

Payment Information

Payment Due Date
Nov 16, 2023

For online and phone payments, the deadline is 8pm ET.

New Balance
- \$855.24

Minimum Payment Due
\$0.00

LATE PAYMENT WARNING: If we do not receive your minimum payment by your due date, you may have to pay a \$39.00 late fee and your APRs may be increased up to the Penalty APR of 34.65%.

Account Summary

| | |
|---------------------------------------|--------------------|
| Previous Balance | - \$2,610.58 |
| Payments | \$0.00 |
| Other Credits | - \$26.26 |
| Transactions | + \$1,781.60 |
| Cash Advances | + \$0.00 |
| Fees Charged | + \$0.00 |
| Interest Charged | + \$0.00 |
| New Balance | = -\$855.24 |
| Credit Limit | \$10,000.00 |
| Available Credit (as of Oct 22, 2023) | \$10,000.00 |
| Cash Advance Credit Limit | \$10,000.00 |
| Available Credit for Cash Advances | \$10,000.00 |

Rewards Summary

Rewards as of: 10/20/2023

Rewards Balance
\$17.20

Track and redeem your rewards with our mobile app or on capitalone.com

Previous Balance
 \$14.63

Earned This Period
 \$35.13

Redeemed this period
 -\$32.56

Account Notifications

Please check page 4 of this statement for your Account Notifications.

Pay or manage your account at capitalone.com

Customer Service: 1-800-867-0904

See reverse for Important Information



TIAN W ZHANG
 ESTERN STAR. INC
 6360 PLANTATION CENTER DR
 RALEIGH, NC 27616-5186



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 the Capital One Mobile app.

Scan this QR Code with your phone's camera to download the top-rated Capital One Mobile app.

Payment Due Date: **Nov 16, 2023**

Account ending in 4661

New Balance
- \$855.24

Minimum Payment Due
\$0.00

Amount Enclosed
 \$ _____

Please send us this portion of your statement and only one check (or one money order) payable to Capital One to ensure your payment is processed promptly. Allow at least seven business days for delivery.

Capital One
 P.O. Box 71087
 Charlotte NC 28272-1087



1 4154179800444661 22 0855243654780000008

How can I Avoid Paying Interest Charges? If you pay your New Balance in full by the due date **each month**, we will not charge interest on new transactions that post to the purchase balance. If you have been paying in full **without** Interest Charges, but fail to pay your next New Balance in full, we will charge interest on the unpaid balance. Interest Charges on Cash Advances and Special Transfers start on the transaction date. Promotional offers may allow you to pay less than the total New Balance and avoid paying interest on new transactions that post to your purchase balance. See the front of your statement for additional information.

How is the Interest Charge Determined? Interest Charges accrue from the date of the transaction, date the transaction is processed or the first day of the Billing Cycle. Interest accrues daily on every unpaid amount until it is paid in full. Interest accrued during a Billing Cycle posts to your account at the end of the Billing cycle and appears on your next statement. You may owe Interest Charges even if you pay the entire New Balance one month, but did not do so the prior month. Once you start accruing Interest Charges, you generally must pay your New Balance in full two consecutive Billing Cycles before Interest Charges stop being posted to your Statement. Interest Charges are added to the corresponding segment of your account.

Do you assess a Minimum Interest Charge? We may assess a minimum Interest Charge of \$0.00 for each Billing Cycle if your account is subject to an Interest Charge.

How do you Calculate the Interest Charge? We use a method called Average Daily Balance (including new transactions).

1. First, for each segment we take the beginning balance each day and add in new transactions and the periodic Interest Charge on the previous day's balance. Then we subtract any payments and credits for that segment as of that day. The result is the daily balance for each segment. However, if your previous statement balance was zero or a credit amount, new transactions which post to your purchase segment are not added to the daily balance.

2. Next, for each segment, we add the daily balances together and divide the sum by the number of days in the Billing Cycle. The result is the Average Daily Balance for each segment.

3. At the end of each Billing Cycle, we multiply your Average Daily Balance for each segment by the daily periodic rate (APR divided by 365) for that segment, and then we multiply the result by the number of days in the Billing Cycle. We add the Interest Charges for all segments together. The result is your total Interest Charge for the Billing Cycle.

The Average Daily Balance is referred to as the Balance Subject to Interest Rate in the Interest Charge Calculation section of this Statement.

NOTE: Due to rounding or a minimum Interest Charge, this calculation may vary slightly from the Interest Charge actually assessed.

