

User Study on Evaluating *ElectionBot-SC*

Responses for Election Questions

This is a survey about voters and how they access common information in regards to participating in the 2024 presidential elections in South Carolina. *ElectionBot-SC* is a research prototype that provides information about elections in South Carolina. It draws its answers from the [S.C. State Election Commission website](#) and the [League of Women Voters](#). This survey using *ElectionBot-SC* asks your response for 5 election-related questions, the first 4 of which are pre-determined. Thanks for your participation!

* Indicates required question

EQ1: When is the 2024 General Election?

Answer:

[Source: SC Voter; Date: Sept, 2024] Election Day is November 5, 2024.

1. **UQ1-1:** For EQ1, on a scale of 1-5, to what extent do you agree with the statement - "I also had the same question". *

Mark only one oval.

1 2 3 4 5

Completely disagree ☐ ☐ ☐ ☐ ☐ Completely agree

2. **UQ1-2:** For EQ1, on a scale of 1-5, to what extent do you believe the answer is accurate? *

Mark only one oval.

1 2 3 4 5

Very inaccurate ☐ ☐ ☐ ☐ ☐ Very accurate

EQ2: When do I need to register to vote?

Answer:

[Source: SC Voter; Date: Sept, 2024] The deadline to register to vote in any election in South Carolina is 30 days prior to Election Day.

The deadline to register to vote online or by fax or email is Sunday, October 6. The deadline to register to vote in person is Friday, October 4. The deadline to register by mail is Monday, October 7 (must be postmarked by this date).

Dont wait until the deadline, it only takes a couple of minutes to register to vote! Register now.

(<https://scvotes.gov/voters/register-to-vote/>)

3. **UQ2-1:** For EQ2, on a scale of 1-5, to what extent do you agree with the statement - "I also had the same question". *

Mark only one oval.

	1	2	3	4	5	
Corr	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Completely agree

4. **UQ2-2:** For EQ2, on a scale of 1-5, to what extent do you believe the answer is accurate? *

Mark only one oval.

	1	2	3	4	5	
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very accurate

EQ3: Is the voting system connected to the internet?

Answer:

[Source: SC Voter; Date: April, 2022] No, the voting system is never connected to the internet.

Computers used to tabulate votes, BMDs, and ballot scanners used in South Carolina are not even capable of being connected to the internet.

5. **UQ3-1:** For EQ3, on a scale of 1-5, to what extent do you agree with the statement - "I also had the same question". *

Mark only one oval.

1 2 3 4 5

Corr ☐ ☐ ☐ ☐ ☐ Completely agree

6. **UQ3-2:** For EQ3, on a scale of 1-5, to what extent do you believe the answer is accurate? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very accurate

EQ4: What ID or identification documents are required to register to vote?

Answer:

[Source: Vote411; Date: Sept, 2024] If you are registering for the first time by mail, you must attach a copy of a current valid photo ID or a copy of a current utility bill, bank statement, paycheck or other government document that shows your name and address in the county where you wish to vote.

If you do not provide this identification information by mail, you will be required to provide it when you vote.

7. **UQ4-1:** For EQ4, on a scale of 1-5, to what extent do you agree with the statement - "I also had the same question". *

Mark only one oval.

1 2 3 4 5

Corr ☐ ☐ ☐ ☐ ☐ Completely agree

8. **UQ4-2:** For EQ4, on a scale of 1-5, to what extent do you believe the answer is accurate? *

Mark only one oval.

1	2	3	4	5		
<hr/>						
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very accurate
<hr/>						

EQ5: Your own question.

Now, you can ask your own question: [ElectionBot-SC](#)

Then, complete the following.

9. **UQ5-1:** What was the question for which you tried to get the answer from the chatbot? *

10. **UQ5-2:** What was the response you received for your question? *

11. **UQ5-3:** For EQ5, on a scale of 1-5, to what extent do you believe the answer to your question is accurate? *

Mark only one oval.

1	2	3	4	5		
<hr/>						
Very	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very accurate
<hr/>						

12. EQ6: Do you have comments or feedback? We welcome all inputs.

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