## Principles of AI Engineering Chapter 6: Model deployment and software architecture

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Credit:

Based on contents from Christian Kästner (https://github.com/ckaestne/seai)

#### Contents

- Simple deployments
- Software architecture
- Design decisions
- Design pattern for systems with ML components
- Documenting model inference interfaces

## Simple deployments

## Deploying a model is easy!

#### 1. Define a REST API

#### 2. Deploy in Docker Container

```
FROM python:3.8-buster

RUN pip install uwsgi==2.0.20

RUN pip install numpy==1.22.0

RUN pip install tensorflow==2.7.0

RUN pip install flask==2.0.2

RUN pip install gunicorn==20.1.0

COPY models/model.pf /model/

COPY ./serve.py /app/main.py

WORKDIR ./app

EXPOSE 4040

CMD ["gunicorn", "-b 0.0.0.0:4040", "main:app"]
```

3. Put container on a cloud and use auto-scaling

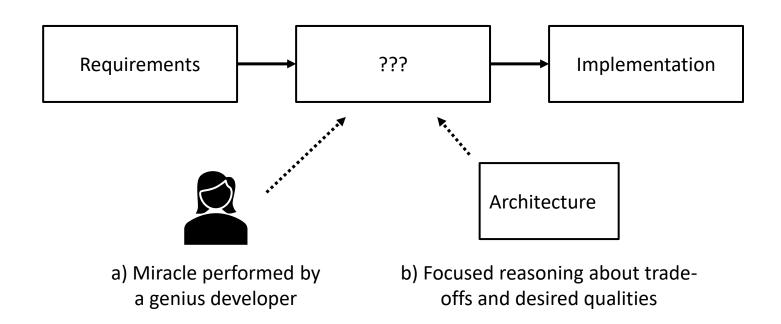
#### ... but is it really easy?

- Offline use?
- Deployment at scale?
- Hardware needs and operating costs?
- Frequent updates?
- Integration of the model into a system?
- Meeting system requirements?
- Every system is different! Not everything is a web service!
  - Personalized music recommendations → Playlists created online only, privacy important
  - Transcription service → Transcription online only, works with large amounts of data
  - Self-driving car → Many different ML components (vision, steering, ...) that interact locally
  - Smart keyboard for a mobile device → Very limited compute resources (and storage?)

## Software architecture

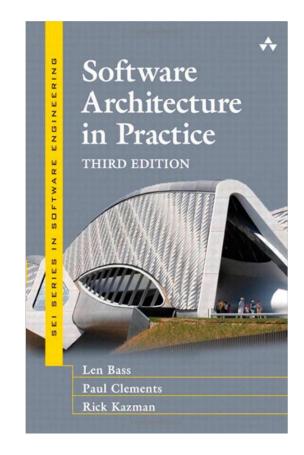
#### So far: Requirements

- Identify goals, define success metrics
- Understand the requirements, specifications, and assumptions
- Consider risks, plan mitigations
- Understand quality requirements and constraints for models and learning algorithms



#### Software architecture

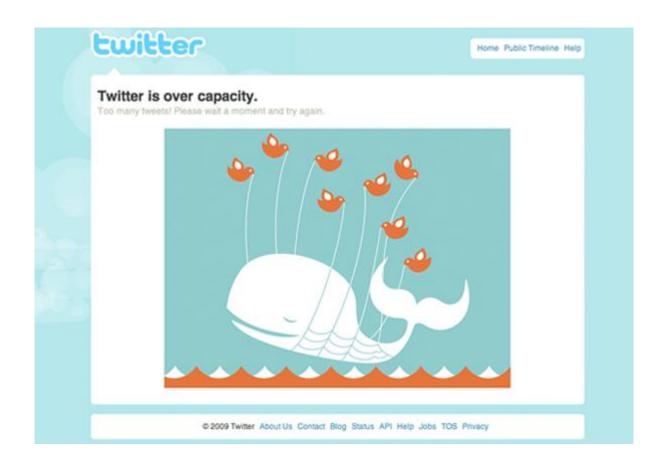
The software architecture of a program or computing system is the structure or structures of the system, which comprise software elements, the externally visible properties of those elements, and the relationships among them.



