

ABIHA HUSSAIN

Chicago IL | (872) 314-9734 | abiha7365@gmail.com | www.linkedin.com/in/abiha-hussain

EDUCATION

Illinois Institute of Technology, Chicago, IL

May 2026

Bachelor of Science in Information Technology and Management, Minor in Artificial Intelligence

GPA: 3.94

Relevant Courses: Hardware Fundamentals, Intro to Software Development, Human/Computer Interaction, Data Modeling, Project Management, Intro to Linux, Intro to Data Networks and the Internet, Cybersecurity Technologies, Intermediate Software Development, Web Application Foundations, Advanced Database Management

SKILLS

Programming Languages: Python, JavaScript, SQL, Java, HTML, CSS

Technologies: GitHub, Microsoft Excel, Microsoft Power Automate, Microsoft SharePoint, Microsoft Teams, Salesforce, Adobe Experience Manager, Slack, Trello

WORK EXPERIENCE

Student Intern

Chicago Department of Housing, Chicago, IL, USA

May 2024 - Present

- Updated and maintained City of Chicago Department of Housing webpage through Adobe Experience Manager to contain relevant information regarding programs and application deadlines as well as community engagement events.
- Collaborated with community engagement team to attend community outreach events such as budget engagements to relay information on tenant rights and homeownership programs while also providing an ear for community frustrations.
- Deployed Salesforce to create automated emails to be sent out to city residents regarding DOH programs and applications.
- Expanded use of Power Automate by applying it to be used for front desk staffing through having employees fill out a Microsoft form and populating data into an excel spreadsheet.
- Initiated communications through Outlook between housing department and delegate agencies to process applications for the Small Accessible Repairs for Seniors (SARFS) program.

IT Intern

Mayor's Office for People with Disabilities, Chicago, IL, USA

Dec 2023 - Mar 2024

- Utilized Excel spreadsheets and formulas to conduct 2023 budget analysis for the HomeMod program to be included in the Mayors yearly budgeting reports.
- Cooperated in City of Chicago site migration by designing additional pages through Adobe Experience Manager for the Office of People with Disabilities section including podcast page.
- Maintained and updated computer masters list at central west and city hall office by collecting office computers RAM, IP, model, and CPU tags.

Staff Support Technician

Acute Rehab Unit, Swedish Hospital, Chicago, IL, USA

Aug 2022 - Aug 2023

- Responded to immediate needs of patients such as hygiene, meal preparation, or room tidiness with 90% effectiveness.
- Acted as the Acute Rehab Units Secretary by answering phone calls, stocking supply cabinets, and running to other units when directed to decrease workload for nurses by 20%.

PROJECTS

Website Redesign for Berkshire Hathaway / HTML, CSS, JavaScript

Apr 2024

GitHub link: https://github.com/Abiha-Hussain-ITMD-362/WebProdigies_Project2.github.git

- The goal of this project was to redesign a poorly constructed website and include pages that are responsive through use of media queries as well as integrating Google API's.

Create a Persuasive Sign-up Page / HTML, CSS, JavaScript

Mar 2024

GitHub link: <https://github.com/Abiha-Hussain-ITMD-362/project1.git>

- The goal of this project was to design a mobile-first, single-page including a sign-up process to get new users to join some type of project. As well as applying design principles such as typography, color theory, and material design.

KalCom / Firebase, Swift, Trello, Canva, Figma, GitHub

Jun 2023 - Jan 2024

App Store link: https://apps.apple.com/us/app/kalcom/id6473987281?ign-itscg=30200&ign-itsct=apps_box_b--adge

- Created software centered around digitalizing call light system in understaffed hospital units and providing seamless and efficient communication between nurses and patients through use of apple products.
- Deployed tools like Trello to brainstorm app features, GitHub to share code blocks, and Xcode to develop app to be deployed in app store.
- Learned from an entrepreneurship standpoint to understand user journeys, jobs to be done analysis, as well as drafting three PR Memos for each demo day presentation.