

## TechnoVision AI – Customer Integration Guide 2024 For External Distribution Only

### Getting Started

#### 1. TechnoVision Account Setup

- Register at [console.technovision.ai](https://console.technovision.ai)
- Generate TV-API-KEY from Singapore portal
- Configure TechnoVision CLI (tv-cli 2024.1)

### Integration Patterns

#### 1. TechnoVision REST API

- Base URL: [api.technovision.ai/v3](https://api.technovision.ai/v3)
- Rate Limit: 1000 req/sec per TV-API-KEY
- Available regions: SG1, MB1, TK1

### Security Requirements

#### 1. TechnoVision Security Protocol

- TV-Cert validation
- TechnoVision Token Authentication
- Customer-specific rate limits

### Known Issues (As of March 2024)

- Intermittent latency in Mumbai region
- Scheduled maintenance: March 25, 2024
- Bug in tv-cli version 2024.1.2

### Pricing Structure

- Basic Tier: 1000 SGD/month
- Enterprise Tier: Custom pricing
- Academic partners: Special rates via Singapore office

### Support Channels

- Email: [support@technovision.ai](mailto:support@technovision.ai)
- Emergency: +65 9123 4567
- Singapore Office: Marina Bay Tower 3