

Guiding Questions for Focus Group Discussions with Mobile Money Stakeholders

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- 1. As AI and machine learning become increasingly integral to detecting financial fraud and understanding financial exclusion, from your experience, what measures should be taken to ensure these technologies are used responsibly and do not compromise data privacy? How can transparency and accountability be maintained?*
- 2. Data sharing between financial institutions can enhance fraud detection efforts, but raises significant privacy concerns. What frameworks or models (eg., data-sharing agreements, privacy-enhancing computation techniques) have you seen successfully balance these priorities, and what role do policymakers play in facilitating this balance?*