How can I Avoid Membership Fees? If a Renewal Notice is printed on this statement, you may avoid paying an annual membership Fee by contacting Customer Service fewer than 40 days after the annual membership Fee was assessed to request that we close your account. To avoid paying a monthly membership Fee, close your account and we will stop assessing your monthly membership Fee.

How can I Close My Account? You can contact Customer Service anytime to request that we close your account.

How do you Process Payments? When you make a payment, you authorize us to initiate an ACH or electronic payment that will be debited from your bank account or other related account. When you provide a check or check information to make a payment, you authorize us to use information from the check to make a one-time ACH or other electronic transfer from your bank account. We may also process it as a check transaction. Funds may be withdrawn from your bank account as soon as the same day we process your payment.

How do you Apply My Payment? We generally apply payments up to your Minimum Payment first to the balance with the lowest APR (including 0% APR), and then to balances with higher APRs. We apply any part of your payment exceeding your Minimum Payment to the balance with the highest APR, and then to balances with lower APRs.

Billing Rights Summary (Does not Apply to Small Business Accounts)

What To Do If You Think You Find A Mistake On Your Statement: If you think there is an error on your statement, write to us at:

P.O. Box 30285, Salt Lake City, UT 84130-0285.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake. You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us or notify us electronically, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. We will notify you in writing within 30 days of our receipt of your letter. While we investigate whether or not there has been an error, the following are true:
 - We cannot try to collect the amount in question, or report you as delinquent on that amount. The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
 - While you do not have to pay the amount in question until we send you a notice about the outcome of our investigation, you are responsible for the remainder of your balance.
 - We can apply any unpaid amount against your credit limit. Within 90 days of our receipt of your letter, we will send you a written notice explaining either that we corrected the error (to appear on your next statement) or the reasons we believe the bill is correct.

Your Rights If You Are Dissatisfied With Your Purchase: If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, the following must be true:

- 1) You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify; and
- 2) You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing at: P.O. Box 30285, Salt Lake City, UT 84130-0285. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

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ETC-08 07/13/2023



Pay online at capitalone.com



Pay using the Capital One mobile app



Customer Service 1-800-867-0904

Changing your mailing address?

You can change your address by signing into your account online or by calling Customer Service.

Any written request on this form will not be honored.

How do I Make Payments? You may make your payment in several ways:

1. Online Banking by logging into your account;
2. Capital One Mobile Banking app for approved electronic devices;
3. Calling the telephone number listed on the front of this statement and providing the required payment information;
4. Sending mail payments to the address on the front of this statement with the payment coupon or your account information.

When will you Credit My Payment?

- ◆ For mobile, online or over the phone, as of the business day we receive it, as long as it is made **by 8 p.m. ET**.
- ◆ For mail, as of the business day we receive it, as long as it is received **by 5 p.m. local time** at our processing center. You must send the bottom portion of this statement and your check to the payment address on the front of this statement. Please allow at least seven (7) business days for mail delivery. Mailed payments received by us at any other location or payments in any other form may not be credited as of the day we receive them.

Transactions

Visit capitalone.com to see detailed transactions.

TIAN W ZHANG #4661: Payments, Credits and Adjustments

| Trans Date | Post Date | Description | Amount |
|------------|-----------|----------------------------|----------|
| Oct 17 | Oct 19 | THE HOME DEPOT #3644APEXNC | -\$26.26 |

TIAN W ZHANG #4661: Transactions

| Trans Date | Post Date | Description | Amount |
|------------|-----------|---|----------|
| Sep 22 | Sep 23 | BESTBUY.COM111-111-1111MN | \$197.34 |
| Sep 23 | Sep 25 | TMOBILE*AUTO PAY800-937-8997WA | \$234.41 |
| Sep 30 | Oct 2 | The Webstaurant Store Inc717-392-7472PA | \$82.95 |
| Oct 1 | Oct 2 | LTF*LIFE TIME MO DUESLIFETIME.LIFEMN | \$124.28 |
| Oct 2 | Oct 3 | GRAND ASIA MARKETRALEIGHNC | \$50.12 |
| Oct 2 | Oct 3 | EXXON HH 72CARYNC | \$9.79 |
| Oct 3 | Oct 3 | PROGRESSIVE INSU CE (AP855-758-06300H | \$87.93 |
| Oct 3 | Oct 3 | TST* PARIS BAGUETTE - 457RALEIGHNC | \$28.78 |
| Oct 4 | Oct 5 | Temu.comDoverDE | \$35.44 |
| Oct 7 | Oct 10 | PAYPAL *EBAY US402-935-7733CA | \$294.62 |
| Oct 8 | Oct 10 | THE HOME DEPOT #3644APEXNC | \$56.61 |
| Oct 10 | Oct 11 | SAMSClub #4831DURHAMNC | \$122.11 |
| Oct 10 | Oct 11 | LI MING'S GLOBAL MADURHAMNC | \$109.64 |
| Oct 12 | Oct 13 | AMZN Mktp US*TP2QS1FL2Amzn.com/billWA | \$23.90 |
| Oct 15 | Oct 16 | RED POCKET MOBILEHTTPSWWW.REDPCA | \$179.09 |
| Oct 17 | Oct 18 | T-MOBILE STORE # 2SLWAPEXNC | \$7.83 |
| Oct 17 | Oct 18 | T-MOBILE STORE # 2SLWAPEXNC | \$7.83 |

