

WooCommerce Checkout Process Test Plan

1. Introduction

This test plan outlines the scenarios to be tested for the WooCommerce checkout process, ensuring a smooth user experience.

2. Scope

The test plan focuses on functionalities related to the checkout process, including:

- ☐ Guest Checkout (without login)
- ☐ Registered User Checkout
- ☐ Payment Method Selection (various options)
- ☐ Applying Coupon Codes
- ☐ Free Shipping and Tax Calculations

3. Test Scenarios

3.1 Guest Checkout (Without Login)

- ☐ Navigate to the checkout page.
- ☐ Enter required billing and shipping information.
- ☐ Select a payment method and complete the purchase.
- ☐ Verify order confirmation.

3.2 Registered User Checkout

- ☐ Log in as a registered user.
- ☐ Verify saved billing/shipping information.
- ☐ Complete a purchase and validate order details.

3.3 Payment Method Selection

- ☐ Test different payment methods (e.g., Credit Card, PayPal).
- ☐ Validate the integration of each payment gateway.

3.4 Applying Coupon Codes

- ☐ Enter a valid coupon code and verify the discount.
- ☐ Enter an expired or invalid coupon code and validate the error message.

3.5 Order Scenarios

- ☐ Free shipping (validate eligibility and calculation).
- ☐ Tax calculations for different regions.

4. Test Data

The following test data will be used for different order scenarios:

Products: A variety of products will be added to the cart.

Shipping Addresses: Multiple addresses with varying zip codes will be used.

Payment Methods: Available payment methods (e.g., credit card, PayPal) will be tested.

Coupon Codes: Valid and invalid coupon codes will be used to verify functionality.

5. Sample Test Cases

- 4.1 [Guest Checkout](#)
- 4.2 [Registered User Checkout](#)
- 4.3 [Payment Method Selection](#)
- 4.4 [Applying Coupon Codes](#)

6. Potential Issues:

- ☐ Payment gateway failures.
- ☐ Incorrect calculations for discounts, taxes, or shipping.
- ☐ Usability issues like unclear error messages or layout problems.

7. Conclusion

By following this test plan and conducting thorough testing, developers can identify and resolve any defects related to the checkout process, ensuring a

positive customer experience and contributing to the overall success of the WooCommerce platform.