

**Bank of America Business Advantage**

Unlimited Cash Rewards

PANDA COLUMBIA LLC

5474 1516 5514 **5206**

December 11, 2022 - January 10, 2023

Company Statement

**Account Information:**

www.bankofamerica.com

**Mail Billing Inquiries to:**BANK OF AMERICA  
PO BOX 660441  
DALLAS, TX 75266-0441**Mail Payments to:**BUSINESS CARD  
PO BOX 15796  
WILMINGTON, DE 19886-5796**Customer Service:**

1.800.673.1044, 24 Hours

**Outside the U.S.:**

1.509.353.6656, 24 Hours

**For Lost or Stolen Card:**

1.800.673.1044, 24 Hours

**Business Offers:**

www.bankofamerica.com/mybusinesscenter

**Payment Information**

New Balance Total ..... \$1,103.22

**Minimum Payment Due ..... \$25.00****Payment Due Date ..... 02/06/23**

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above. You may have to pay a fee based on the outstanding balance on the fee assessment date:  
\$0.00 for balance less than \$100.01  
\$29.00 for balance less than \$1,000.01  
\$39.00 for balance less than \$5,000.01  
\$49.00 for balance equal to or greater than \$5,000.01

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance.

**Account Summary**

Previous Balance ..... \$1,483.09

Payments and Other Credits ..... -\$1,600.00

Balance Transfer Activity ..... \$0.00

Cash Advance Activity ..... \$0.00

Purchases and Other Charges ..... \$1,220.13

**Fees Charged ..... \$0.00****Finance Charge ..... \$0.00**

New Balance Total ..... \$1,103.22

Credit Limit ..... \$13,000

Credit Available ..... \$11,896.78

Statement Closing Date ..... 01/10/23

Days in Billing Cycle ..... 31

**Important Changes to Your Account Terms**

Please read about account agreement changes on the 'Important Changes to the Account Terms' page in this statement. If you need assistance reading these revised terms on your ADA reader, please contact Customer Service at the number provided on your statement.

**Cardholder Activity Summary**

Account Number	Credit Limit	Total Activity	Payments and Other Credits	Balance Transfer Activity	Cash Advance Activity	Purchases and Other Charges	Fees Charged
FANG, DEHUI	5474 1513 3018 3440						
13,000		1,220.13	0.00	0.00	0.00	1,220.13	0.00

0160000 0002500 0110322 5474151655145206

Account Number: 5474 1516 5514 **5206**

December 11, 2022 - January 10, 2023

New Balance Total ..... \$1,103.22

**Minimum Payment Due ..... \$25.00****Payment Due Date ..... 02/06/23****Enter payment amount**

\$

For change of address/phone number, see reverse side.

Mail this coupon along with your check payable to:  
**BUSINESS CARD,**  
or make your payment online at  
www.bankofamerica.com

BUSINESS CARD  
PO BOX 15796  
WILMINGTON, DE 19886-5796PANDA COLUMBIA LLC  
4611 HARD SCRABBLE RD STE 107  
COLUMBIA, SC 29229-9454

**CUSTOMER STATEMENT OF DISPUTED ITEM** (You must use a separate form for each dispute. Please print.)

If you believe a transaction on your statement is an error, complete and sign a copy of this form using blue or black ink, or write a detailed letter on a separate sheet of paper. Then return it to: **PO BOX 53101, PHOENIX, AZ 85072-3101** no later than 60 days after we sent you the first bill on which the transaction or error appeared. If you prefer to speak with a representative about your dispute, please call **1.866.601.4410, 8am-8pm Est.** You do not have to pay any amount in question while we are investigating, but you are obligated to pay the parts of your bill that are not in question.

PLEASE DO NOT ALTER WORDING ON THIS FORM OR MAIL YOUR LETTER WITH YOUR PAYMENT. Provide copies of all documentation that will help us investigate your dispute (e.g. contracts, invoices, detailed letter, sales slips, return receipts, or second opinions).

