce a commercial break
  - (D) Let another reporter talk

- 77.** Where does the talk take place?  
(A) In a restaurant  
(B) In an office facility  
(C) At a warehouse  
(D) At a factory
- 78.** What does the speaker mean when she says, "That's entirely unnecessary"?  
(A) There is no need for the listeners to view the building.  
(B) The listeners do not have to introduce themselves.  
(C) Mr. Tucker will not meet the listeners until the end of the day.  
(D) She will not give the listeners the regular orientation.
- 79.** What will the listeners do first?  
(A) Meet the CEO  
(B) Visit their new bosses  
(C) Go on a tour  
(D) Have lunch
- 
- 80.** Why is the speaker surprised?  
(A) Attendance was down for all genres.  
(B) Horror movies were the most popular last week.  
(C) Action movies were less popular than expected.  
(D) Few people are interested in comedies.
- 81.** Why does the speaker apologize?  
(A) She forgot to add a genre to the chart.  
(B) She does not have all the data.  
(C) She came to the meeting late.  
(D) She made an error on the chart.
- 82.** What does the speaker suggest doing?  
(A) Conducting a customer survey  
(B) Showing horror movies less often  
(C) Increasing the prices of tickets  
(D) Featuring different kinds of movies
- 83.** What is the speaker's problem?  
(A) No flights are available until tomorrow.  
(B) A client wants to renegotiate.  
(C) There is no time to finish a project.  
(D) He cannot attend a scheduled meeting.
- 84.** Why does the speaker say, "I don't have much of a choice"?  
(A) To state that he has to go out of town  
(B) To mention why he is canceling a contract  
(C) To complain about his heavy workload  
(D) To explain why he is taking a late-night flight
- 85.** What does the speaker suggest the listener do?  
(A) Help him with a client  
(B) Get in contact with him  
(C) Read the e-mail he sent  
(D) Introduce him to someone
- 
- 86.** Who most likely would need to use Lou's Logistics?  
(A) A businessperson moving to a new office  
(B) A car dealer transporting vehicles  
(C) An artist taking paintings to a gallery  
(D) A family moving across the country
- 87.** What is mentioned about Lou's Logistics?  
(A) It uses specialists to move items safely.  
(B) It is the biggest moving company in the city.  
(C) It has a secure warehouse for valuable items.  
(D) It charges standard prices for its services.
- 88.** What are listeners offered for free?  
(A) Packing materials  
(B) A moving van  
(C) An estimate  
(D) Moving boxes

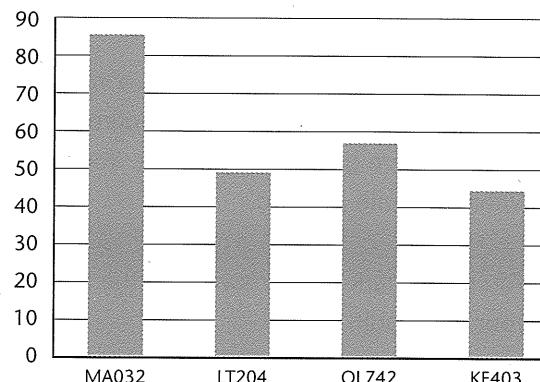
GO ON TO THE NEXT PAGE ➔

- 89.** When will the store close?  
(A) In five minutes  
(B) In ten minutes  
(C) In fifteen minutes  
(D) In twenty minutes
- 90.** Why does the speaker say, "You're going to love it"?  
(A) To indicate a sale will be popular  
(B) To promote a new line of items  
(C) To encourage shoppers to return next week  
(D) To praise a special deal for members
- 91.** What is going to happen during the holiday season?  
(A) More staff members will be on duty.  
(B) Every item will be discounted by fifty percent.  
(C) Customers can receive free delivery.  
(D) The store will close later than usual.
- 92.** What is the purpose of the call?  
(A) To discuss an order  
(B) To make an offer  
(C) To respond to an inquiry  
(D) To suggest a solution
- 93.** What does the speaker tell the listener?  
(A) Her item cannot be exchanged.  
(B) She should visit the store to make a return.  
(C) Some software she ordered has arrived.  
(D) The store does not have an item she wants.
- 94.** What is the listener given?  
(A) A refund  
(B) A special credit  
(C) A coupon  
(D) A gift

Program	Genre
<i>The Glen Gleason Hour</i>	Talk Radio
<i>The World of Sports</i>	Sports
<i>Today in Marston</i>	Local News
<i>Global Hits</i>	Music

95. What is the speaker discussing?
- (A) The program schedule
  - (B) A special event
  - (C) A breaking news report
  - (D) The day's top news
96. Look at the graphic. What is the title of the program?
- (A) *The Glen Gleason Hour*
  - (B) *The World of Sports*
  - (C) *Today in Marston*
  - (D) *Global Hits*
97. Who is Sue Ellis?
- (A) A national news reporter
  - (B) A celebrity
  - (C) A weatherperson
  - (D) A local celebrity

**Success Rates of Killing Cancer Cells**



98. Look at the graphic. What medicine is the speaker working on?
- (A) MA032
  - (B) LT204
  - (C) QL742
  - (D) KE403
99. What will happen in six months?
- (A) A product will be sold.
  - (B) An application will be filed.
  - (C) Approval will be granted.
  - (D) Tests will be conducted.
100. What does the speaker ask the listeners to do?
- (A) Make comments on her talk
  - (B) Provide their opinions
  - (C) Wait to ask questions
  - (D) Discuss some results

