

Filters

[+ ADD/EDIT FILTERS](#)

GEO

9 options ▾

Country

150 options ▾

Team

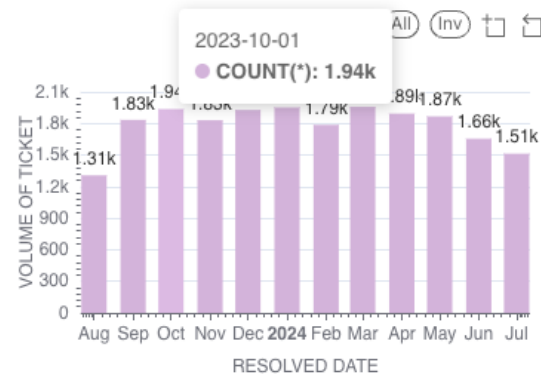
20 options ▾

APPLY FILTERS

CLEAR ALL

★ Published

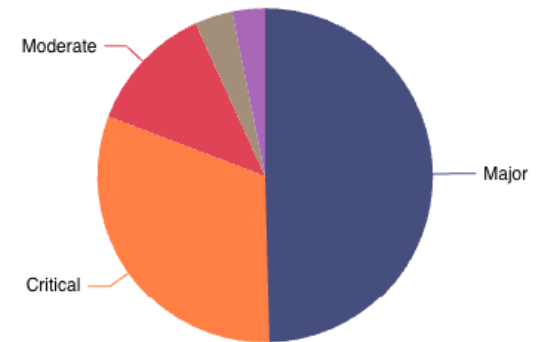
Volume of Closed Ticket



All Time Closed Tickets by Severity

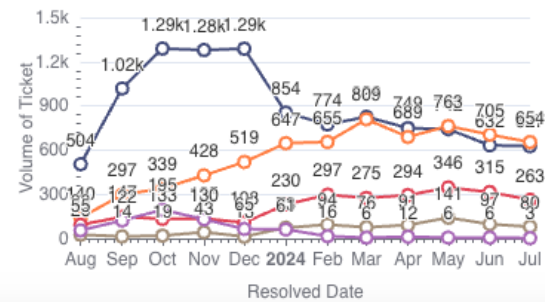
Major Critical Moderate 1/2 (All) (Inv)

Total: 21.5k



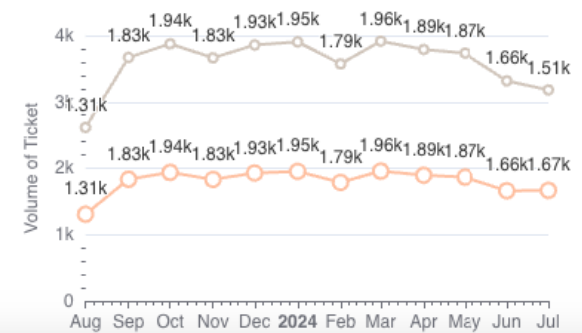
Volume of Tickets by Severity

Major Critical Moderate 1/3 (All) (Inv)



Created vs Resolved

COUNT(created) COUNT(resolved) (All) (Inv)



GEO

9 options

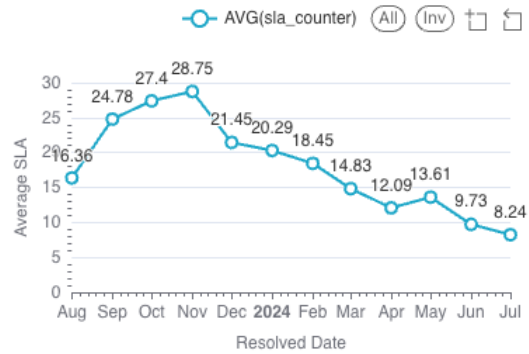
Country

150 options

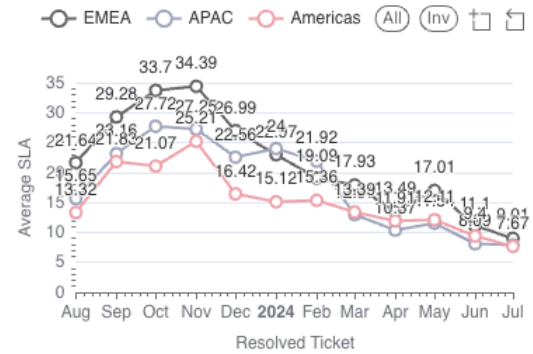
Team

20 options

Average SLA for all Tickets



Average SLA by GEO



SLA for CONGA TLS Offering Deployment Team