Your Name: \_\_\_\_\_ Account Number: \_\_\_\_\_  
Posting Date: \_\_\_\_\_ Transaction Date: \_\_\_\_\_ Reference Number: \_\_\_\_\_  
Amount: \_\_\_\_\_ Disputed Amount: \_\_\_\_\_ Merchant Name: \_\_\_\_\_

Below tell us why you think the item noted above is in error. **Check one box only.**

- ☐ 1. I certify that I do not recognize the transaction. I have attempted to contact the merchant to verify this transaction.
- ☐ 2. I certify that the charge listed above was not made by me or a person authorized by me to use my card, nor were the goods or services represented by the transaction received by me or authorized by me.
- ☐ 3. Although I did engage in a transaction with this merchant, I was billed for \_\_\_\_\_ transaction(s) totaling \$ \_\_\_\_\_. that I did not engage in. I have my card in my possession. If available, enclose a copy of the sales slip for the valid charge.
- ☐ 4. I have not received the merchandise that was to be shipped to me on \_\_\_\_/\_\_\_\_/\_\_\_\_ (MM/DD/YY). I have asked the merchant to credit my account.
- ☐ 5. Merchandise shipped to me was not as described. Please explain in detail and if applicable provide proof of return.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- ☐ 6. Merchandise shipped to me arrived damaged and/or defective.  
I returned it on \_\_\_\_/\_\_\_\_/\_\_\_\_ (MM/DD/YY) and asked the merchant to credit my account. Please provide proof of return and describe how the merchandise was damaged and/or defective.

\_\_\_\_\_  
\_\_\_\_\_

- ☐ 7. Although I did engage in the above transaction, I dispute the entire charge or a portion in the amount of \$ \_\_\_\_\_. I have contacted the merchant, returned the merchandise on \_\_\_\_/\_\_\_\_/\_\_\_\_ (MM/DD/YY) and requested a credit adjustment. I am disputing this charge because

Please supply proof of return or if unable to return merchandise please explain.

\_\_\_\_\_  
\_\_\_\_\_

- ☐ 8. I notified the merchant on \_\_\_\_/\_\_\_\_/\_\_\_\_ (MM/DD/YY) to cancel the preauthorized order or reservation. Please note cancellation # and if available, enclose a copy of your telephone bill showing date and time of cancellation. Reason for cancellation: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

- ☐ 9. Although I did engage in the above transaction, I have contacted the merchant for credit. The services to be provided on \_\_\_\_/\_\_\_\_/\_\_\_\_ (MM/DD/YY) were not received. Please describe the services to be received and explain the merchants failure to provide the services.

\_\_\_\_\_  
\_\_\_\_\_

- ☐ 10. I was issued a credit slip that was not shown on my statement. A copy of my credit slip is enclosed. If the merchant has agreed to issue a credit, be advised the merchant has up to 30 days to supply this credit to your account.

- ☐ 11. The amount of the charge was increased from \$ \_\_\_\_\_ to \$ \_\_\_\_\_ or my sales slip was added incorrectly.  
Enclosed is a copy of the sales slip that shows the correct amount.

- ☐ 12. Other: Please explain \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Merchants often provide telephone numbers with their names on your billing statement. If you do not recognize a transaction, attempt first to contact the merchant for transaction information.

Cardholder Signature (required): \_\_\_\_\_ Date: \_\_\_\_\_

Home Telephone: (\_\_\_\_) \_\_\_\_\_ Business Telephone: (\_\_\_\_) \_\_\_\_\_

PLEASE KEEP A COPY OF BOTH SIDES OF THIS STATEMENT FOR YOUR RECORDS

**PAYMENTS**

We credit a payment as of the date we receive it if the payment is: 1) received by 5:00 p.m. (Eastern Time) Monday through Friday (except legal holidays). 2) received at the payment address indicated on the front of this statement. 3) paid with a check drawn in U.S. dollars on a U.S. financial institution or a U.S. dollar money order, and 4) sent in the return envelope with only the bottom portion of your statement accompanying it. Payments received after 5:00 p.m. (Eastern Time) Friday, but that otherwise meet the above requirements, will be processed on the next business day, which is usually the following Monday. Saturdays, Sundays, and holidays are not business days. Credit for payments received in any other manner may be delayed up to five business days, during which time finance charges, if applicable will continue to accrue. We will reject any payments that are not drawn in U.S. dollars and those drawn on a financial institution located outside of the United States. Please do not send cash, credit cards, correspondence, staples or paper clips with your payment. Mail your payment at least 7 days in advance of the payment due date to ensure timely delivery.

**CUSTOMER CORRESPONDENCE**

If you prefer to send a written inquiry regarding your account, please send the request to: **BANK OF AMERICA, PO BOX 660441, DALLAS, TX, 75266-0441, USA.** This address should not be utilized to dispute merchant transactions appearing on your billing statement. Please see the paragraph above for instructions regarding dispute procedures.

