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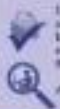
Knowledge Hub



Reserve Bank-
Integrated
Ombudsman Scheme



Single window for resolution of
complaints against RBI regulated entities



Complaints will be resolved within 30 days or as resolved satisfactorily by bank/BSP/CoS system participants regulated by RBI, can be lodged with the Ombudsman.

All complaints regarding deficiency in services covered except those in the exclusion list



Lodge complaints online at <http://ombudsman.rbi.org.in> or by post to: Complaints Redressal and Processing Centre, Reserve Bank of India, Chowringhee - 500017.



Track the status of your complaint on Complaints Management System <http://ombudsman.rbi.org.in>



RBI Ketto Hot...
Jankar Baniya,
Setark Baniya



For more details, visit <http://ombudsman.rbi.org.in>
For feedback, write to rbiombuds@rbi.org.in



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