

## Annotation Instructions

### Task Description

The purpose of this task is to assign a set of short Arabic social media messages (tweets) to one or more of the categories below. These tweets were collected during [crisis name] by tracking certain event-related Twitter hashtags and keywords.

### Event Description

Crisis Name:              Date:              Location:

Article:

### Instructions:

- Please read each tweet and perform the following actions.
  - (1) Decide whether the tweet is related to the crisis or not.
  - (2) If the post is relevant, select the most suitable options/classes to describe its content, based on the displayed text only. (All attached media and hyperlinks have been deliberately hidden.)
- If you find it hard to judge the tweet for some reason (e.g. dialect variation that makes its meaning difficult to understand), you may skip the question.
- Each option/category is followed by a description, along with some examples.

*Display {Tweet Text}*

- Not related to the crisis
  - discusses a different topic, event or crisis, regardless of the inclusion of some relevant hashtags
  - includes incomprehensible messages that require further context to be understood.
- Related to the crisis
  - ☐ Affected individuals and help
    - Includes the following:
      - 1. Reports or questions about fatalities, missing, trapped, injured, survivors or found, evacuated or displaced persons.
      - 2. Mention of damage to personal property.
      - 3. Request or offer of help, donation, volunteering or relief preparation.
  - ☐ Infrastructure and utilities damage
    - Includes the following:
      - 1. Reports of infrastructure damage (roads, bridges, buildings etc.).
      - 2. Reports of interrupted or restored services.
    - Exception:
      - If the post includes criticisms or questions related to the built environment without providing any information about damage, it is categorised as opinion and criticism.
  - ☐ Caution, advice, preparations and other crisis updates
    - Includes the following:
      - 1. Warnings, best practices and early preparations.
      - 2. Crisis updates that not covered by any of the above categories such as weather forecasts, flood level, and emergency updates, including posts that refer explicitly to a crisis-related image/video.
      - 3. Relevant events/news or consequences such as authority resignations.
  - ☐ Emotional support, supplications and prayers
    - Including condolences, prayers and expressions of gratitude or thanks.
  - ☐ Opinions and criticism
    - Including sarcasm and personal opinions.