Abstract:

Technician management system provides a platform to customer where they can order a technician service by generating a ticket, Customer will choose a product e.g. an IPhone X, and then they will choose the service e.g. Screen Change, and customer will provide further details and generate a ticket of a service, Our project also have an admin site, where admin (Technician) will get a request of a service, then technician will either approve or refuse the request. Moreover our project have a quotation option where customer can get a quotation of a specific service. Our project consist of more module like registration, login, 1:1 chat, customer management, profile management, more of these are mentioned below in modules.

Major component:

Modules:

1. Admin Registration and Login
2. Customer Registration and Login
3. Customer Management by admin
4. Personal Profile Management by Customer
5. Personal Profile Management by Admin
6. Ticket generation for Service
7. 1:1 Chat
8. Order Management
9. Quotation
10. Email Authentication

Tools and Technologies

Tools

* Xampp
* MySQL
* Visual code

Technologies

* PHP
* LARAVEL
* JAVASCRIPT
* JQUERY