TechnoVision AI — Production Incident Response Guide
Last Updated: March 15, 2024

Critical System Components
1. TechnoVision Service Mesh
— TV—Proxy clusters (Singapore)
— TV—Gateway nodes (Mumbai, Tokyo)
— TechnoVision Load Balancer v3

Recent Incident History
1. March 10, 2024 Outage
— Root cause: TechnoVision API rate limiter malfunction
— Impact: 4 enterprise customers in APAC
— Resolution: Emergency patch TV—Hotfix—2024—03

Emergency Procedures
1. NeuroStack Platform Issues
— Contact: Alice Wong (Platform Lead)
— Escalation: Dr. Raj Kumar (CTO)
— War Room Link: technovision.zoom.us/incident

Common Failure Modes
1. TV—GPU Cluster Failures
— Symptom: Error code TV—ERR—2024—001
— Impact: Singapore training cluster
— Resolution: Execute TechnoVision Failover Protocol

Current System Status
— Singapore Cluster: 92% capacity
— Mumbai Cluster: Maintenance Mode
— Tokyo Cluster: Rolling Update in Progress