

MUHAMMAD AHSAN KHAN

Email: akahsan228@gmail.com | Phone: 0317-2602294

Location: Soldier Bazar No 3, Karachi, Pakistan

Portfolio: <https://ahsan-9087.github.io/PortFolio/>

Career Objective

Motivated and skilled IT professional with over 2 years of hands-on experience in networking, system installation, and web development. Proficient in HTML, CSS, JavaScript, PHP, and Laravel, with solid knowledge of PC/server hardware, Windows setup, and switch configuration. Strong problem-solving and communication skills. Currently pursuing ADSE certification from Aptech Learning Pakistan to further advance my full-stack development skills.

Work Experience

IT Support Executive

MY Logistics, Karachi — April 2025 – Present

- Troubleshoot and resolve Outlook email issues, including SMTP/IMAP configuration errors, sync problems, and connectivity failures.
- Provide technical assistance for daily hardware and software issues, including system crashes, driver updates, and printer malfunctions.
- Maintain and monitor LAN/WAN network systems, addressing connectivity issues and ensuring stable internet access.
- Manage Office 365 account configurations and support email profile setups, including PST/OST handling.

IT Technician

AFC Computer, Karachi — Nov 2023 – April 2025

- Installed and maintained Windows operating systems on both PCs and servers.
- Installed and replaced RAM, hard drives, and other hardware components.
- Diagnosed and fixed network switches, including reset and configuration.
- Maintained and configured LAN/WAN network systems.
- Provided technical support and customer assistance for IT-related issues.

Academic Qualification

- Zainap Academy School – Matric (Karachi Board)
- Intermediate – In Progress (Expected 2026)
- Aptech Learning Pakistan (Karachi) – Software Engineering Diploma (In Progress)

Professional Skills

- HTML, CSS, JavaScript
- Bootstrap, WordPress (Theme Customization)
- PHP, Laravel, C#
- MySQL, MS Office
- Basic Networking

Soft Skills

- Time Management
- Teamwork
- Communication Skills

Languages

- English
- Urdu
- Pashto

Certifications

- PAFLA (Pakistan Association for Learning and Advancement)
Certificate of Participation – TechWiz Competition, Aptech (2024)

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References

Will be provided upon request.