**This is the end of the Listening test. Turn to Part 5 in your test book.**

**GO ON TO THE NEXT PAGE** ➔

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### Part 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. A committee has been formed to come up with some new ways to increase employee -----.  
(A) product  
(B) productive  
(C) productivity  
(D) produce
102. All off-season clothes are ----- being sold for 50% off on the store's Web site.  
(A) accurately  
(B) currently  
(C) considerably  
(D) fully
103. Until the interns become ----- to the office environment, they will not be given major tasks.  
(A) accustomed  
(B) respected  
(C) entitled  
(D) appreciated
104. ----- documents by e-mail is a much faster way than using the post office to deliver them.  
(A) Sent  
(B) Sends  
(C) Having sent  
(D) Sending
105. The landlord decided to make several changes to the ----- that he expected each of his tenants to sign.  
(A) receipt  
(B) lease  
(C) invoice  
(D) charter
106. Applications for open positions in the factory will be ----- until all of them have been filled.  
(A) proposed  
(B) accepted  
(C) submitted  
(D) registered

- 107.** If Mr. Johnson ----- the payment sooner, then his order would not have been canceled.  
(A) makes  
(B) was made  
(C) had made  
(D) has been making
- 108.** Even though the weather forecast called for rain on Saturday, it was sunny the ----- weekend.  
(A) entire  
(B) total  
(C) complete  
(D) final
- 109.** Davidson Catering, ----- by Brad Marsh, has been providing quality food in the Richmond area for more than thirty years.  
(A) owns  
(B) owned  
(C) owning  
(D) owner
- 110.** The annual awards will be presented as soon as the CEO makes a few remarks ----- the upcoming year.  
(A) around  
(B) about  
(C) at  
(D) away
- 111.** Several individuals at the community center declined to renew their memberships when the ----- increased last month.  
(A) ratio  
(B) raters  
(C) rated  
(D) rates
- 112.** The PR Department will be moving to the third floor since ----- is gaining several new members in April.  
(A) he  
(B) she  
(C) this  
(D) it
- 113.** There will be no fewer than ten interns working in the Graphics Department ----- next week.  
(A) start  
(B) to start  
(C) starting  
(D) starts
- 114.** Olivia Nelson, a noted opera singer, ----- to her hometown to put on a performance this coming January 11.  
(A) return  
(B) returning  
(C) has returned  
(D) will be returned
- 115.** The bank's ----- process is complicated to enable customers to avoid having their identities stolen.  
(A) reserve  
(B) verification  
(C) announcement  
(D) reimbursed
- 116.** ----- a signed contract, no raw materials will be shipped from the mine to the company's factories.  
(A) Without  
(B) Unless  
(C) Despite  
(D) Except
- 117.** Ms. Chung prefers to ----- outline her plans and then allows her workers to fill in the details.  
(A) broaden  
(B) broader  
(C) broadly  
(D) broadest
- 118.** Airline management anticipates adding several new transatlantic routes ----- the next six months due to the booming economy.  
(A) at  
(B) in  
(C) with  
(D) on

GO ON TO THE NEXT PAGE →

- 119.** ----- the manufacturing industry is doing well, the same is not true for the farming sector.
- (A) Around  
(B) However  
(C) While  
(D) With
- 120.** Melinda Jasper made the project ----- when she came up with a popular advertising slogan for it.
- (A) success  
(B) successful  
(C) succeeded  
(D) successes
- 121.** Most of the employees are ----- looking forward to the upcoming three-day weekend.
- (A) eagerly  
(B) recently  
(C) carelessly  
(D) creatively
- 122.** The caterer did so well ----- she was requested to do another event by Mr. Maxwell the following month.
- (A) where  
(B) what  
(C) that  
(D) which
- 123.** The first fifty shoppers on the store's opening day will receive coupons giving ----- 20% off their entire purchase.
- (A) that  
(B) them  
(C) these  
(D) their
- 124.** Mr. Roswell hopes to improve ----- between individuals working in different departments.
- (A) result  
(B) communication  
(C) invention  
(D) manufacture
- 125.** Everyone involved in the incident was advised not to go ----- until the minor dispute had been settled by a manager.
- (A) somewhere  
(B) everywhere  
(C) nowhere  
(D) anywhere
- 126.** Kilo Motors may have to issue a recall of its ----- sedan due to a problem with its seatbelts.
- (A) late  
(B) lately  
(C) later  
(D) latest
- 127.** The majority of employees at MKT, Inc. belong to a fitness center since the company pays ----- 60% of the cost of membership.
- (A) at  
(B) for  
(C) within  
(D) beside
- 128.** Dr. Murphy has decided to open a second clinic, which ----- in one of the city's smaller suburbs.
- (A) is located  
(B) located  
(C) will be located  
(D) was located
- 129.** The Web site is ----- for maintenance and will not be online again until sometime after midnight.
- (A) called  
(B) covered  
(C) down  
(D) silent
- 130.** ----- place an advertisement in the newspaper, Ms. Lane opted to announce the job opening on her firm's Web site.
- (A) As opposed to  
(B) Rather than  
(C) Instead of  
(D) Before

## Part 6

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following announcement.

### Paris Delights to Open New Store

National bakery Paris Delights is opening a new franchise in Hartford. The store will open its doors ----- the first time on Saturday, April 30. It will be located on the second floor of 131. Symington Plaza. ----- These include baguettes, sandwich bread, pies, cakes, donuts, and 132. bagels. The store will also be selling a variety of sandwiches and hot and cold drinks. ----- 133. most Paris Delights franchises, this one will have a small seating area. All customers ----- a 134. 20% discount on their purchases on the first day the store is open.

131. (A) on  
(B) in  
(C) with  
(D) for

133. (A) Unlike  
(B) Despite  
(C) With respect to  
(D) Apparently

132. (A) Expect to pay lower prices than normal at the store.  
(B) The items to be sold at the store are still being determined.  
(C) The store will occupy the area beside Dreamland Clothes.  
(D) Paris Delights will sell all kinds of baked goods and pastries.

