



TeleMaxCenter
Maximize you Horizon..

Company Profile

company profile

Flexible solutions for your business needs■

- What you will appreciate is our heritage has a huge value for most countries we do business with because the Filipino's we are taught English our first year we start school, so English is not a native language to us at all, so we can adapt to our customers demand without any concerns.



The Team

- CEO – Rodney B. Fisher Sr.
- HR – Glee Fisher
- Leading the company is Rodney Fisher.
Rodney has a proven track record of sales growth and has worked across Europe, Australia, US with some of the world's most prestigious companies – including Google, Allstate, Farmers Group Boeing, Mortgage firms, consultant, contractor as well as countless start-up organizations..
- Glee Fisher - Is a people person and that adds to the quality of what a HR suppose to Represent, not only does she listen, but makes decision that keeps our employees happy and loyal.
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24/7 customer support

- We take pride in providing the highest standards that the telemarketing industry, and our clients, expect. We continue to build on our infrastructure from not only our continuing training of our staff, but the things we learn for our clients that make us better every day.

Advantages:

- 100% recording of all calls
- VPN access to all voice recordings
- Access to real-time dashboards
- Review interviews and reports
- Calls can be saved locally for analysis
- Automated data tagging
- Call analysis, Customer and agent separately

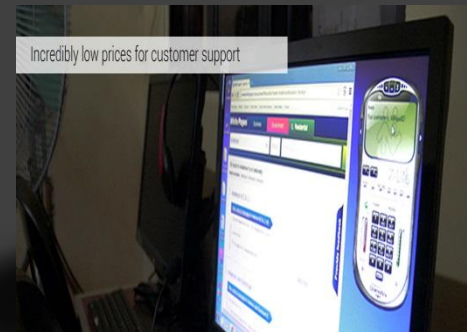


Opportunities

- Identify problems and opportunities.
 - State consumer problems, and define the nature of product/service opportunities that are created by those problems.

Telemarketing Concept

- Our dedicated in-house lead generation facility is driven to achieve pre-qualified leads, make appointments with decision makers and drive sales. We add value through a proven process that produces results. We only do Month to Month contracts, and have clients for some 7 years now, which speak for itself that we been a great asset to them.



IT TECH SUPPORT

- We can streamline to fit any Tech support task, to full our customers expectation, and demands in a industry that is rapidly growing, our agents are always being updated with the latest changes, so it is seamless when our agents are providing the highest support that you can ever imagine.

Technical Support Chat

online with Technical Support. Fast, easy and hassle free!

Postal Address

Mail Customer Support.

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The background of the slide features a dark grey area with a network diagram of interconnected circles. On the left, there is a vertical white strip containing black silhouettes of three people standing together.

DATABASES / LEAD GENERATION

- Have confidence in making contact with the right person in the right company with the right contact details. Our data comes with a 98% accuracy guarantee and has won various industry awards.

Our Client Impact

- When working with clients we make one commitment - to do everything we possibly can to produce a healthy Return On Investment. There must be a direct correlation to using our services and the top and bottom lines for our clients.



APPOINTMENT SETTING

- We deliver Solid Leads day after day to our clients from our track proven record, and latest technology we have in place. This has been huge money saving and high return for our clients.





Pricing

- **Pricing Structure**
- With our offshore advantage is able to provide you call center services at competitive rates that you will not find in elsewhere. Our competitive price structures are customized based on the following factors:

Terms of Contract

Call Volumes

Type of Program

Agent Skill Level Requirements

Complexity of Projects

Pricing continued

- The costs of customized reports, training and set up are free of cost. These are the indicative prices for some of our Call Center Services:

Telemarketing and non-technical support: \$9 to \$12 per hour

Technical support: \$10 to \$15 per hour.

Advanced Technical Support: \$15 to \$25 per hour.

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