

Organisation	Topic	Service type
Department for Education (n=30)	Business and self-employed (n=63)	Requesting information (n=139)
HM Revenue and Customs (n=30)	Driving and transport (n=47)	Providing information (n=81)
Department for Work and Pensions (n=27)	Education, training and skills (n=44)	Registering (n=50)
Home Office (n=25)	Environment and countryside (n=34)	Requesting a licence or consent (n=47)
Environment Agency (n=18)	Crime, justice and the law (n=28)	Requesting benefit payments or loans (n=40)
Department for Business, Energy & Industrial Strategy (n=18)	Money and tax (n=28)	Making a payment (n=11)
Department for Environment, Food & Rural Affairs (n=17)	Benefits (n=19)	Amending/deleting information (n=8)
Ministry of Justice (n=17)	Housing and local services (n=17)	Booking events and resources (n=1)
Driver and Vehicle Standards Agency (n=16)	Visas and immigration (n=17)	
Driver and Vehicle Licensing Agency (n=16)	Coronavirus (COVID-19) (n=16)	