

# Aidana Daulbayeva

aidana@alum.mit.edu • +1-339-208-1349 • San Francisco, CA • linkedin.com/in/aidanad • aida-na.github.io

**0→1 product leader with a decade of experience** shipping successful software for over 30M users

**Shipped Voice AI agents** at iyo (Google X spinoff) and RadiantGraph, **leading to \$500K ARR**

**Ex-founder from MIT Media Lab** who translated NLP/CV research into an **AI communications coaching startup**

## Experience

<u>RadiantGraph</u> (AI personalization for healthcare), San Francisco, CA	2024 – Present
<b>Principal Product Manager (full product experience, first and only product hire)</b>	
<ul style="list-style-type: none"><li>Defined roadmap, end-to-end product flow, and competitive positioning for enterprise AI personalization platform</li><li>Launched client portal that increased customer engagement by 30% and reduced support requests by 25%</li><li>Designed and shipped Voice AI Studio that streamlined patient program enrollment, increasing the rates by 40%</li><li>Streamlined sales demos with AI prototyping and created "show not tell" culture helping to lift sales, resulting in 4 new enterprise partnerships worth \$1.8M in ARR</li><li>Led AI evaluations for GenAI products, including Content Generation tool and Voice AI studio. Created a process with automated and human led evals, eventually establishing benchmarks that improved output quality by 35%</li><li>Created a sprint structure and meeting culture for product&amp;research teams that helped ship the roadmap 2X faster</li><li>Streamlined product/eng team hiring processes, closing job postings within 30 days</li></ul>	
<u>iyo.audio</u> (AI wearable + voice OS, Google X spinoff), San Francisco, CA	2023 – 2024
<b>Senior Product Manager (focused on voice OS developer platform &amp; app)</b>	
<ul style="list-style-type: none"><li>Designed and launched MVP of voiceOS developer platform by conducting comprehensive market and user research, defining product requirements, technical specifications, voice UX guidelines, and roadmap</li><li>Developed voice AI chat app that attracted first 1,000 users within three months of launch</li><li>Secured product showcase at TED, resulting in 150+ partnership inquiries and 40% increase in developer sign-ups</li></ul>	
<u>Project Us</u> (AI leadership coaching, MIT Media Lab spinoff), Cambridge, MA	2021 – 2023
<b>Co-founder (focused on productizing research &amp; designing MVP &amp; pilot)</b>	
<ul style="list-style-type: none"><li>Transformed ML research project into a viable software product, securing \$100K in grant funding and acquiring first enterprise customer within six months of launch</li><li>Led 100+ user interviews to identify needs, defined product roadmap, and delivered an AI coaching platform with 85% retention</li></ul>	
<u>POWR</u> (Shopify app ecosystem), San Francisco, CA	2019 – 2021
<b>Growth Product Manager (focused on overhauls &amp; integrations)</b>	
<ul style="list-style-type: none"><li>Increased conversion and revenue by 70% through data-driven product overhaul</li><li>Led the product to #2 ranking on Shopify App Marketplace and 45% higher user retention, contributing to successful acquisition by Pluribus</li></ul>	
<u>Pinemelon</u> (local-first online grocery), Kazakhstan & Denver, CO	2017 – 2019
<b>Founding Product Manager (focused on ecomm app &amp; go-to-market &amp; operations)</b>	
<ul style="list-style-type: none"><li>Scaled the product &amp; operations from 0 to 300 daily orders, launched iOS and android ecommerce apps</li><li>Designed loyalty program boosting retention by 35% and architecture for WMS that reduced fulfillment time by 60%</li></ul>	

## Education

<u>Massachusetts Institute of Technology (MIT)</u> , Cambridge, MA	<b>MSc in Engineering and Management</b>
<u>Nazarbayev University</u> , Kazakhstan	<b>BEng in Electrical Engineering and Computer Science</b>