#### Importance of architecture

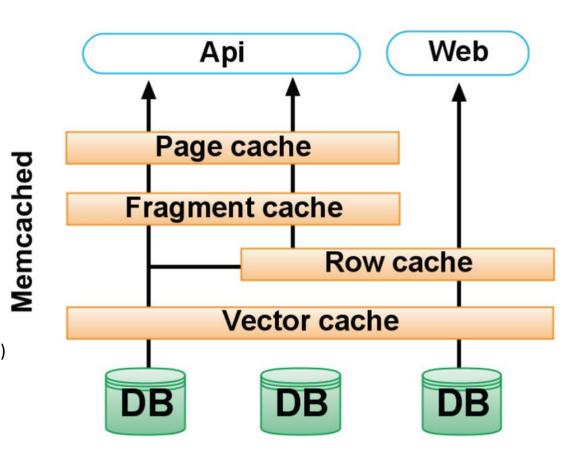
- Represents earliest design decisions
- Aids in communication with stakeholders
  - Shows them how at a level they can understand, raising questions whether it meets their needs
- Defines constraints on the implementation
  - Design decision form a load-bearing wall of application (e.g., interfaces and how scaling is achieved)
- Dictates organizational structure
  - Teams work on different components
- Inhibits or enables quality attributes
  - Similar to design patterns
- Supports predicting costs, quality, and schedule
  - Typically by predicting information for each component → breaks down complexity
- Aids in software evolution
  - Breaking down complexity aids change analysis
- Aids in prototyping
  - Can implement architectural skeleton early

## Example: Twitter redesign



#### Old architecture

- One of the world's larges Ruby on Rails installations
- 200 engineers working on a monolithic architecture
  - Manages raw database
  - Memcached + multiple dedicated caches
  - Public Twitter API
  - Rendering the Website
- Increasingly difficult to understand the system
  - Organizational challenge to distribute and parallelize tasks
- Reached limit of throughput of the storage system (MySQL)
- Increasing number of machines only limited potential
  - Low throughput per machine (CPU+RAM limited, network not saturated)
- Potential for optimization: trade of readability vs. performance

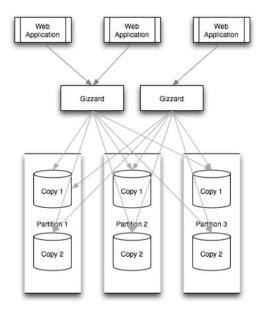


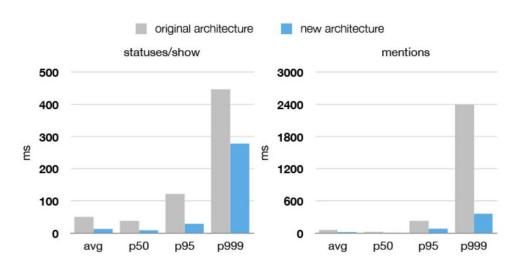
#### Redesign goals

- Performance
  - Improve median latency, reduce outliers
  - Reduce number of machine by a factor of ten
- Reliability
  - Isolate failures
- Maintainability
  - Encapsulation and modularity at the system level (rather than at the class, module, or package level): "We wanted cleaner boundaries with related logic being in one place"
- Modifiability
  - Quicker release of new features: "run small and empowered engineering teams that could make local decisions and ship user-facing changes, independent of other teams"

#### New architecture

- JVM/Scala instead of Ruby on Rails
- Microservices instead of a monolith: one service for tweets, one service for the timeline, ...
- RPC framework with built-in monitoring, connection pooling, failover strategies, load balancing, ...
- Gizzard as new storage solution with temporal clustering and roughly sortable Ids



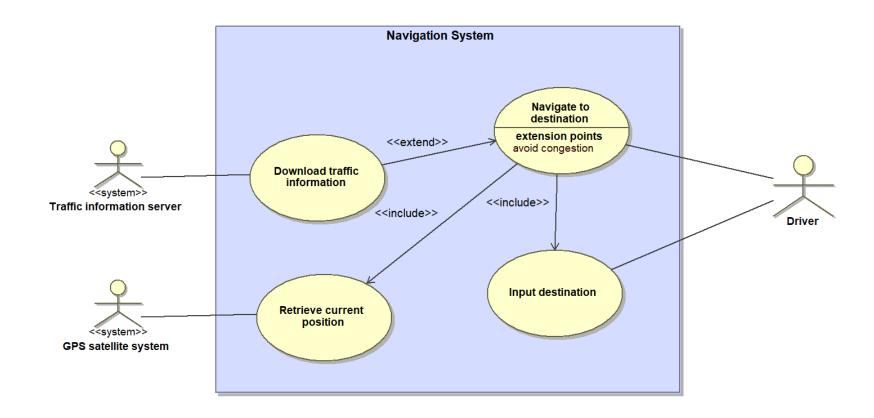


#### Insights from Twitter Redesign

- Architectural decision have a huge impact on the entire system
- Good decision require early reasoning about quality attributes
- Architectural decision should be made explicit and documented

Live exercise: Did the original architects make poor decisions?

