Alan Huang

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Experience

Loan Depot – Configuration Analyst   **December 2021 – May 2022**
- Create and maintain Knowledge Bases for work flow and other processes
- Update and maintain Empower database functions
- Review and verify builds in multiple environments
- Triage issues found in Production environment
- Consult with business clients to understand needs and deliver solutions
- Collaborate with various teams to solve problems and come up with new methods

Panasonic Avionics Corporation - System Configuration Engineer (MTS I)   **May 2019 – November 2021**
- Create and maintain system databases for multiple customer programs; clean code/diagrams
- Audit software releases and create training tools to minimize future issues, providing input
- Create and maintain Work Instructions, Knowledge Bases, and other technical documents
- Define processes and workflow across teams, deadline drive projects
- Provide root cause analysis on customer reported issue – complex solutions
- Commitment to Knowledge and Training and Successful Training
- Work with customer airlines to help them understand the system functionalities

Panasonic Avionics Corporation - Test Technician   **September 2016 – May 2019**
- Test-driven development environment, attention to best practices
- Review system wiring and configurations using wiring diagrams and other technical drawings
- Investigate bugs and provide resolutions; track and escalate issues to the appropriate channels
- Collaborating, training and provide support to the team

4 Kings - Lead Designer / Project Manager   **June 2015 – July 2016**
- Plan and coordinate multiple small and large projects with tight deadlines
- Prepare CADs, tech packs, and line sheets for domestic and international vendors
- Ensuring best practices for product delivery and expanding product integrations
- Empowering meetings with stakeholders and commitment to project deadline
- Maintain database of inventory, digital assets, and expenses

Blueberry Book USA - Designer / Project Manager   **October 2013 – June 2015**

- Manage client services from contracts, samples, management, and production

- Beginning to end development of client's vision and expectations

- Attention to detail and quality from vendors to product delivery

California State University Long Beach – Bachelor of the Arts in Graphic Design   **June 2013**

Skills Windows, Mac OS, Linux, MS Office, Adobe Creative Suite, MySQL, HTML5, Google Suite, Jira, Salesforce, Confluence, Microsoft Visual Studios, Microsoft SQL Server, Agile, Scrum