



# PROVIDER CONCERNS SOLUTIONS

**Empowering Practices Optimizing Revenues**

Provider Concerns Solutions empowers healthcare organizations to focus on patient care by handling the intricacies of billing, coding, and revenue optimization.

Our team of experienced medical billing professionals meticulously navigates the complexities of coding, compliance, and claims processing, ensuring swift and accurate reimbursement for healthcare providers.

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# INTRODUCTION

## ABOUT OUR COMPANY

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### ABOUT US

At Provider Concerns Solutions we are dedicated to revolutionizing the financial aspect of healthcare for both providers and patients. With over 10 years of experience in medical billing and revenue cycle management. We have HIPAA-compliance certified medical billing staff, and certified medical coders who handle all of the nitty-gritty aspects of your business.

### OUR VISION

At Provider Concerns Solutions, our vision is to revolutionize medical billing, offering healthcare providers a future where billing complexities are a thing of the past. We aim to be the foremost provider of cutting-edge solutions, seamlessly integrating technology and expertise to empower healthcare professionals. Our commitment is to simplify and streamline the billing process, ensuring accuracy, efficiency, and transparency. We envision a healthcare landscape where our solutions foster financial success, reduce administrative burdens, and enhance patient satisfaction.

### OUR MISSION

We surely offer the most reliable medical billing services that can help you get stressfree from the revenue cycle management and drive profitable growth of your practice. It is our responsibility to understand your requirements and meet your demands to earn your satisfaction. So when you outsource medical billing services to us you can get a chance to drive an increased revenue stream while we can get an opportunity to help our client with satisfactory medical billing services

#### WHY CHOOSE

**PROVIDER  
CONCERNS  
SOLUTIONS**

**30%**

REVENUE INCREASE

**8-16**

DAYS TURN  
AROUND TIME

**85%**

COLLECTION RATIO

**30%**

REDUCTION IN AR

**95%**

CLEAN CLAIM RATE



# **OBJECTIVE AND SERVICES**



## **A BROAD ARRAY OF MEDICAL BILLING SOLUTIONS**

Our clients are not only invaluable to us but also integral members of our community. Recognizing the challenges of providing high-quality healthcare, we are committed to addressing their needs with diligence and care. Our core services encompass a range of vital healthcare provisions, ensuring our clients receive the utmost support and attention they deserve.

- **Billing & Coding**
  - **Account Receivable (AR)**
  - **Credentialing and Contracting**
  - **Enrollments**
  - **Patient Scheduling**
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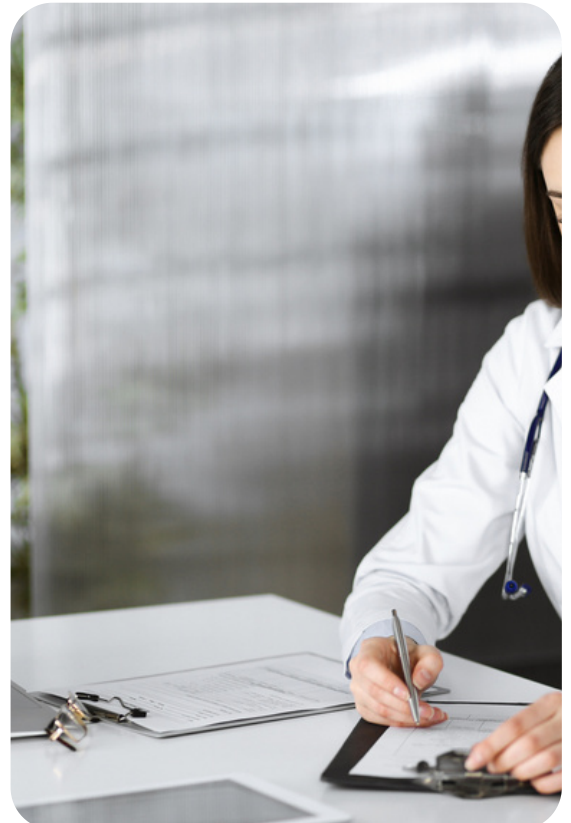
## **BILLING**

