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|  | 🞂Kyle Seton  Unit:10 58-68 Oxford Street Mortdale 2223  Phone: 0423868360  E-mail: kyleseto@gmail.com  LinkedIn: http://www.linkedin.com/pub/kyle-seton/13/533/334 |

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|  | Objectives  To apply and enhance my fundamental skills and knowledge as an IT professional in a dynamic and challenging environment that provides opportunities for career growth in both managerial and technical perspectives.  To continue training and eventually specialize in deployment technology while retaining the ability to communicate the relevant information to lay persons, thus creating open and fluid dialogue between the IT and non-IT communities.  My main objective is to continually integrate amusement and excitement with technology regardless of my role to ensure that the position remains an enjoyable experience.  Education  Bachelor of Information and Communication Technology (December 2009)   * Software, Network, and System Engineering Major.   Experience  **Information Technology Service Operative@ Information Technology Services – Australia Nuclear and Science Technology Organisation**  (2009 – Present)  A.N.S.T.O ITS/IMS – New Illawarra Road Lucas Heights NSW 2234  As an IT Service Support team member, our emphasis was in providing efficient and effective solutions to operational incidents and requests. My focus was in minimising any disruptions that arose from such incidents or from the implementation of new projects, while ensuring systems and environments were continually maintained and able to meet the needs of staff.Always enabeling timely and diplomatic customer liaisons, I aimed to provide not only reactive, but also proactive support combined with a personalised approach to solving technical issues across a variation of computing environments within a range of organisational teams.  Key to this support role was the ability to communicate via both the written and verbal form. Throughout the course of my duties I routinely dealt with individuals from all levels within the organisation and demonstrated an ability to clearly convey complex and specialist concepts in a manner appropriate for non-technical individuals.  My primary functions are the maintenance and deployment of computing technology and infrastructure, implementation of computer systems, installation and configuration of laptops, desktop and mobile devices.  **Information Service Support Officer @ Information Technology Services – University of Wollongong** (2007 –2009)  UOW ITS - Northfields Ave Wollongong NSW2522  As a member of the Service Support Team for UOW we provided technical support for staff and students, and were additionally responsible for network and hardware maintenance and construction across the university computing environments.  In this role communication was key. As I was responsible for the deployment and upkeep computing equipment for lectures, seminars and functions an understanding of ?users? needs and expectations was vital. Further to this, my role as a support officer required me to trouble shoot operational complications for a variety of personnel in a timely manner.  **Senior Resident –Werrona College: University of Wollongong** 2007 – 2008  Weerona College - UOW 1Throsby Drive, Gwynneville NSW 2500  In the role of Senior Resident I had the privilege of taking responsibility for the emotional, physical and educational wellbeing of over 30 UOW residential students. This experience taught me the value of diversity and how to work within an environment of contrasting cultures ensuring that all ethnicities and traditions were upheld to make Werrona College a safe home for all the students.  The role of Senior Resident allowed me to work as both a leader and as part of team, demonstrating my ability to lead and importantly, be led. It taught me the indispensible personal skills of conflict resolutions, developed and improved inter-personal relationships, but most importantly gave me confidence in my ability to communicate with any person.  Skills   * Received my Casper Certified Administrator (CCA) and Casper Mobile Administrator (CMA). Demonstrating my understanding of the Mac and iOS deployment environment. * I have gained experience in a variety of computing environments including Windows, Mac OS and several Linux variants (mainly Debian) dabbling a little in BSD . * I have encountered and engaged a variety of programming/scripting languages from Java, JavaScript, C++, BASH, HTML, PHP and PowerShell. Knowledge that has helped improve my overall knowledge of how programs and systems are built and in turn my capacity to troubleshoot and debug complex problems, * I am currently scripting with Powershell to create a script that interacts with multiple executables to extract .zip files, re-encode standard video formats to H.264, then adding meta-data and sorting into formalised folder locations. I endeavor to develop a deeper understanding of the language and thus, choose to create a problem to solve in order to improve my understanding of the scripting language. * I have a passion for deployment and management platforms for computer devices I run Casper for Mac and iOS devices, and I have also been running System Center 2012 for my Windows based machines all on a virtualised environment.   Reference   * Mr Daniel Saffioti   (02) ??????????????????????????????????????  Former Head of the infrastructure group in the Information Technology Service @ Australia Nuclear Science Technology Organisation. Current University   * Mr Krstan Risteski   (02) 4221 5883  University of Wollongong  Information Technology Services Labs Manager   * John Taylor   (02) 6841 5154  St Johns College Dubbo  Former colleague and Network Administrator @ St Johns College Dubbo |
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