## Reasoning about architecture: Use cases and interfaces



## Reasoning about architecture: Data flow and storage components

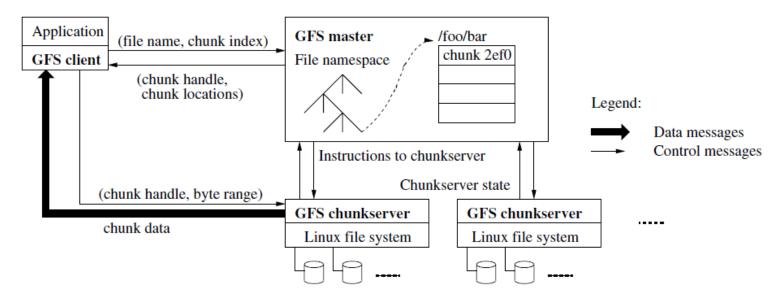
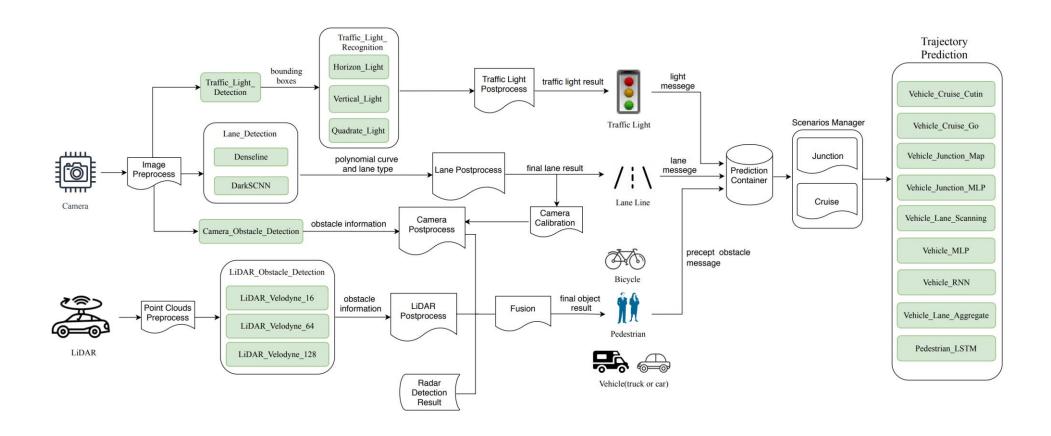


Figure 1: GFS Architecture

Scalability through redundancy and replication, no single points of failures

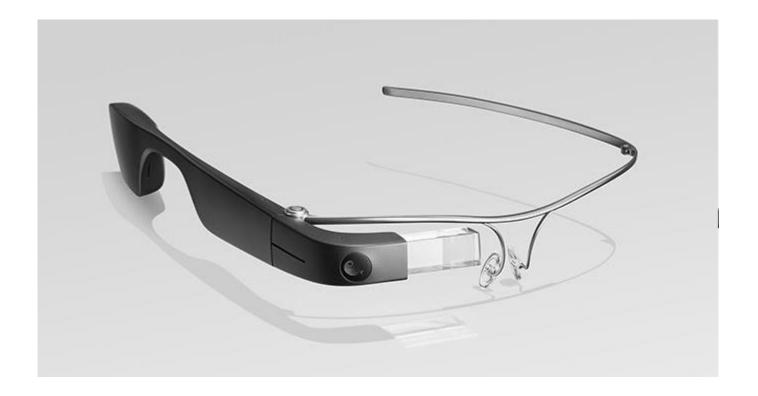
# Reasoning about architecture: ML pipeline



#### Graphical Notations for Architecture

- Notation should be suitable for the analysis
  - No single best solution!
- Meaning of elements (boxes, edges, colors, ...) should be documented
  - Ideally with a legend
- Graphical notation and text are both okay
  - Can be combined, e.g., graphical overview with details as text
- Formal notations available
  - Allow verification of architecture constraints

#### Live exercise



Consider a translation service running embedded in glasses as augmented reality service.

What are architectural considerations and qualities of interest?

