DIANE DE GUZMAN
WEB DEVELOPER

MY CONTACT

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Chesa St. Blk. 15, Lot 1, Phase C Porac IIB Brgy. Manibaug Paralaya Pampanga

Portfolio
diane-newportfolio.netlify.app

EXPERTISE

- With knowledge in CRM (SLA work)
- With knowledge Divi theme, elementor
- With knowledge of CSS,HTML,SASS,SEO
- With knowledge in MySql
- Basic Tech Support
- Coding (basic in ReactJS)

REFERENCES

Maureen Mondaga
Admin Tech
Phone
09699100398

ABOUT MYSELF

Greetings, I'm Diane. With a solid background as a computer operator spanning 7 years, I transitioned into the realm of web development. In addition to my expertise in coding, I've spent the past year excelling as a proficient software licensing agreement officer.

In my capacity as an IT professional, I specialize in delivering technical support to customers encountering challenges with the system software offered by my former employer. Furthermore, I've adeptly managed the oversight of databases for over 600 clients, ensuring their seamless functionality and optimal performance.

EXPERIENCE

FREELANCE WEB DEVELOPER: 2023 – 2024 WFH SET-UP
- Creating a wordpress website for clients

SLA OFFICER : 2022 – 2023Servo IT Solutions
- Monitoring DATABASES of more than 600 clients (mostly hotels and restaurants that are partners of Servo. Also, scheduling replication (backups) and migration of clients' property.
- Monitoring client's subscriptions with CRM (Premium Support Services, Domain Names, Email Hosting).
- Company's first responder for technical assistance services Organizing and gathering confidential information from Servo's
- partners and clients.

Software Developer I : 2021 (Sept. to December)Servo IT Solutions
- Creating a react website for clients

Wordpress Developer : 2019 (Aug. to December) Sublime Web LLC
- Creating a WordPress website using divi theme (builder) and elementor page builder, email support

Computer Operator I : 2013 - 2019 Department Of Tourism, Naia 1
- Encoding arrival and departure cards with a 1650 quota per day
- Sort Cards

EDUCATION

2010-2012 University Of Baguio
Bachelor of Science in Information Technology
Attended from 2010-2011 (undergrad.)
Associate of Computer Technology Major in Multimedia and Web Design
Attended from 2010-2012 (undergrad.)
2003-2007 Pines City National High School
Attended from 2003-2007
1996-2003 Coliling Elementary School
Attended from 1996-2003