134. (A) receive  
(B) have received  
(C) will receive  
(D) could have received

GO ON TO THE NEXT PAGE →

**Questions 135-138** refer to the following memo.

To: All Staff, Buxton Theater  
From: Samantha Potter  
Subject: Deacon Orchestra  
Date: November 28

The Deacon Orchestra will no longer be performing here on December 5. Due to a ----- conflict **135.**  
the concert will take place on December 9. We need to get in touch with every ticketholder for  
this event. ----- **136.** First, they can exchange their tickets for identical seats on the new date. Next,  
they can get their money back. Last, they can trade their tickets for another event provided  
----- seats are available. We need to start calling ticketholders now. All of you will be given  
**137.** names and phone numbers to call. We should finish by tomorrow at the ----- **138.**

- 135.** (A) scheduled  
(B) scheduler  
(C) schedules  
(D) scheduling

- 137.** (A) what  
(B) which  
(C) that  
(D) when

- 136.** (A) We can give them three options.  
(B) Let's do that by sending e-mails to them.  
(C) Many of them have already been calling.  
(D) I think there are two things we could do.

- 138.** (A) late  
(B) later  
(C) lately  
(D) latest

**Questions 139-142** refer to the following letter.

February 18

Dear Mr. Templeton,

This is Mark Greenwald in Unit 3E. I regret to inform you that I need to move out of my apartment on February 28. My company is transferring me to a city out of state, so I must ----- the **139.** premises by then. I realize that I am violating my lease and that you will not return my **140.** deposit. **141.** I apologize for moving out on such short notice. However, I was only informed of the decision to transfer me this morning. Do I need to have my apartment ----- before I leave? **142.** If you want to check it, please let me know.

Sincerely,

Mark Greenwald

- 139.** (A) vacate  
(B) remove  
(C) approve  
(D) move

- 140.** (A) secure  
(B) security  
(C) secureness  
(D) securely

- 141.** (A) That is acceptable to me.  
(B) You can send the check to my new address.  
(C) I believe you owe me \$350.  
(D) We can sign a new contract later.

- 142.** (A) arranged  
(B) renovated  
(C) inspected  
(D) displayed

GO ON TO THE NEXT PAGE 

**Questions 143-146** refer to the following e-mail.

To: Kevin Hamilton <kevin43@dnm.com>  
From: Brad Warren <bwarren@dnm.com>  
Subject: Preparations  
Date: June 4

Kevin,

The arrangements for next week's trip have been made. Please see the attached file to look over the ----- for the trip. You need to be at the airport three hours before our flight -----. We're **143.** going to be gone for a week, so pack enough clothes. You'll be expected to wear a different outfit on each day of the convention. Remember that you'll be representing DNM while we're there. -----. We'll be meeting several important clients as well. This should be a good opportunity for **145.** you to get to know some of -----. Let me know if you have any questions.  
**146.**

Brad

- 143.** (A) registration  
(B) reservation  
(C) ticket  
(D) itinerary
- 144.** (A) departing  
(B) departs  
(C) will be departed  
(D) has departed
- 145.** (A) You will give them tours when they visit our facility.  
(B) Try to apply for positions with the people you meet.  
(C) So please behave in an appropriate manner.  
(D) This is the best way to contact new customers.
- 146.** (A) them  
(B) us  
(C) ours  
(D) theirs

## Part 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following invoice.

### Albertson's

393 Break Point Road, Charlotte, NC  
(393) 455-2986

- Customer Name: Wesley Cumberland
- Deliver To: 55 Dearborn Lane, Charlotte, NC
- Telephone Number: 785-2013

**Order Date: April 22**

Description	Quantity	Unit Price	Total Price
Henderson's Blue Paint (1 Gallon)	3	\$12.00	\$36.00
Gallagher Wallpaper – Ivory (1 Roll)	6	\$27.00	\$162.00
Roller Paintbrush w/4-Inch Handle	2	\$9.00	\$18.00
Paint Bucket Tray	1	\$6.00	\$6.00
		Total	\$222.00

Please send the listed amount by April 25 to ensure that your items are delivered in a timely manner.

**147.** What type of store is Albertson's?

- (A) A home interior company
- (B) A consulting firm
- (C) A landscaping company
- (D) An engineering firm

**148.** What is Mr. Cumberland asked to do?

- (A) Change his address
- (B) Make a payment
- (C) Confirm an order
- (D) Select a new item

GO ON TO THE NEXT PAGE 

Questions 149-150 refer to the following advertisement.

## Coolidge and Morton

Coolidge and Morton is pleased to announce our traditional summer sale is set to begin on July 20. During that time, every single item in stock will be available at a discount of at least 20%. The following genres are being offered at even steeper discounts:

- Poetry: 30%
- Science: 25%
- Biography: 35%
- Textbooks: 30%

We have more than 50,000 books on our premises. While we specialize in fiction, we carry many other genres. We even have numerous first editions and signed books for collectors. Visit us at 684 Wilson Boulevard every day of the week from 10 A.M. to 7 P.M. Or visit us online at [www.coolidgeandmorton.com](http://www.coolidgeandmorton.com) to see a small sample of the books we have available. Act now because our sale only lasts until August 20.

**149.** What most likely is the discount on a fiction book?

- (A) 20%
- (B) 25%
- (C) 30%
- (D) 35%

**150.** What is indicated about Coolidge and Morton?

- (A) Its hours will change during the sale period.
- (B) It is having a sale for the first time.
- (C) It has special events with authors.
- (D) Its Web site has an incomplete list of items.