## Design decisions

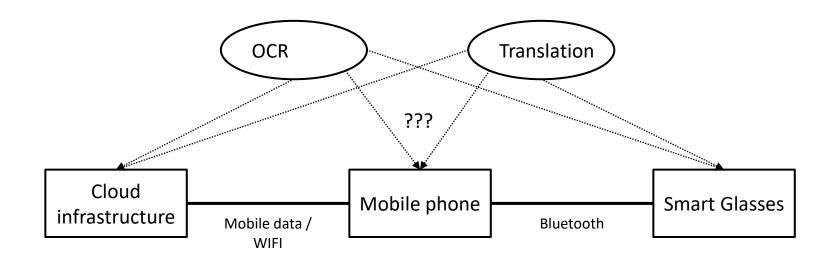
#### Which ML algorithm should be used?

See previous chapter

#### Trade-offs between ML models

- · Assume multiple ML methods satisfy the constraints: which one should be used?
- · Different ML qualities may be in conflict with each other
  - · E.g., accuracy vs. interpretability
- Requires trade-offs between these qualities
- · Decision between models requires
  - · Understanding the impact of different ML models on the trade-offs
  - · Understanding the importance of the different qualities: which one(s) do you care about most?

## Deployment architecture: Where should the model live?



What qualities are relevant for the decision?

#### Considerations for deployment architecture

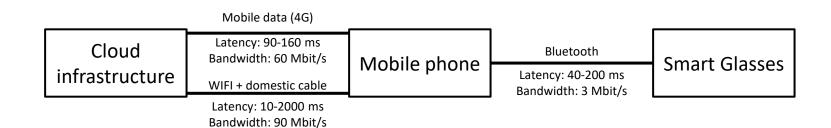
- How much data is needed as input for the model?
- How much output data is produced by the model?
- How fast/energy consuming is the model execution/inference?
- What latency is needed for the application?
- How big is the model? How often does it need to be updated?
- What is the cost of operating the model (distribution & execution)?
- What are opportunities for telemetry?
- What happens if users are offline?

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#### For the AR use case

- Some important data
  - 200 ms latency is notable as a speech pause
  - 20 ms is perceivable as video delay
  - 10 ms as haptic delay
  - 5 ms as cybersickness threshold for VR 20 ms sometimes acceptable
  - 5 megapixel camera, 640x360 pixel screen, up to 2 GB ram, 16 GB storage



Where to run OCR? Where to run translation?

#### Possible locations for intelligence

- Static intelligence in product
  - Difficult to update
  - Offline operation, low execution latency
  - Cheap operation
  - No telemetry
- Client-side intelligence
  - Updates costly/slow, out-of-sync problems
  - Complexity in clients
  - Offline operation, low execution latency
- Server-centric intelligence
  - Latency in model execution (remote calls)
  - Easy to update and experiment
  - Operation costs and no offline operation
- Back-end cached intelligence
  - Precompute common results
  - Fast execution, partially offline
  - Saves bandwidth, complicated updates