- Demographics
- Charge Entry
- Eligibility
- Timely claim Submissions
- Fix errors/Rejections
- Verify every patient visit



## **ACCOUNTS RECEIVABLE**

- Follow up on submitted claims
- Fix Clearinghouse
- Rejections/Payer Rejections
- Denials management
- Payments hunting and posting from ERA/EOB/portals
- Appeals
- Aging analysis
- Prepare daily/weekly/monthly reports for client







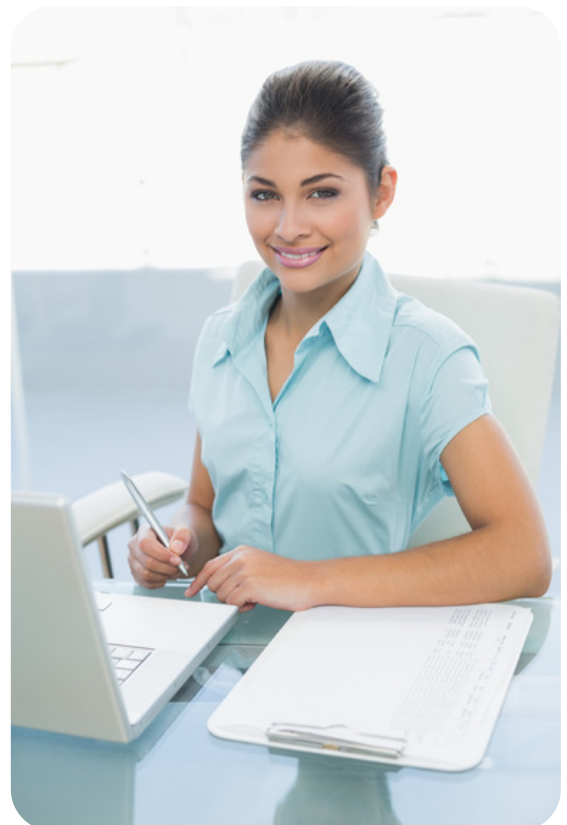
## CREDENTIALING

- Credentials Practice/Doctor with Govt and Commercial payers
- Negotiations with payers on rates
- Contract Should be sent to client for Review, sign and approval
- Follow up on submitted applications
- Handle the documentations



## ENROLLMENTS

- Enrollments with Medicare and Medicaid
- Electronic data interchange setup (EDI)
- Electronic remittance advice setup (ERA)
- Electronic Fund Transfer setup (EFT)
- Helps practices/Doctors to update the bank account for EFT if changing bank account
- Portal registrations for Govt and commercial payers
- Access management to secure portals and billing software





# **ADDITIONAL OBJECTIVE AND SERVICES**

- Patient Scheduling/ Appointments Checking
- Patient eligibility and benefits verifications
- Obtaining Prior/retro authorizations for services
- Payments posting from prior ERA/EOB/websites and also patient payments
- Customer services and administrative assistance



# OUR PATIENT ACQUISITION STRATEGIES



In addition to medical billing, we're committed to maximizing your practice's revenue:

**Patient Retention:** Our techniques aren't just about attracting new patients; we also focus on retaining and engaging your existing patient base.

**Online Visibility:** We'll enhance your online presence, making it easier for prospective patients to discover and choose your practice.

**Targeted Marketing:** Our marketing strategies are customized to your specialty and location, ensuring you attract the right patients for your practice



# GET IN TOUCH



**PCS**  
Provider Concerns Solutions

Your satisfaction is paramount at Provider Concerns Solutions. Don't hesitate to contact us by phone or email for any questions or support you need. Our dedicated team is here to help ensure your experience with us exceeds expectations.



[www.providerconcerns.com](http://www.providerconcerns.com)



[support@providerconcerns.com](mailto:support@providerconcerns.com)



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