**Questions 151-153 refer to the following memo.**

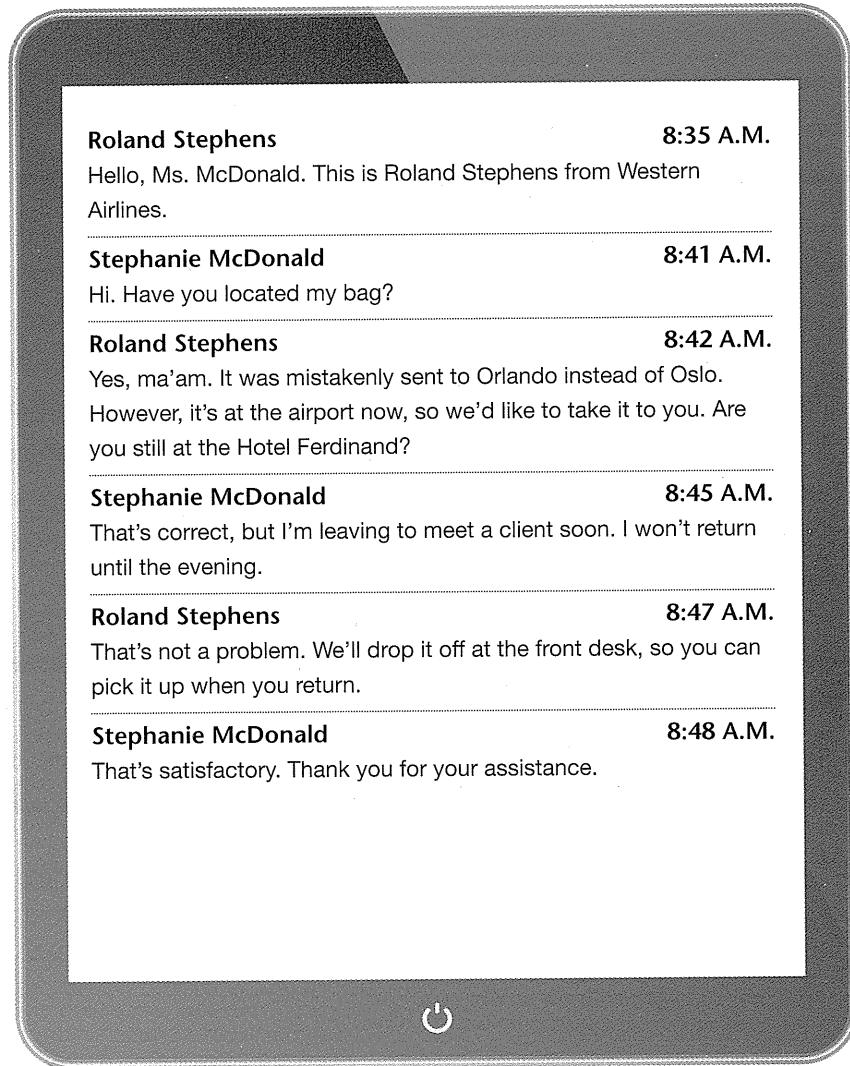
To: All Employees  
From: Susan Holloway  
Re: Company Retreat

We will no longer be departing on the company retreat to the Bahamas on April 24. Instead, we will be leaving on April 23, but we will still return on April 27. If you are going on the trip, please inform your departmental supervisor so that your position can be covered for the extra day. In addition, you must make sure that your passport does not expire before October 27. If it does, you need to renew it at once, or you won't be permitted on the aircraft. For those of you still considering attending the retreat, you have to make your final decision by April 5. Contact me at extension 894 to do so or to learn more about the event.

- 151.** When will the people going on the retreat depart?  
(A) On April 5  
(B) On April 23  
(C) On April 24  
(D) On April 27
- 152.** What does Ms. Holloway advise some readers to do?  
(A) Make airplane reservations  
(B) Apply for time off from work  
(C) Attend a meeting in her office  
(D) Renew their passports
- 153.** Why would a person contact Ms. Holloway?  
(A) To obtain permission to be absent from work  
(B) To state their willingness to go on a trip  
(C) To discuss submitting a payment  
(D) To learn how to make a visa for the trip

GO ON TO THE NEXT PAGE →

Questions 154-155 refer to the following text message chain.



- 154.** What is suggested about Ms. McDonald?  
(A) She does not want to visit the airport.  
(B) She is taking a vacation now.  
(C) She will check out of her hotel tonight.  
(D) She flew to Oslo on business.

- 155.** At 8:47 A.M., why does Mr. Stephens write, "That's not a problem"?  
(A) To indicate he is willing to provide compensation  
(B) To note that the Hotel Ferdinand is near the airport  
(C) To state that a possession can be delivered  
(D) To encourage Ms. McDonald not to leave the hotel

**Questions 156-157 refer to the following e-mail.**

To:	Cathy Sullivan <cathys@dynamicsystems.com>
From:	Craig Lourdes <craiglourdes@matterhorntech.com>
Subject:	Paula Daniels
Date:	March 19

Dear Ms. Sullivan,

I would like to confirm that Paula Daniels was employed at Matterhorn Technology for four years. — [1] —. Her period of employment began in February 2011 and ended in May 2015. During that time, she excelled as an employee. — [2] —. She was promoted twice, which is something that rarely happens so quickly. — [3] —. She was also popular with her colleagues. We were all sorry to see her leave. — [4] —. Should you need anything else from me, please feel free to write again. I would be more than happy to discuss Ms. Daniels further.

Regards,

Craig Lourdes  
Manager, Nanotechnology Division  
Matterhorn Technology

**156.** Why did Mr. Lourdes send the e-mail?

- (A) To suggest a candidate to interview
- (B) To schedule a time to meet an applicant
- (C) To request employment dates for an individual
- (D) To respond to an inquiry for information

**157.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“However, we understand that she wanted to return to her home country.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

**GO ON TO THE NEXT PAGE** ➔

Questions 158-160 refer to the following instructions.

### Kitchen Chef Super Blender Instructions

Thank you for purchasing the new Kitchen Chef Super Blender. In order to ensure the proper operating of this machine, please follow these instructions:

1. Place the blender on a level resting place. Do not operate if it is unbalanced.
2. Make sure the electric plug is firmly inserted in the socket. Do not use if the plug or socket is wet.
3. Place all of the items to be mixed into the blender container. Do not put nonedible items in the blender.
4. Put the lid on top of the container. Keep one hand on top of the lid during the operating of the machine to make sure it does not come loose.
5. Press the button for the desired operation. Do not press two buttons at the same time. Use the blender until the items placed in the container have been mixed to your satisfaction.
6. Once usage is complete, wash the blender container and the lid with warm, soapy water.

