

Muhammad Ahsan Iqbal

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SUMMARY

A highly motivated and passionate with IT knowledge, who believes in continuous improvement of business processes with help of technology. Having freelancing experience in web development. Looking forward to seeking career growth and improvement to the organization.

EDUCATION

Bachelor of Science in Computer Science

Shaheed Zulfikar Ali Bhutto Institute of Science & Technology, Dubai, UAE

- 2014 - 2019
- System analysis and development, Programming (desktop and mobile) and databases.
 - Communication and business ethics.

Intermediate (Grade 12) in Computer Science (2014 - Federal Board, Pakistan)

- 2012 - 2014
- Islamia Higher and Secondary School, Sharjah, UAE.

EXPERIENCE

Deans International School, Ajman (4 Years)

IT Support / Customer Service

- November' 15
– Present
- Used good problem-solving skills for troubleshooting problems.
 - Managing parent complaints and help solving it.
 - Handles IT related inquiries, includes managing websites, all technical issues.
 - Technical guide for parents, teachers and students.
 - Generating the daily, monthly and yearly analysis reports on MS Excel.
 - Creating monthly payrolls for employees.
 - Improved the attendance system and daily report system with automation, which reduces the time in generating reports and increased accuracy.
 - Introduced a file sharing system in administrative staff, which allows work to be done faster.
 - Reduced paperwork.

IPSOS – Global marketing, Buhairah, Sharjah (6 Months)

Surveyor

- March'15 –
August'15
- Visiting different places to collect data about places.
 - Collecting the data from respondents.
 - Achieved gives targets on time.

ACHIEVEMENTS

- In 2015, completed the professional photography workshop.
- In 2016, won programming competition in C++ at SZBIST Dubai, UAE.
- Appreciation Award for outstanding support for parents and students in Deans International School, Ajman.
- For the first time in university, worked on BlockChain technology among undergraduate students.

PROJECTS

Website development project for students

- Have done websites development as freelancer for different university students. Creating websites from scratch to meet their project requirements. Websites that should be responsive to support all display sizes and adjust contents.
- Helps in solving student's problem in programming language code.

Supply Chain Management system using Blockchain

- Developed Supply Chain Management system using a revolutionary technology Blockchain for University's final year project. This SCM system doesn't allow any record to be interpreted. Using of block in SCM system increased high security and transparent transaction system.

KEY SKILLS

- Good communication skills and promoting good work practices.
- Demonstrating responsible attitude, remaining calm under pressure.
- Calmly responding to accident and emergency situations.
- Able to build a positive rapport with staff.
- Due to my degree in IT, and intense interest in software leads me to improve processes in organization.
- Take initiatives for developing new interesting techniques to solve issues.

IT SKILLS

Productivity Tools	Microsoft Office (Word, Excel, PowerPoint, Access), Gimp 2.1, Microsoft Visual Studio, Packet Tracer, WAMP Server, VMWare, Facebook business(marketing), Google AdWords.
Web Development Programming	JavaScript, C Language, HTML, CSS, MySQL Database, Django, Python, Postgresql. C Language, C++, C#.
Others	Android Studio

HOBBIES

Volleyball, Automobile enthusiast, Badminton, Watching movies, Video games.

PERSONAL DETAILS

Date of Birth	20/12/1994
Nationality	Pakistani
Gender	Male
Visa status	Resident
Driving License	Yes
Language	English, Arabic, Urdu and Hindi

REFERENCES

Will be furnished upon request.