



Accessing to Insulin Pump Resources

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Ask anyone who wears a pump whether they know all of their pump functions without looking at it, and many times the answer is "I have no idea. I let the doctor make the changes when I go for my visits."

Now, don't get me wrong I have plenty of patients who are awesome with making changes and know all the button pushing necessary to get to the basal or bolus menus. But, unless you are making changes to basal rates of carb ratios and correction/sensitivity factors very

frequently, you will never remember the menu setup.

I have some patients who joke that I can wow my friends and family at parties because I can walk anyone through all the menu setup screens for all the pumps without looking. Call it good memory or clean living, but I would never expect every person to know their pump inside out. I would rather make sure that they have the resources necessary to find the information. This is why I put together a comprehensive list of pump resources people can access to make changes to their pumps.

The items below are listed alphabetically, and I have provided links to each of the insulin pump guides that provide the most important menu instructions to make changes to the basal rates, insulin to carbohydrate ratios, correction/sensitivity factors and target blood glucose values. Below each of the links, the page numbers are also included for quicker access once you open the document. All links are PDFs, so they can be downloaded easily. I also included the 1-800 phone numbers for each of the pumps—which are also on the back of all of your pumps—since there is a customer service representative available 24 hours a day that can help you walk through any changes that are needed as well.

Pump Resources

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is located on pages 28-30. The basal
1-45. Both the 2012 and 2013 copies are
on the same pages. If you cannot locate your Resource Guide, be sure to contact
Roche so they can send you one: 800-280-7801.

[Animas Ping \(http://www.animas.com/sites/default/files/pdf/Workbook.pdf\)](http://www.animas.com/sites/default/files/pdf/Workbook.pdf)

In order to make basal changes, go to pages 29-32; and to make bolus changes,
go to pages 53-56.

[Animas Vibe \(http://www.animas.com/resource/product-guides/animas-vibe-product-guides\)](http://www.animas.com/resource/product-guides/animas-vibe-product-guides)

The link below includes access to all the Vibe documents, including the Features
Guide (comparing the Vibe to the Ping), Factory Defaults, Menu Map, Owner's
Booklet and DexCom G4 Platinum Sensor and Transmitter Quick Start Guide:

The link [here](#)

http://www.animas.com/sites/default/files/pdf/41028900B_OB_VIBE_US_EN_MG_R4%20%281%29.pdf

brings you directly to the PDF of the Owner's Booklet. To make basal changes, go
to pages 27-33 – this section also includes how to set or cancel a temporary
basal; and in order to make bolus changes, go to pages 47-52 – the main
difference with changing bolus settings between the Ping and Vibe is that for the
Ping, the Bolus settings are in the Advanced Setup Screen #7, but for the Vibe it is
right at the beginning, in Advanced Setup Screen #1 – quite convenient! To have
customer service walk you through the button pushes, you can call 877-937-7867.

[Asante Snap \(http://www.snappump.com/sites/default/files/documents/LBL-1052-Rev-J-Asante-Snap-Insulin-Pump-User-Manual-with-IIS.pdf\)](http://www.snappump.com/sites/default/files/documents/LBL-1052-Rev-J-Asante-Snap-Insulin-Pump-User-Manual-with-IIS.pdf)

For basal changes, you can go to page 57; and for bolus changes, go to page 69.
To contact customer service, call 855-427-2683.

Medtronic

Below are links to direct you to two-page step-by-step directions to make basal
and Bolus wizard changes to both the Revel and 530G pumps.

Revel Pump

For basal changes go [here \(https://s3.amazonaws.com/medtronic-hcp/Basal%20Quick-](https://s3.amazonaws.com/medtronic-hcp/Basal%20Quick-Reference%20Guide%20for%20the%20Paradigm%20Revel%20Insulin%20Pump.pdf)

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and for bolus changes go [here \(https://s3.amazonaws.com/medtronic-hcp/Bolus%20Wizard%20Quick-](https://s3.amazonaws.com/medtronic-hcp/Bolus%20Wizard%20Quick-Reference%20Guide%20for%20the%20Paradigm%20Revel%20Insulin%20Pump.pdf)

[Reference%20Guide%20for%20the%20Paradigm%20Revel%20Insulin%20Pump.pdf\)](https://s3.amazonaws.com/medtronic-hcp/Bolus%20Wizard%20Quick-Reference%20Guide%20for%20the%20Paradigm%20Revel%20Insulin%20Pump.pdf).

530G Pumps

For basal [https://s3.amazonaws.com/medtronic-hcp/Basal%20Quick%20Reference%20Guide%20for%20MiniMed%20530G.pdf\)](https://s3.amazonaws.com/medtronic-hcp/Basal%20Quick%20Reference%20Guide%20for%20MiniMed%20530G.pdf)

changes go [here](#)

[https://s3.amazonaws.com/medtronic-](https://s3.amazonaws.com/medtronic-hcp/Bolus%20Wizard%20Quick%20Reference%20Guide%20for%20MiniMed%20530G.pdf)

[hcp/Bolus%20Wizard%20Quick%20Reference%20Guide%20for%20MiniMed%20530G.pdf\)](https://s3.amazonaws.com/medtronic-hcp/Bolus%20Wizard%20Quick%20Reference%20Guide%20for%20MiniMed%20530G.pdf).

To contact their customer service, call 800-646-4633.

OmniPod

Since the introduction of the Omni pod system, three versions have been introduced. While the most recent version is the UST400 (the black PDM), there still are some people who have the UST200 (the blue PDM) and very few continue to have the first generation (light blue, rounded PDM) in their possession. To find out which one you have, answer the following question: What color is the PDM? If it is black then it is the UST400; if it is blue with square edges, then it is UST200; and if it is light blue with rounded edges then it is the 1st generation.

UST400 – Menu Quick Guide (<https://www.myomnipod.com/pdf/15594-AW%20PDM%20Menu%20Quick%20Guide%20Rev%20A.pdf>)

To edit an existing basal rate go to pages 6-7; to change target BGs: pages 8-9; to change the correction factors: pages 10-11; and to change Insulin to Carb (IC) Ratio or Insulin Action (Duration) go to pages 12-13.

UST200 (<https://www.myomnipod.com/pdf/13705-AW%20UST200%20User%20Guide%20Rev%20J.pdf>)

To change/edit basal rates: pages 20-21

To change target BG, IC ratio, correction factors: pages 63-64

First Generation PDM (<https://www.myomnipod.com/pdf/13705-AW%20UST200%20User%20Guide%20Rev%20J.pdf>)

To change basal program: page 21

To change target BG, IC ratio, correction factors: pages 59-60

To contact Customer Service, call: 800-591-3455

Tandem t-slim

(http://www.tandemdiabetes.com/uploadedFiles/Content/_Configuration/Files/Manuals/tslim_Reference_Guide.pdf)

To edit an existing personal profile (including basal rates, carb ratios, correction factor and target BG): pages 38-41

To contact Customer Service, call 877-801-6901.

I would be interested to hear if there are other helpful pump resources out there and what your experiences have been making basal and bolus changes with your pumps.

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