- 158.** Where would the instructions most likely be found?
- (A) On an order form
  - (B) In a catalog
  - (C) In a user's manual
  - (D) On a blog
- 159.** What is NOT mentioned about the blender in the instructions?
- (A) The lid must not be touched by hand while it is running.
  - (B) Items that are not food cannot be mixed in it.
  - (C) A damp plug should not be put into a socket.
  - (D) Hitting two buttons at once should be avoided.
- 160.** What is indicated about the machine?
- (A) It was purchased on sale.
  - (B) It has more than three parts.
  - (C) It has multiple functions.
  - (D) It should not be used outdoors.

**Questions 161-164** refer to the following online chat discussion.

 Isabella Mendini [11:32 A.M.] The speech by Eric Sumner just ended. It was rather enlightening. I learned a great deal about how to build a quality Web site.

 Harold Spritz [11:34 A.M.] I wanted to attend it, but my workshop didn't finish until 11:00.

 Isabella Mendini [11:35 A.M.] Don't worry. I not only took notes but also made an audio recording of the talk. I'll share it with everyone.

 Kenneth Bauer [11:37 A.M.] I'm looking forward to that. So what's on the agenda for the rest of the day?

 Joanie Pitt [11:38 A.M.] I'm attending the panel discussion being held in the Green Room.

 Kenneth Bauer [11:40 A.M.] So am I, but that's not scheduled to start until more than an hour from now. What do you think we ought to do now?

 Isabella Mendini [11:42 A.M.] The only other event going on at the moment is the seminar by Dr. Rodriguez, and it's ending at noon. I suppose you could catch the last quarter of an hour if you want.

 Kenneth Bauer [11:43 A.M.] That's all right. I heard him speak before and wasn't impressed. How about getting some lunch while we figure out what to do during the rest of the conference?

 Isabella Mendini [11:44 A.M.] Good thinking. Let's meet in the lobby in five minutes. We can cross the street and visit a place called Bergeron's.

[Send]

**161.** What are the writers mostly discussing?

- (A) A conference they are attending
- (B) A panel discussion they will host
- (C) A seminar that they all went to
- (D) A workshop they want to participate in

**162.** At 11:37 A.M., what does Mr. Bauer mean when he writes, "I'm looking forward to that"?

- (A) He thinks a seminar will benefit him.
- (B) He wants to watch a video.
- (C) He is eager to hear a talk.
- (D) He would like to attend a workshop.

**163.** What does Ms. Pitt mention?

- (A) She recorded a session she attended.
- (B) She wants to hear Dr. Rodriguez talk.
- (C) She will attend an event after lunch.
- (D) She was just at a talk in the Green Room.

**164.** What most likely is Bergeron's?

- (A) A conference center
- (B) A restaurant
- (C) A health clinic
- (D) A department store

**GO ON TO THE NEXT PAGE** ➔

Questions 165-168 refer to the following article

## Business Conditions in Burlington

Burlington (December 7) – While this is a festive time of the year, that's not the case for retailers thus far. Against all expectations, the busy shopping season has yet to materialize. — [1] —. Sales at stores in downtown Burlington are almost always the highest during the period between Thanksgiving and New Year. Nevertheless, estimates of sales in the two-week period following Thanksgiving are nearly 20% less than they were at the same time last year. — [2] —. And they are more than 35% off the record-breaking sales period two years ago. Especially hard hit are the clothing

and toy sectors. — [3] —. As for electronics and home supply stores, they are reporting sales roughly equivalent to last year's. The president of the Burlington Small Business Owners' Association (BSBOA) said, "Times are tough for us this year, but we're not sure why since the economy is doing so well in general." — [4] —. He then added, "I'm planning to offer steeper discounts at Burton's to entice customers to visit." Steve Burton pointed out that there's still time for retailers to make up for their current poor showing as the holiday season will last over three more weeks.

**165.** What is the article mainly about?

- (A) Sales events in Burlington
- (B) A group of business owners
- (C) Annual sales performances
- (D) Poor sales conditions

**166.** What is indicated about stores in Burlington?

- (A) Several of them are going to close in January.
- (B) They had their best holiday season two years ago.
- (C) They are outperforming the local economy.
- (D) Conditions at them are driving away customers.

**167.** Who probably is Mr. Burton?

- (A) A Burlington politician
- (B) The founder of the BSBOA
- (C) A regular shopper
- (D) A local businessman

**168.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"They are each down more than 30%."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

**Questions 169-171** refer to the following schedule.

**Tax Law Conference Schedule  
for  
Employees at Marcone Legal Services**

The following schedule is for the three-day conference on the new tax laws which will be held in Washington, D.C., from Friday, November 3, to Sunday, November 5. We will depart together on Thursday, November 2. The conference will be hosted by the Stanford Hotel. Please contact Shirley Watson, who will be accompanying everyone, with any questions.

Item	Date & Time	Location
Departure	Nov. 2, 7:30 A.M.	Chicago, O'Hare Airport
Arrival	Nov. 2, 11:05 A.M.	Washington, D.C., Dulles Airport
Check In	Nov. 2, 1:00 P.M.	Stanford Hotel
Conference – Day 1	Nov. 3, 10:00 A.M. – noon	Blue Room
	Nov. 3, 2:00 P.M. – 5:00 P.M.	Orange Room
Conference – Day 2	Nov. 4, 10:00 A.M. – 1:00 P.M.	Orange Room
	Nov. 4, 3:00 P.M. – 7:30 P.M.	Blue Room
Conference – Day 3	Nov. 5, 9:00 A.M. – 11:00 A.M.	Blue Room
Checkout	Nov. 5, 11:30 A.M.	Stanford Hotel
Departure	Nov. 5, 3:35 P.M.	Washington, D.C., Dulles Airport

**169.** What is mentioned about the conference?

- (A) Registration is required.
- (B) It will take place on a weekend.
- (C) Government officials will speak there.
- (D) A fee must be paid for it.