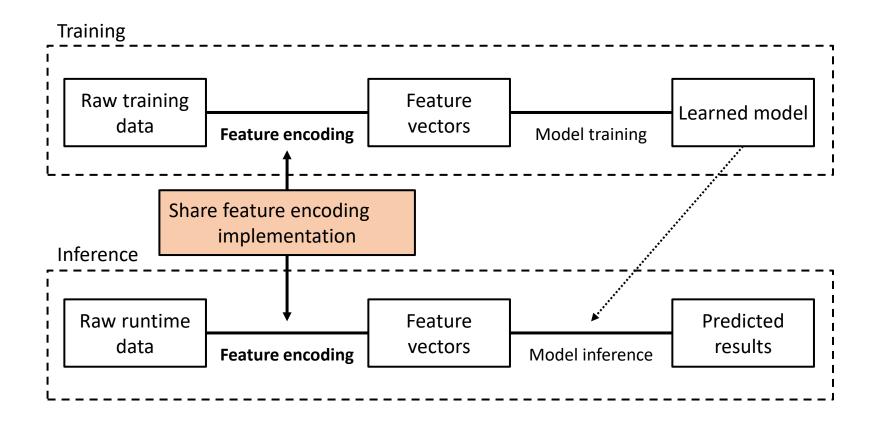
... hybrid models also possible

## Where should feature encoding happen?



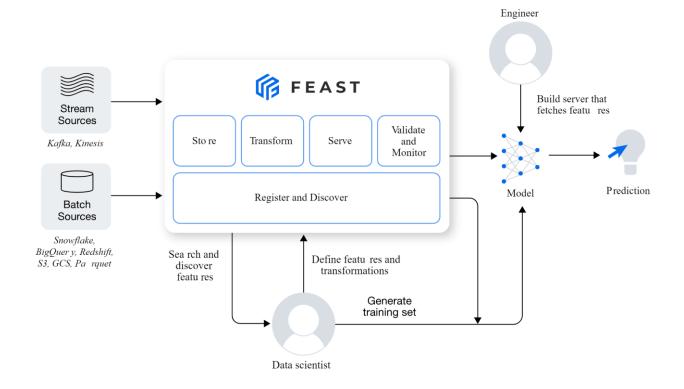
Server side? Client side? What are the trade-offs?

## Reusing feature engineering code



#### Feature store pattern

- Central place to store, version, and describe feature engineering code
- Can be re-used across projects
- Possible caching of expensive features
- Examples:
  - Feast, Tecton, AWS SageMaker Feature Store, ...

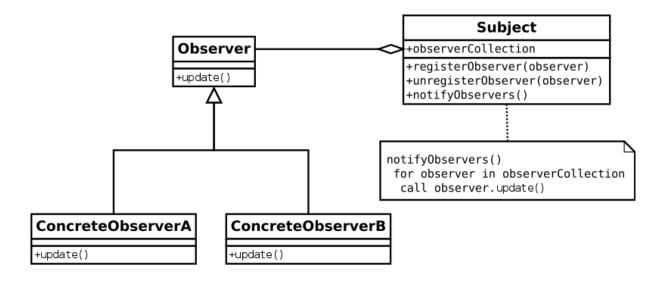


## More design considerations

- Coupling of ML pipeline parts
- Coupling with other parts of the system
- Ability for developers and analysts to collaborate
- Support online experiments
- Ability to monitor
- Redundancy for availability
- Load balancing for scalability
- Isolation of mistakes for error handling
- Logging and log analysis
- ..

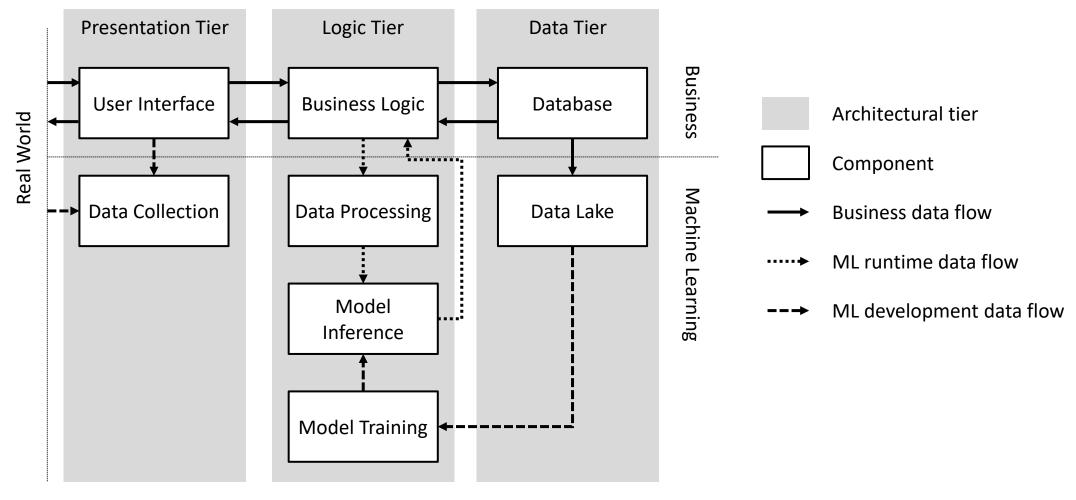
# Design pattern for systems with ML components

# Design patterns are codified design knowledge



Example: Observer pattern to decouple observers from subjects

## Multi-tier architecture: Separating models and business logic



## Advantages of separating logic

- Clearly divide responsibilities
- Allows (mostly) independent and parallel work
  - Assumes stable interfaces!
- Allows planning for location of non-ML safeguards
- Shows where ML processing logic is required

#### Microservices

Service Data storage Calls Mobile App Authentication (Client) Real World Content delivery Web App Cache (Client) engine Many small loosely coupled services Download Assets Metadata service Ownership Activation Stats

#### More patterns

- Stateless/serverless serving function pattern
- Feature store pattern
- Batched/precomputed serving pattern
- Two-phase prediction pattern
- Batch serving pattern
- Decoupling-training-from-serving pattern
- ...

