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EDUCATION

Bachelor of Science, Information Technology Engineering, (Sep 2011- Jan 2016)

Islamic Azad University - Branch of Ashtian, Markazi, Iran

PROFESSIONAL EXPERIENCE

Web developer (Freelance) (November 2019 – Present)

ConITser Ltd. *[Based in Toronto]- Contract project* , Istanbul, Turkey

Duties:

- Working with one of Ontario's largest fleet management businesses in developing a ground breaking indoor/outdoor automobile tracking solution in multi-storey surroundings using a combination of location services using pass-platform classes, JavaScript frameworks and libraries.
- Planned website development, converting mockups into a usable web presence with HTML, JavaScript and JSON coding.
- Built and styled new mobile-friendly websites, transitioning legacy presentations to simultaneous mobile-friendly versions.
- Implemented Google-based SEO and ad campaigns to meet budget specifications.
- Collaborated with the marketing department to determine organizational need and design pages to meet goals.
- Conducted testing and review of website design for responsiveness, clarity and effectiveness.

Software Engineer (August 2017 – October 2019)

Radin Co., Tehran, Iran *(one of the sub-companies of Hasin Group holding, IT solution provider)*

Duties:

- Worked on B2B and B2C platforms with focuses on integrating software solutions into five key areas including banking and payment systems, information technology security services, telecommunication operating systems, custom software, cybersecurity and telecommunications hardware.
- Orchestrated efficient large-scale software deployments, including testing features and correcting code.

- Configured, installed and tuned switch-based systems for performance in Oracle databases.
- Wrote scripts for daily maintenance activities, including indexes and table analyses.
- Consulted with engineering team members to determine system loads and develop improvement plans.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Created procedures for system monitoring, recovery, backup and optimization

Software Engineer (August 2016 – July 2017)

IdeaCo, Tehran, Iran *(Major provider of integrated and centrally managed training solutions)*

Duties:

- Analysis, design, implementation and development of TMS (training management system) and LMS (Learning Management System)
- Production and implementation of e-learning courses
- Design and execution of electronic exams
- Tested programs and databases to identify issues and make necessary modifications.
- Created scripts and processes for data integration and maintenance.
- Configured, installed and handled troubleshooting tasks for a variety of different applications.
- Worked with the software development team on reported errors and bugs on newly released software and assisted in the deployment of release fixes.
- Configured hardware, devices and software to set up work stations for employees.
- Orchestrated efficient large-scale software deployments, including testing features and correcting code

Database Administrator (April 2015 – July 2016)

Software Engineering Group Farapayam, Tehran, Iran

(Major software solution provider in the field of finance, accounting and office automation)

Duties:

- Provided L3 support for all financial and accounting software solutions
- Designed and deployed special-purpose custom reports ordered by various clients
- Administered, supported and monitored databases by proactively resolving database issues and maintaining servers.
- Wrote and maintained technical and functional specifications to document database intentions and requirements.
- Tested programs and databases to identify issues and make necessary modifications.

- Coordinated with project management staff on database development timelines and project scope.
- Created scripts and processes for data integration and maintenance.
- Modified existing databases to meet unique needs and goals determined during the initial evaluation and planning process

Software Implementation Specialist (Part-time) (June 2014 – March 2015)

Chargoos, Tehran, Iran (*Software solution provider for paperless enterprise communication systems*)

Duties:

- Installed, modified and repaired software and hardware to resolve technical issues.
- Trained and supported end-users with software, hardware and network standards and use processes.
- Performed tests of functionality, security and performance of different workstations and devices.
- Followed up with clients to verify optimal customer satisfaction following support engagement and problem resolution.
- Identified and solved technical issues using a variety of diagnostic tools and tactics.
- Handled computer system troubleshooting and provided technical support to the entire team for computer operations.
- Developed and maintained strong client relationships to deliver exceptional customer service and problem resolution.
- Improved staff morale and reduced employee turnover by 20%

Help Desk Specialist (Part-time) (June 2012 – June 2013)

Cultural and Art Organization, Tehran, Iran

Duties:

- Created support documentation that empowered and enabled the user community to extend skills, leverage system features and find resolutions to questions without intervention from the support team.
- Installed equipment for data communications networks including cabling, wireless routers and telephone systems.
- Monitored operational and security procedures for numerous computers in the network, related systems administration and maintenance protocols.
- Performed system maintenance and upgrades, including patches, service packs, hotfixes and new security configurations.
- Diagnosed and resolve hardware, software and network problems and replaced defective components.
- Traveled to remote office locations to install nodes and implement client software rollouts.

- Configured and maintained network backup and recovery procedures.
- Supported users both local and by phone with problem resolution and education.

CERTIFICATE

- **Microsoft MCITP** (Windows 2012 Server), kahkeshanNoor Educational institute, Tehran, Iran, 2014

PROFESSIONAL MEMBERSHIP

PROJECTS

- **Convert All academic and training records into Database**
Iranian Fuel Conservation Company, Tehran, Iran, September 2016
- **Launch of LMS(Learning Management System) and TMS(Training Management System)**
Gharzolhasaneh Resalat Bank, Tehran, Iran, Desember 2016
- **Convert All academic and training records into Database**
National Iranian Copper Industries Co., Tehran, Iran, June 2017

JOB PRESENTATION

- **Training of training process management software and comprehensive system**
IRAN water resources management company, Tehran, Iran, September 2016
- **Training of training process management software and comprehensive system**
Iran Helicopter Support and Renovation Company, Tehran, Iran, Septembr 2016
- **(Learning Management System) and TMS(Training Management System) training**
Pars Petrochemical Co., Tehran, Iran, November 2016

Languages

- HTML5
- CSS
- JavaScript
- React.js
- JSON
- Bootstrap
- Tailwind CSS
- Frameworks

- Git

Tools

- Sketch
- Figma
- Adobe XD
- Adobe Illustrator
- Adobe After Effect
- Adobe Photoshop
- Visual Studio Code
- IntelliJ
- SoapUI
- Postman
- Wireshark
- Jira

Databases

- Microsoft SQL Server
- MySQL
- MongoDB
- Oracle

LANGUAGES

- Persian (Native)
- English (Advanced)
- Turkish (Advanced)