DONALD A. JONES

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PROJECT MANAGEMENT & CONSULTING

Information & Business Systems Technology Strategic Planning & Tactical Action

Accomplished IT professional with 20+-year portfolio of success directing mission-critical projects for high-profile & Fortune 500 client businesses across diverse industries. Instrumental in developing new processes, cutting costs, and driving on-time, on-budget delivery of new client systems and applications. Broad experience working with clients in: banking, insurance, automotive, government, media, pharmaceutical, utilities, retail, publishing, manufacturing, and distribution. Dedicated to cultivating high-performance teams and ensuring client & end-user satisfaction.

Areas of expertise include:

Technical Operations Oversight • Project Management • IS Consulting • Budget Planning & Administration
Team Leadership • Requirements Gathering • Issue Resolution • Project Scoping • Negotiations
Feasibility Assessments • Systems Validations • Database Design & Administration
Systems Installations • Data Recovery Planning

PROFESSIONAL EXPERIENCE

HCL Technologies Inc   2016-Present

- Served as Z/OS, DB2, MQ-Series, and CICS System Programmer and Administrator.
- Tasks also included installation of ISV Products..

ROKEL DATA SYSTEMS, INC. – Indianapolis, IN   1989-2016

Information systems consulting company, providing systems application design, custom-off-the-shelf (COTS) system installation, and customized systems analysis and design.

Senior Project Consulting Manager
Oversee daily technical and business-related operations, including HR, sales, marketing, and accounting. Plan and administer operational and project budgets. Generate business leads, and cultivate client networks. Develop procedures, assign responsibilities, and coordinate inter-departmental activities. Lead teams of up to 25. Gather system requirements; lead efforts to design, develop, and implement client systems. Evaluate proposals; assesses project feasibility. Establish project scope; budgetary, resource, and staffing requirements; and design specifications. Generate progress reports. Analyze processing models and system capacity. Establish recovery plans. Resolve organizational, IT, and business process issues.

Key Client Projects:

- **National Fuel Corporation:** Migrated 250 Cobal programs from VS/Cobol to Enterprise Cobol.
- **Century-Tel Corporation:** Migrated CICS systems from version 1.3 to CICS/TS version 3.2.
- **Stiefel Laboratories & Eli Lilly & Company:** Provided expertise on FDA regulations and GCP/GLP/GMP/GAMP5 guidelines, validation process, QA Strategies, White Box, and Black Box Testing.
- **Eli Lilly & Company:** Served as Z/OS, DB2, Oracle, SQLSERVER, MQ-Series, and CICS System Administrator for 4 years.
- **City of Indianapolis:** Developed Oracle Web Based Utility Billing System capable of billing various water, gas, electric, and sewer utilities; new system boosted revenue 30% in 1st year of operation.
- **BorgWarner Automotive:** Converted data center's operating system and application programs from VSE/ESA to OS/390; installed DB2 databases; boosted monthly sales from $38M to $43M.
- **IBM Corporation:** Led Y2K upgrades including installation of OS/390 and 3rd-party products.
- **Brower Insurance Company:** Installed new data center; configured hardware, developed computer room; transferred data files and programs; installed MVS/ESA operating system and peripherals.
- **United States Military:** Developed in-depth training seminar in CICS application design and programming.

- **Retail Clothing Manufacturer:** Designed communication link between PDP/1175 and 3090 host via PS2/OS2/CICS for major mail order retail business that saved company $500K annually.
- **CVS Drugs:** Converted drug store chain's data center from VSE to MVS.

PROFESSIONAL EXPERIENCE CONT'D

CAREER NOTE: Early career includes role as **Account Systems Engineer** for **IBM Corporation** and prior **Systems Programmer** and **Database Administrator** roles.

EDUCATION

Bachelor of Science
Howard University, Washington, DC

Data Processing Diploma
Computer Institute, Fairfax, Virginia

Advanced Coursework: Computer Science & DP Management
Fairleigh Dickinson University, Rutherford, New Jersey

TECHNICAL PROFICIENCIES

Hardware: IBM zSeries (z9, z890, z990), IBM ESS (2105), DS8000, DS6000, IBM 3494 ATL (3590), IBM ES 9000 Series, IBM PC and Compatibles

Software: Z/OS,CICS Internals, CICS(Command and Macro Levels), Cobol, TCPIP, MQ-Series, ABAP4, Assembler, PL1, DL1, IMS, DB2, VTAM, VSAM, OMEGAMON, TSO, JCL, Windows,Visual Basic, Roscoe, Oracle, CA-dispatch, CA-Recovery Analyzer, BMC tools, CA-11, CA-7, CA-easytrieve, .NET, CA-jars, CA90s services, CA-panvalet, CA-librarian, CA- faqs, CA-mims, CA-faver, Expediter, Intertest, File-Aid, SAP, SAS, SMS, DFDSS, HSM, NATURAL, PREDICT, Microsoft Access, RACF, ACF2, QMF, Java, Javascript, HTML, XML, IBM UNIX System Services, SMPE, Microsoft .NET Framework ,SQL, PL/SQL, SQL/SERVER, Microsoft SharePoint.

ERP Systems: SAP R/3 (SD, MM, FI), Oracle Clinical, LIMS

Validations: CMM Level 2 and 3, IEEE, ISO 9000, ISO 9001

Standards: FDA regulations – CFR 21 Part 11, cGMP, SOP's, GAMP4