

Jacob Daniels

Personal Details

Age:

23

Location:

Cape Town, Western Cape

Languages:

English and Afrikaans

Drivers License:

No

Online Presence

- www.linkedin.com/in/jacob-daniel-s

Technical Proficiencies

- Data Analytics
- SQL
- IT Support
- Windows Server & Hyper-V

Soft Skills

- Customer service and Interpersonal relations
- Adaptability
- Teamwork
- Problem-Solving

Interests

- Technology & IT Innovation
- Continuous Learning



CAPACITI

I am a motivated and eager learner with a passion for technology and a strong drive to grow. Through my internship at CAPACITI, I am developing my skills in data analytics and learning about data warehousing, while building my confidence in IT support and troubleshooting. I am committed to continuous growth, and my long-term dream is to create my own game combining creativity and tech.



Education

- Falsebay college: IT Technical support NQF4
- Falsebay college: IT System support NQF5
- Falsebay college: Cisco Cyber Security Introduction & Essentials
- CAPACITI: Artificial Intelligence
- CAPACITI: Data Fundamentals for Business and Enterprises
- Simons Town School High School: Matric Higher certificate



Work Experience

- Katja Tree Fellers Sales (2020-2024): In my role in sales, I specialized in selling wood products. I effectively communicated the features and benefits of various wood types to clients, addressing their specific needs and preferences.
- CAPACITI Demand Program (2025-Present): In this program, I'm learning key data management and analysis skills for business environments. The focus is on using data to drive decisions, improve efficiency, and support business goals. Topics include data structures, database management, business intelligence tools, and data visualization.



Achievements and Key Projects

- IBM Watsonx Assistant Chatbot (<https://rb.gy/rrud9v>)
- Virtual Network with Hyper-V
- Data Driven Business Decision-Making

References

- Kathrine Daniels - Katja Tree Fellers Katja.services@yahoo.com
- Brandon September - brandon.september@capaciti.org.za

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