TIAN W ZHANG #4661: Total Transactions **\$1,652.67**

YING ZHANG #9536: Payments, Credits and Adjustments

| Trans Date | Post Date | Description | Amount |
|------------|-----------|-------------|--------|
|------------|-----------|-------------|--------|

YING ZHANG #9536: Transactions

| Trans Date | Post Date | Description | Amount |
|------------|-----------|---------------------------------------|---------|
| Sep 21 | Sep 22 | AMZN MKTP US*TX88U0U10SEATTLEWA | \$18.03 |
| Sep 26 | Sep 26 | Amazon.com*T12D69WB2Amzn.com/billWA | \$13.34 |
| Sep 27 | Sep 27 | Kindle Unltd*T11FT1BK0888-802-3080WA | \$12.86 |
| Oct 6 | Oct 9 | WAL-MART #4147MORRISVILLENC | \$24.81 |
| Oct 9 | Oct 10 | AMZN Mktp US*T983E2WW1Amzn.com/billWA | \$36.96 |
| Oct 9 | Oct 10 | AMAZON.COM*TE7LO9FW1SEATTLEWA | \$21.46 |
| Oct 15 | Oct 16 | AMZN Mktp US*TP8081KY0Amzn.com/billWA | \$1.47 |

YING ZHANG #9536: Total Transactions **\$128.93**

Transactions (Continued)

Total Transactions for This Period **\$1,781.60**

Fees

| Trans Date | Post Date | Description | Amount |
|------------|-----------|-------------|--------|
|------------|-----------|-------------|--------|

Total Fees for This Period **\$0.00**

Interest Charged

| | |
|------------------------------|--------|
| Interest Charge on Purchases | \$0.00 |
|------------------------------|--------|

| | |
|----------------------------------|--------|
| Interest Charge on Cash Advances | \$0.00 |
|----------------------------------|--------|

| | |
|-----------------------------------|--------|
| Interest Charge on Other Balances | \$0.00 |
|-----------------------------------|--------|

Total Interest for This Period **\$0.00**

Totals Year-to-Date

Total Fees charged **\$0.00**

Total Interest charged **\$0.00**

Interest Charge Calculation




Your Annual Percentage Rate (APR) is the annual interest rate on your account.

| Type of Balance | Annual Percentage Rate (APR) | Balance Subject to Interest Rate | Interest Charged |
|-----------------|------------------------------|----------------------------------|------------------|
| Purchases | 22.24% P | \$0.00 | \$0.00 |
| Cash Advances | 28.24% P | \$0.00 | \$0.00 |

Variable APRs: If you have a letter code displayed next to any of the above APRs, this means they are variable APRs. They may increase or decrease based on one of the following indices (reported in The Wall Street Journal) as described below.

| Code next to your APR(s) | How do we calculate your APR(s)? | When your APR(s) will change |
|--------------------------|----------------------------------|--|
| P | Prime Rate + margin | The first day of the Billing Cycles that end in Jan., April, July and Oct. |
| L | 3 month LIBOR + margin | |
| D | Prime Rate + margin | The first day of each Billing Cycle |
| F | 1 month LIBOR + margin | |

Account Notifications

-  Renewal Notice - This periodic statement provides important information about your rate(s) and how your interest charge is calculated.
-  Credit balance -- Do not pay
-  You are enrolled in AutoPay. You've selected to pay the minimum amount due, which will be debited from your bank account on your Scheduled Payment Date. If your payment is more than your current balance, we will only debit the current balance.



Protect yourself from scams.
When dealing with uninvited contacts from people, businesses, or social networking sites, always use caution.

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www.capitalone.com/stopscams

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