


## EZUA UI is inaccessible with an error "Realm not enabled"

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### Issue

The UI is displaying a "realm not enabled" error when attempting to log in to the EZUA interface

### Environment

EZUA 1.x

### Cause

This issue is occurring because the license on the system has expired. Verify the license expiry using below command:

1. Identify the ezlicense name
- # kubectl get ezlicense -n ezlicense-system
2. Describe the license
- # kubectl describe ezlicense -n ezlicense-system ezua-license-XXXXX|egrep "Expired|License Expi
- Expired: true
- License Expiry Epoch: 1725148799000

Convert Epoch to date and verify the expiration. Using the above example, the Epoch converts to:  
\$ date -d @1725148799.000  
Sat Aug 31 04:59:59 PM PDT 2024

### Resolution

Since the UI is not accessible, we have to upload the license manually.

1. Get a new license
2. Create secret with the new license
- # kubectl get secret -n ezlicense-system|grep ezlicense-secret
- ezlicense-secret-XXXXXX Opaque 1 92d
3. Generate file using existing secret
- # kubectl get secret -n ezlicense-system ezlicense-secret-XXXXXX -o yaml >> ezlicense-secret-XXXXX
4. Encode the license using base64
- # echo -n `cat <licensefilename>` | base64 -w 0
5. Modify the secret yaml with the new license
- apiVersion: v1
- data:
- ezlicense-secret-key: <base64 encoded license>
- immutable: true
- kind: Secret
- metadata:
- finalizers:
- ezlicense.ezconfig.hpe.ezaf.com/finalizer
- name: ezlicense-secret-20240904
- namespace: ezlicense-system
- type: Opaque
6. Create new secret
- # kubectl create -f <secretfilename.yaml>
7. Identify the license file and generate the yaml
- # kubectl get ezlicense -n ezlicense-system
- # kubectl get ezlicense -n ezlicense-system ezua-license-xxxx -o yaml >> ezua-license-xxxx.yaml

8. Modify the yaml

```
apiVersion: ezconfig.hpe.ezaf.com/v1alpha1
kind: EzLicense
metadata:
  finalizers:
    - ezlicense.ezconfig.hpe.ezaf.com/finalizer
  generation: 1
  name: ezua-license-20240904
  namespace: ezlicense-system
spec:
  secret:
    key: ezlicense-secret-key
    name: ezua-license-20240904
    value: <base64 encoded license>
status:
  License:
    deviceId: <platform id>
    label: HPE Ezmeral Unified Analytics License - Consumption Monthly Commit E-LTU
    metadata: {}
    purpose: Testing - HP Internal
  Type: Consumption
  ezCentral:
    registered: true
```

9. Create license and verify

```
# kubectl create -f ezua-license-XXXXX
# kubectl get ezlicense -n ezlicense-system
```

10. Retry the login from the UI