For address/phone number changes on all accounts in your program, have the authorized contact make a request at **WWW.BANKOFAMERICA.COM**

## Transactions

Posting Date	Transaction Date	Description	Reference Number	Amount
<b>PANDA COLUMBIA LLC</b>				
<b>Account Number: 5206</b>				
<b>Payments and Other Credits</b>				
12/19	12/19	SC Banking Center payment	35306005750002470417795	- 1,600.00
<b>TOTAL PAYMENTS AND OTHER CREDITS FOR THIS PERIOD</b>				<b>-\$1,600.00</b>
<b>FANG, DEHUI</b>				
<b>Account Number: 3440</b>				
<b>Purchases and Other Charges</b>				
12/20	12/20	APPLE.COM/BILL 866-712-7753 CA	55432862354202163837940	12.17
12/21	12/20	TST* 704 Korean BBQ - Charlotte NC	55432862355202437815986	130.00
12/21	12/20	LABCORP8008456167 800-845-6167 NC	55432862354202395026643	37.50
12/21	12/20	ZSK*CE BIG AIR CLT POS CHARLOTTE NC	55500362355400021243163	68.00
12/21	12/19	PH UMG DEPT OF RADIOLO GREENVILLE SC	05314612355000517519230	78.02
12/27	12/26	APPLE.COM/BILL 1111111111 CA	55131582360828318985075	9.99
12/28	12/27	BMX*DOMINION ENERGY SC 866-416-0649 SC	55432862361204201136153	197.62
12/29	12/29	SPECTRUM 855-707-7328 MO	55432862363204636702692	59.99
01/04	01/02	BCBS SC MARKETPLACE 8884102227 SC	55310203003091664002735	555.81
01/04	01/03	PRISMA HEALTH MYCHART 864-7976980 SC	55436873003260036839640	11.16
01/04	01/03	SOUTH CAROLINA WATER 843-7680641 TX	75418233003164336449612	59.87
<b>TOTAL PURCHASES AND OTHER CHARGES FOR THIS PERIOD</b>				<b>\$1,220.13</b>

## Finance Charge Calculation

Your **Annual Percentage Rate (APR)** is the annual interest rate on your account.

	Annual Percentage Rate	Balance Subject to Interest Rate	Finance Charges by Transaction Type
PURCHASES	16.49% V	\$0.00	\$0.00
CASH	28.49% V	\$0.00	\$0.00

V = Variable Rate (rate may vary), Promotional Balance = APR for limited time on specified transactions.

## Important Messages

YOUR FINANCE CHARGES IN 2022 WERE \$120.59.

## Reward Summary

Beginning Balance	454.25	Other Bonuses	.00
Earned	18.30	Preferred Rewards for Business Bonus	9.17
Redeemed	.00		
Adjustments	.00	<b>Ending Balance</b>	<b>481.72</b>

To redeem your Cash Rewards call 1.800.673.1044, or visit [www.bankofamerica.com](http://www.bankofamerica.com)

PANDA COLUMBIA LLC  
5474 1516 5514 **5206**  
December 11, 2022 - January 10, 2023  
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## Important Changes to Your Account Terms

Changes to your fees effective November 02, 2022:

- This amendment modifies the Late Payment Fee, shown under the Other Fees and Charges section of your Business Card Agreement, to reflect that no late payment fee will be charged if your Account Balance is less than or equal to \$100 on the payment due date. The late fee assessment amount for balances less than or equal to \$100 will be updated to \$0 in the body and account summary table within your agreement as of the date of the change.
- This amendment modifies the Cash Advance Fee, shown under the Cash Advance section of your Business Card Agreement, to reflect the removal of the minimum fee charged on any Cash Advance transaction(s). Please note that the transaction fee for Cash Advance(s) will continue to be assessed based upon the disclosed fee percentage for each transaction, as printed in the account summary table and in the body of your Business Card agreement.
- This amendment modifies the Balance Transfer Fee, shown under the Balance Transfer section of your Business Card Agreement, to reflect the removal of the minimum fee charged on any Balance Transfer transaction(s). Please note that the transaction fee for Balance Transfer(s) will continue to be assessed based upon the disclosed fee percentage for each transaction, as printed in the account summary table and in the body of your Business Card agreement.
- This amendment modifies the International Transaction Fee, shown under the International Transaction/Fees paragraph within your Business Card Agreement, to reflect the removal of the International transaction fee charged when transaction(s) are made in U.S. dollar currency and processed outside of the United States. Please note that the International Transaction fee will continue to apply when the charged transaction(s) are made in currency that is not in U.S. dollar currency, also known as a foreign currency.