**170.** What is suggested about Ms. Watson?

- (A) She is a conference organizer.
- (B) Her speaking time is on November 4.
- (C) She works in the legal profession.
- (D) Her office is in Washington, D.C.

**171.** When will the attendees be in the Blue Room?

- (A) On November 3 at 3:00 P.M.
- (B) On November 4 at 11:00 A.M.
- (C) On November 4 at 1:00 P.M.
- (D) On November 5 at 10:00 A.M.

Questions 172-175 refer to the following letter.

February 12

Dear Mr. Lambert,

Hello. My name is Katherine Jordan. I was given your name and contact information by Brad Smiley, who was extremely pleased with the work you did in helping him obtain housing in the Columbus area. Brad and I work at the same company, and, as luck would have it, I'm being transferred to his branch. As such, I need to find a satisfactory residence. Unlike Brad, I am not interested in purchasing a home as my time there will be limited to two years. I will therefore only consider properties available to rent. I would be willing to sign a two-year contract with the landlord, and my firm will pay the entire amount due up front.

My family—my husband, daughter, and two sons—will be moving with me. We require a house with four bedrooms and at least two bathrooms. A large backyard would be a plus. The place must be within 10 minutes of the Westmoreland School by car as my children will all be attending it. We are moving on March 31, so there is a limited amount of time. Would you please find at least half a dozen homes for us to look at by February 28? My husband and I will be visiting on that day, and we would like to be shown some residences then. Please call me at (493) 545-9383 anytime you wish to discuss this matter further.

Sincerely,

*Katherine Jordan*

- 172.** What is NOT indicated about Mr. Smiley?
- (A) He used the services of Mr. Lambert.
  - (B) He purchased a home.
  - (C) He works in Columbus.
  - (D) He is Ms. Jordan's manager.
- 173.** What is mentioned about Ms. Jordan's employer?
- (A) It is sending her on a temporary assignment.
  - (B) It is increasing her salary to pay for rent.
  - (C) It has some offices in foreign countries.
  - (D) It must approve any home that she rents.
- 174.** What does Ms. Jordan suggest about her children?
- (A) They all play sports at school.
  - (B) They are attending elementary school.
  - (C) They perform well at their school.
  - (D) They will be driven to school daily.
- 175.** What is going to happen on February 28?
- (A) A contract will be signed.
  - (B) Houses will be viewed.
  - (C) A move will be made.
  - (D) A payment will be sent.

GO ON TO THE NEXT PAGE →

Questions 176-180 refer to the following order form and e-mail.

**Stillman Office Furniture**  
**Online Order Form**

**Send To:** Ricardo Hazel  
387 Palm Street  
Charleston, SC 29407

**Order Date:** June 12

**Telephone Number:** (843) 812-9483

**Order Number:** 48485930  
**Delivery Date:** June 14

Description	Item Number	Quantity	Total Price
Folding Card Table	8494-33	2	\$70.00
Metal Folding Chair	2928-91	10	\$120.00
Leather Desk Chair	2974-84	2	\$285.00
Black Office Desk	1275-44	1	\$135.00
		Subtotal	\$610.00
		Delivery	\$25.00
		Tax	\$38.10
		Total	\$673.10

\*Orders of \$300 or more will receive free standard delivery. For expedited 2-day delivery, add \$25 to your order.

\*Your order has been paid for with the credit card ending in the numbers 4983.

\*You may change your order prior to it being delivered. Simply call (874) 847-1922 or e-mail us at [orders@stillmanfurniture.com](mailto:orders@stillmanfurniture.com).

**TO** [orders@stillmanfurniture.com](mailto:orders@stillmanfurniture.com)  
**FROM** [rhazel@thismail.com](mailto:rhazel@thismail.com)  
**SUBJECT** June 13  
**DATE** Order #48485930

Dear Sir/Madam,

My name is Ricardo Hazel. I placed an order (#48485930) on your Web site last night; however, my boss has instructed me to make a change to it. Apparently, we have two new employees starting soon, so we need another desk sent to us. Could you please add an additional one to our order? You can go ahead and charge it to the same card I used to pay for the initial order. If you need confirmation of the card, please contact me at my office at (843) 812-9483. I may not be in the office during the day, but you can speak with Susan Rimes, my personal assistant. She has been advised on this matter and can answer any questions you may have.

Best,

Ricardo Hazel

- 176.** What is indicated on the invoice?
- (A) Mr. Hazel paid for the items with a check.
  - (B) Mr. Hazel has ordered from the company before.
  - (C) Mr. Hazel ordered more tables than chairs.
  - (D) Mr. Hazel paid for 2-day delivery.
- 177.** What item does Mr. Hazel order another of?
- (A) 8494-33
  - (B) 2928-91
  - (C) 2974-84
  - (D) 1275-44
- 178.** What does Mr. Hazel request the company do?
- (A) Send him an additional bill
  - (B) Change the color of an item he ordered
  - (C) Put the extra expense on his credit card
  - (D) Confirm the order by calling him
- 179.** What does Mr. Hazel mention about Ms. Rimes?
- (A) She paid for the items that were ordered.
  - (B) She is authorized to speak for him.
  - (C) She will be traveling with him on a trip.
  - (D) She is going to start working at his company.
- 180.** In the e-mail, the words “advised on” in line 7 are closest in meaning to
- (A) punished for
  - (B) reported on
  - (C) taught with
  - (D) told about

Questions 181-185 refer to the following Web site and letter.

