

"NODE_ALARM_VERSION_MISMATCH" Alarm

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Issue

Customer was seeing the 'NODE_ALARM_VERSION_MISMATCH' alarm for a cluster node:

\$ maprcli alarm list

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FileServer process has mismatch of patch version: \$Id: mapr-version: (

Environment

HPE Ezmeral Data Fabric v6.*, v7.*

Cause

Node with alarm (i.e. node1) has a different patch installed than other cluster nodes, causing this alarm to be raised.

Non-working Node:
[mapr@node1 ~]\$ rpm -qa | grep mapr
mapr-patch-6.1.0.20180926230239.GA-20220418023014.x86_64

Working Node:
[mapr@node2 ~]\$ rpm -qa | grep mapr
mapr-patch-6.1.0.20180926230239.GA-20230403083607.x86_64

Resolution

To resolve the issue, install the same patch (i.e. mapr-patch-6.1.0.20180926230239.GA-20230403083607.x86_64) on all cluster nodes.

https://docs.ezmeral.hpe.com/datafabric-customer-managed/76/AdvancedInstallation/applying_patch_manually.html

[mapr@node1 ~]\$ rpm -qa | grep mapr
mapr-patch-6.1.0.20180926230239.GA-20230403083607.x86_64

[mapr@node1 ~]\$ maprcli alarm list
[mapr@node1 ~]\$