## Anti-patterns (things to avoid)

- Big ass script architecture
- Dead experimental code paths
- Glue code
- Multiple language smell
- Pipeline jungles
- Plain-old datatype smell
- Undeclared consumers

Sculley, David, Gary Holt, Daniel Golovin, Eugene Davydov, Todd Phillips, Dietmar Ebner, Vinay Chaudhary, Michael Young, Jean-Francois Crespo, and Dan Dennison. "Hidden technical debt in machine learning systems." In Advances in neural information processing systems, pp. 2503-2511, 2015.

# Documenting model inference interfaces

#### Reasons for documentation

- Model interference between teams
  - · Data scientists developing the model
  - Other data scientists using the model, evolving the model
  - Software engineers integrating the model as a component
  - Operators managing model deployment

Communicates required knowledge between teams

## Documenting input/output types

```
{
  "mid": string,
  "languageCode": string,
  "name": string,
  "score": number,
  "boundingPoly": {
    object (BoundingPoly)
  }
}
```

Documentation of the output types of Google's public object detection API

## Beyond input/output types

- Intended use cases, model capabilities and limitations
- Supported target distributions
- Accuracy
  - Ideally various measures, including data on slices and for fairness
- Latency, throughput, availability
  - This information is required for Service Level Agreements (SLAs) of served models
- Model qualities such as explainability, robustness, calibration
- Ethical considerations
  - Fairness, safety, security, privacy, ...

Live exercise: What would you describe for an OCR model?

#### Model cards

- Proposal and template for documentation from Google
- 1-2 page summary
- Focused on fairness
- Includes
  - Intended use and scope (incl. out of scope)
  - Training and evaluation data
  - Considered demographic factors
  - Accuracy evaluations
  - Ethical considerations
- Production example
  - https://modelcards.withgoogle.com/object-detection
- Similar approach used by Hugging Face

#### **Model Card - Toxicity in Text**

#### **Model Details**

- The TOXICITY classifier provided by Perspective API [32], trained to predict the likelihood that a comment will be perceived as toxic.
- Convolutional Neural Network.
- · Developed by Jigsaw in 2017.

#### **Intended Use**

- Intended to be used for a wide range of use cases such as supporting human moderation and providing feedback to comment authors.
- · Not intended for fully automated moderation.
- Not intended to make judgments about specific individuals.

#### **Factors**

 Identity terms referencing frequently attacked groups, focusing on sexual orientation, gender identity, and race.

#### Metrics

 Pinned AUC, as presented in [11], which measures threshold-agnostic separability of toxic and non-toxic comments for each group, within the context of a background distribution of other groups.

#### **Ethical Considerations**

 Following [31], the Perspective API uses a set of values to guide their work. These values are Community, Transparency, Inclusivity, Privacy, and Topic-neutrality. Because of privacy considerations, the model does not take into account user history when making judgments about toxicity.

#### **Training Data**

- Proprietary from Perspective API. Following details in [11] and [32], this includes comments from a online forums such as Wikipedia and New York Times, with crowdsourced labels of whether the comment is "toxic".
- "Toxic" is defined as "a rude, disrespectful, or unreasonable comment that is likely to make you leave a discussion."

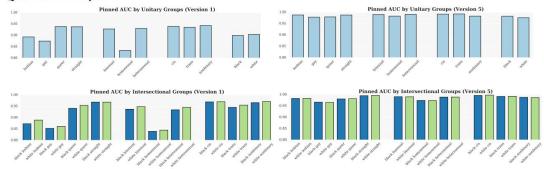
#### **Evaluation Data**

- A synthetic test set generated using a template-based approach, as suggested in [11], where identity terms are swapped into a variety of template sentences.
- Synthetic data is valuable here because [11] shows that real data often has disproportionate amounts of toxicity directed at specific groups. Synthetic data ensures that we evaluate on data that represents both toxic and non-toxic statements referencing a variety of groups.

#### Caveats and Recommendations

 Synthetic test data covers only a small set of very specific comments. While these are designed to be representative of common use cases and concerns, it is not comprehensive.

#### Quantitative Analyses



#### FactSheet

- Proposal and template for documentation by IBM
- Intended to communicate intended qualities and assurances
- Longer list of criteria, including
  - Service intention
  - Technical description
  - Intended use
  - Target distribution
  - Own and third-party evaluation results
  - Safety and fairness considerations
  - **Explainability**
  - Preparation for drift and evolution
  - Security
  - Lineage and versioning

#### Questions?