The screenshot shows a website for Cumberland Forest Park. At the top, there's a navigation bar with links for HOME, ABOUT US, LOCATION, ACTIVITIES, RULES, and CONTACT. Below the navigation, a main content area contains the following text:

**Visitors at Cumberland Forest Park can do a wide variety of activities, including the following:**

**Hiking:** There are trails throughout the entire park. The most popular ones can be found in the Richmond, Cold Springs, and Hillside areas.

**Water Activities:** There are numerous ponds and three lakes (Lakes Washington, Clover, and Redwood) in the park. Fishing is allowed in every pond and lake although a license is required for individuals ages 13 or older. Swimming is banned in the ponds but permitted in the lakes. Boating and water activities, including water skiing, are allowed on the lakes.

**Camping:** The park has three campgrounds. However, the campgrounds by Lake Washington and Willis Pond are closed for renovations and will not open until May. The campground near the Baskerville entrance is open and has space for 30 tents or campers. Reservations must be made in advance.

**Mountain Climbing:** Several mountains are located in the park. They are in the northern part near the Chesterfield area. The steep cliffs present challenges for climbers. Permission from park rangers must be granted to all climbers. Only those with experience are permitted to climb due to the perilous nature of the cliffs.

For more information regarding these and other activities, e-mail [activities@cumberlandforestpark.org](mailto:activities@cumberlandforestpark.org).

To: [activities@cumberlandforeseetpark.org](mailto:activities@cumberlandforeseetpark.org)  
From: [leonharris@mymail.com](mailto:leonharris@mymail.com)  
Subject: Trip  
Date: April 16

To Whom It May Concern,

Hello. I'm planning to spend some time at the park with my family next weekend on April 23 and 24. We hope to camp there, so I would like to make a reservation. Is there a fee involved? This will be our first time camping at the park, so I'm not sure about that. We also intend to walk on some of the trails and climb up Mount Shaker. Everyone in my family has gone there before, so we are aware of the dangers of that mountain. We usually go water skiing, but our boat is being repaired, so we won't have time this week.

Would you please contact me as soon as you can so that I can finalize the preparations for our trip? I look forward to hearing from you soon.

Regards,

Leon Harris

- 181.** What section of the Web site is the information most likely found on?
- (A) Home  
(B) Location  
(C) Activities  
(D) Contact
- 182.** What is suggested about mountain climbing in the park?
- (A) Park rangers must accompany all climbers.  
(B) People can be injured easily by doing it.  
(C) Only climbers who have taken classes may do it.  
(D) It is not permitted during the winter months.
- 183.** Why did Mr. Harris send the e-mail?
- (A) To request a license  
(B) To report to a park ranger  
(C) To make a booking  
(D) To ask about water conditions
- 184.** Which part of the park will Mr. Harris's family stay at?
- (A) Baskerville  
(B) Lake Washington  
(C) Hillside  
(D) Willis Pond
- 185.** Which activity will Mr. Harris's family NOT do?
- (A) Hiking on trails  
(B) Go water skiing  
(C) Do some camping  
(D) Go mountain climbing

GO ON TO THE NEXT PAGE ➔

**Questions 186-190 refer to the following schedule, e-mail, and announcement.**

Are you interested in arts and crafts?

Then you should take classes at the

**Chandler Institute**

Our arts and crafts instructors are some of the finest in the city.

This month, in addition to our regular classes,  
we are offering the following special one-day classes each Saturday.

- August 2: Needlepoint
- August 9: Sewing
- August 16: Oil Painting
- August 23: Pottery
- August 30: Embroidery

It only costs \$25 to enroll in each class.

Supplies are included with the fee.

Go to  
[www.chandlerinstitute.com](http://www.chandlerinstitute.com)  
to reserve your seat now.

To: Martina Schnell <[martinas@homemail.com](mailto:martinas@homemail.com)>  
From: Sheila Thomas <[sheila@chandlerinstitute.com](mailto:sheila@chandlerinstitute.com)>  
Subject: Class  
Date: July 31

Dear Ms. Schnell,

Thank you for your online reservation. Your payment of \$25 has been received, so you have been enrolled in the class. To answer the question that you asked, no, you do not need to bring any supplies of your own. Everything you need will be provided for you. You may wish to bring a notebook and a pen if you want to write down any information that Mr. Harper tells the class about making ceramics. Students often find his classes rather educational.

Best,

Sheila Thomas  
Chandler Institute

---

## Chandler Institute to Close for One Week

The entire staff at the Chandler Institute is going to be attending the Moline Arts Festival, so the institute has to close its doors for a week. From August 24 to 30, no classes are going to be held at the institute. Those individuals who paid for classes during that time can either receive refunds on the missed classes or may use the credit they receive and apply it to classes they wish to take in the future. For more information, call 841-4842.

---

- 186.** What is indicated about the Chandler Institute?
- (A) It is located near a local university.
  - (B) It charges the same rate for its special classes.
  - (C) It makes students pay for their supplies.
  - (D) It teaches classes only on weekdays.
- 187.** Why did Ms. Thomas send the e-mail?
- (A) To acknowledge payment
  - (B) To request clarification
  - (C) To provide a class schedule
  - (D) To apologize for a mistake
- 188.** What does Ms. Thomas advise Ms. Schnell to do?
- (A) Bring his own supplies
  - (B) Apply for a credit
  - (C) Take notes
  - (D) Speak with an instructor
- 189.** When is Ms. Schnell going to take a class?
- (A) On August 2
  - (B) On August 9
  - (C) On August 16
  - (D) On August 23
- 190.** According to the announcement, which class is going to be canceled?
- (A) Sewing
  - (B) Oil painting
  - (C) Pottery
  - (D) Embroidery

Questions 191-195 refer to the following e-mails and announcement.

