

Annotation Instructions

Task Description

The purpose of this task is to assign a set of short Arabic social media messages (tweets) to one or more of the categories below. These tweets were collected during [crisis name] by tracking certain event-related Twitter hashtags and keywords.

Event Description

Crisis Name: Date: Location:

Article:

Instructions:

- Please read each tweet and perform the following actions.
 - (1) Decide whether the tweet is related to the crisis or not.
 - (2) If the post is relevant, select the most suitable options/classes to describe its content, based on the displayed text only. (All attached media and hyperlinks have been deliberately hidden.)
- If you find it hard to judge the tweet for some reason (e.g. dialect variation that makes its meaning difficult to understand), you may skip the question.
- Each option/category is followed by a description, along with some examples.

Display {Tweet Text}

- Not related to the crisis
 - discusses a different topic, event or crisis, regardless of the inclusion of some relevant hashtags
 - includes incomprehensible messages that require further context to be understood.
- Related to the crisis
 - ☐ Affected individuals and help
 - Includes the following:
 - 1. Reports or questions about fatalities, missing, trapped, injured, survivors or found, evacuated or displaced persons.
 - 2. Mention of damage to personal property.
 - 3. Request or offer of help, donation, volunteering or relief preparation.
 - ☐ Infrastructure and utilities damage
 - Includes the following:
 - 1. Reports of infrastructure damage (roads, bridges, buildings etc.).
 - 2. Reports of interrupted or restored services.
 - Exception:
 - If the post includes criticisms or questions related to the built environment without providing any information about damage, it is categorised as opinion and criticism.
 - ☐ Caution, advice, preparations and other crisis updates
 - Includes the following:
 - 1. Warnings, best practices and early preparations.
 - 2. Crisis updates that not covered by any of the above categories such as weather forecasts, flood level, and emergency updates, including posts that refer explicitly to a crisis-related image/video to provide a situation update on the crisis.
 - 3. Relevant events/news or consequences such as authority resignations.
 - ☐ Emotional support, supplications and prayers
 - Including condolences and expressions of gratitude.
 - ☐ Opinions and criticism
 - Including sarcasm and personal opinions.