

Bug ID: BUG_REG_01

Title: Registration fails with valid OTP — generic error message shown
Environment:

- OS: Windows 10
- Browser: Chrome 138.0.7204.169 (Official Build) (64-bit)
- URL: <https://www.achallan.gov.bd/acs/v2/auth/register-yourself>

Steps to Reproduce:

1. Open the registration page: <https://www.achallan.gov.bd/acs/v2/auth/register-yourself>
2. Enter the required fields: Mobile Number, Name, NID, Password, Email
3. Click on Register to generate OTP
4. Enter the correct OTP received on mobile
5. Click OK to verify OTP and complete registration

Expected Result:

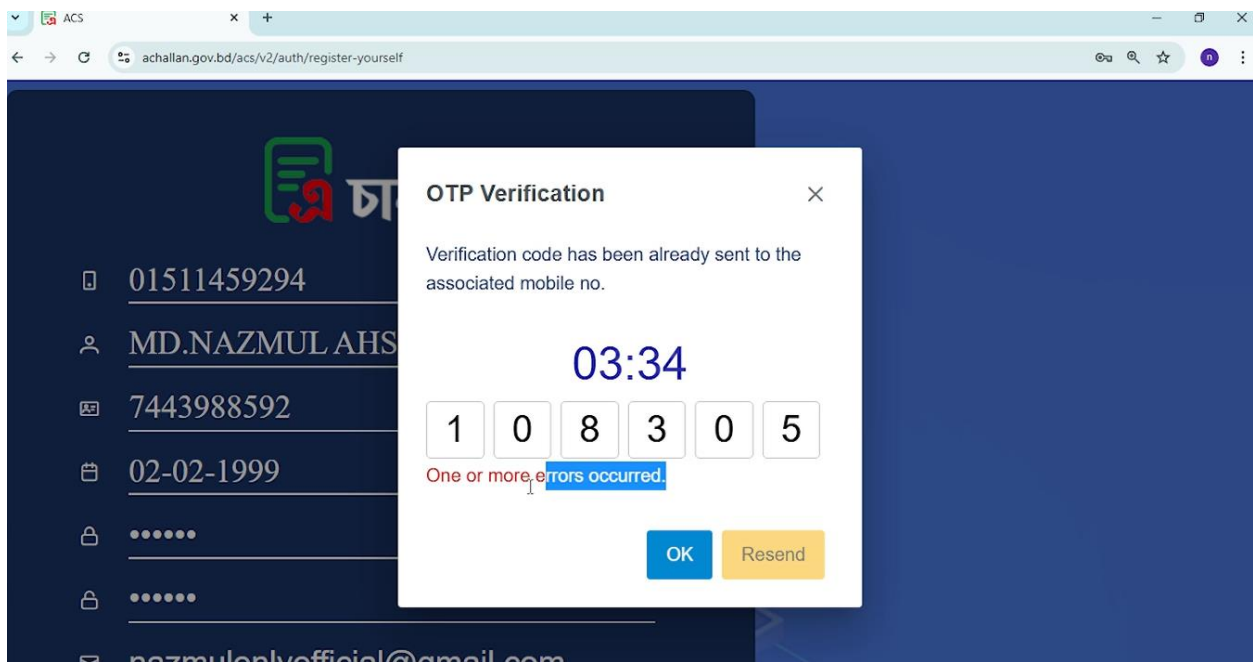
User should be registered successfully and redirected to confirmation/dashboard.

Actual Result:

A generic error message appears:

“One or more errors occurred.”

Screenshot:



Video Evidence:[Click to View](#)

Severity: Major

Priority: High

Status: Open

Notes:

- The OTP was correctly entered before timer expired.
- The message doesn't indicate what exactly went wrong — possible lack of backend validation message or a logic bug.