To:	Tom Thornton <tomt@valencedistributors.com>
From:	Alice McBride <alice@valencedistributors.com>
Subject:	Wang Fung, Inc.
Date:	March 21

Tom,

I spoke with our contact at Wang Fung, Inc. and got some alarming news. Apparently, the shipment we ordered is going to be arriving one month from now rather than in two months. I spoke with George Frazier down at our warehouse, and he remarked that we don't have enough storage space for everything that's going to come in. He stated that we can either cancel the shipment, which will cost us \$50,000 according to the contract, or we can rent a warehouse. He mentioned that we'll need at least 12,000 square feet of storage space. Let me know what you want me to do.

Alice

### Presidio Storage

Providing the finest writing instruction in the city

Presidio Storage has a number of facilities that can store your products for you. We not only provide storage space but also provide 24-hour-a-day security (both personnel and electronics) for your items. Our warehouses are clean and climate controlled. We have some refrigerated spaces available for perishable goods. Check out some of our warehouses:

Location	Size	Refrigerated Areas	Price/Month
1912 Sycamore Lane	9,000 Square Feet	No	\$7,000
54 Beaver Street	40,000 Square Feet	Yes	\$29,000
89 W. Pacific Street	15,000 Square Feet	Yes	\$16,000
811 Lake Road	7,500 Square Feet	Yes	\$8,000

Call 594-9300 for more information. Some prices are negotiable. The longer you rent, the less you pay.

To: alice@valencedistributors.com  
From: wademartin@presidiostorage.com  
Subject: Your Request  
Date: March 25

Dear Ms. McBride,

Thank you for inquiring about renting a warehouse at Presidio Storage. I am sorry to let you know that the warehouse about which you inquired has already been rented by another customer. At present, we do not have any available spaces that fit your precise needs. However, a former employee of ours, Dwight Stephenson, recently opened his own storage facility. It's located adjacent to our largest warehouse. I believe he might be able to help you. Please contact him at 847-3922 and be sure to tell him that I sent you. That should provide you with a reduction in price.

Sincerely,

Wade Martin  
Facilities Manager  
Presidio Storage

- 191.** What problem does Ms. McBride mention?
- (A) A contract has been canceled.
  - (B) A company will assess a financial penalty.
  - (C) A shipment is coming ahead of schedule.
  - (D) A warehouse suffered some damage.
- 192.** What is mentioned about Presidio Storage?
- (A) It employs people to guard its facilities.
  - (B) All of its warehouses have refrigeration units.
  - (C) It went into business in the past year.
  - (D) Dwight Stephenson currently works there.
- 193.** What is indicated about the warehouse at 1912 Sycamore Lane?
- (A) It cannot store frozen items.
  - (B) It is located near the harbor.
  - (C) It is the largest at Presidio Storage.
  - (D) It is available for purchase.
- 194.** What is the monthly rent of the warehouse Ms. McBride inquired about?
- (A) \$7,000
  - (B) \$8,000
  - (C) \$16,000
  - (D) \$29,000
- 195.** Where most likely is Mr. Stephenson's warehouse located?
- (A) On Sycamore Lane
  - (B) On Beaver Street
  - (C) On W. Pacific Street
  - (D) On Lake Road

GO ON TO THE NEXT PAGE 

**Questions 196-200** refer to the following advertisement, letter, and article.

## WM Electronics Is Having a Big Sale

Visit WM Electronics at 598 Carpenter Road anytime between September 10 and 16, and you can enjoy savings of up to 50% on selected items. We've got products by PTR, Wilson Electronics, Carver, Washington Power, and more. And everything is on sale. Here are a few of the special deals you can get:

- Carver Refrigerator: Was \$800 / Now \$550
- PTR Microwave Oven: Was \$120 / Now \$65
- Wilson Desktop Computer (w/26-Inch Monitor): Was \$1,800 / Now \$1,200
- Washington 60-Inch Television: Was \$3,100 / Now \$2,000

You can't top prices like these. We'll also provide free delivery if you spend more than \$400. But you need to hurry. These low prices are only valid for as long as supplies last. All sales are final.

September 18

To Whom It May Concern,

I visited your store on September 13 and purchased several items. I was rather pleased by the prices and wanted to get some appliances for my new home. The person who delivered and installed the items was polite and knowledgeable. He connected the air conditioner, washing machine, and refrigerator—all Carver products on sale—very quickly and showed me how to use them properly. Disappointingly, I have experienced several problems with the microwave oven I bought. I was led to believe that PTR products are of exceptional quality, but the oven keeps overheating food, causing it to burn, and the timer doesn't work properly either. How can I go about returning or replacing this item?

Sincerely,

Calvin Hale

---

## **Manufacturing Company Initiates Recall**

Portland (October 3) – Canada-based manufacturer PTR, Inc. has announced a recall on its most recent line of products. These items belong to its Ironclad line and include refrigerators, stoves, microwave ovens, toasters, and other kitchen appliances. According to a company spokesperson, wiring problems in the machines have been detected. As a result, they are not only liable to work improperly but may also spark fires. PTR requests that owners of its Ironclad line of appliances cease using them and return them to wherever they were purchased. There, they may receive a credit for the sale price of each item that may be used for the purchase of any PTR products.

---

- 196.** In the advertisement, the word “top” in paragraph 3, line 1 is closest in meaning to  
(A) compare with  
(B) do better than  
(C) negotiate for  
(D) be surprised by
- 197.** What is NOT indicated about the sale?  
(A) Items on the Web site are on sale.  
(B) All items at the store are included.  
(C) It is for a limited amount of time.  
(D) Some items are half off.
- 198.** What does Mr. Hale compliment in his letter?  
(A) The quality of all the products he bought  
(B) The service he received at the store  
(C) The work done by a technician  
(D) The item made by Wilson that he bought
- 199.** What is suggested about Mr. Hale?  
(A) He has lived in the same home for years.  
(B) He did not pay for home delivery.  
(C) He is a native of Portland.  
(D) His request for an exchange was granted.
- 200.** How much will Mr. Hale receive in credit from PTR, Inc.?  
(A) \$65  
(B) \$120  
(C) \$550  
(D) \$1,200

**Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.**