

CURRRICULUM VITAE

E.KIRAN KUMAR

Flat number 302,

Balaji enclave,RTC colony

HMT Swarnapuri Colony

Hyderabad-5000056

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CARREER OBJECTIVE 33

A Creative individual seeks to leverage exposure in growth -oriented organization, by utilizing the acquired, conceptual, computer management skills.

ACADEMIC QUALIFICATION:

- > B.com from Andhra University, Kurnool, Andhra Pradesh.
- > INTERMEDIATE from Premier Junior College, Kurnool, Andhra Pradesh.
- > SSC from Montessori High School, Kurnool, Andhra Pradesh.

TECHNICAL EXPERIENCE:

Having nearly 7 years of Technical experience in Hardware & Networking Technologies. Ability to resolve system, applications, hardware, and connectivity related issues along with Installation of OS, software's & coordinating with Vendors to fix vendor related issues.

Name of the Company : NetEnrich Technologies PVT. LTD, HYDERABAD.

Designation: Analyst

Job Profile:

- 1.We are usually charged with installing, supporting, other computer systems, and planning for and responding to service outages and other problems.
- 2.Includes managing the trouble ticket queue, responding to proactive monitoring alerts, executing change controls, routine maintenance, performance monitoring, and system diagnostics.
3. Create and Maintain detailed up to date technical documentation (e.g. standards, process, Run Books. Windows server maintenance, monitoring, User management, application support, disk space management and responding to hardware failures)
4. Support & Maintenance of ERP (Kayako, NNC) internal applications.

5. Support day-to-day network activities and troubleshoot problems to ensure SLA or business requirements being met in terms of network connectivity, stability and performance.

TECHNICAL EXPERIENCE: 1 Year (26th April to March 18th)

> Name of the company : Hitachi computer clinical solutions pvt ltd

> Designation : Customer support Engineer .

> Job Profile : Installing all types of OS & applications, Troubleshooting OS & browser ,Desktop(Hp pro 3090mt),network related issues,Printer, scanner

TECHNICAL EXPERIENCE: 1 Year (7th Oct' 2013 to Dec 19th '2014)

> Name of the company : HITECH INFORMATICS PVT. LTD, HYDERABAD.

> Designation : Technical Support Engineer

> Job Profile : Installing all types of OS & applications.
Trouble shooting the Laptop & all in one desktop issues.
Updating software's & OS by using patches.

TECHNICAL EXPERIENCE: 4 Months (13th March' 2012 -11th July' 2012)

> Name of the Company : SILICON BUSINESS SOLUTIONS PVT. LTD, HYDERABAD.

> Designation: Customer Support Engineer

> Job Profile: Resolving commercial laptop issues
Replacing the Laptop & Desktop parts.
Providing onsite assistance to the customers.

TECHNICAL EXPERIENCE: 3 Months (July - October) 2011

> Name of the company : GR POWER SWITCHGEAR LTD., HYDERABAD.

> Designation: System Administrator

> Job Profile: Trouble shooting & resolving application & hardware related issues.
Installation of OS & Printers.
Creating user account, maintaining servers related issues & updating patches.

TECHNICAL EXPERIENCE: 3 YEARS (2008 to 2011)

> Name of the company: HITECH INFORMATICS PVT. LTD., Hyderabad.

> Designation : Technical Support Engineer

> Job Profile : Trouble Shooting & resolving application & hardware related issues.
Installing of all types of OS and other applications.
Applying latest updates / patches on Desktops & Laptops.
Attending Customer calls.
Providing onsite assistance to the customers.

TECHNICAL EXPERIENCE: 2 years (2004 - 2006)

> Name of the Company : A NET Services & Solutions, Hyderabad.

> Designation : Hardware Engineer

> Job Profile : Assembling desktops & Installing OS 98, 2000 & XP, Trouble Shooting the OS & Application related issues.

TECHNICAL SKILLS :

CERTIFICATIONS : 1) MCSE (Microsoft Certified System Engineer), Trained.
 2) CCNA (Cisco Certified Network Associate), Trained.
 3) MCP (Microsoft certified Professional), certified.

OPERATING SYSTEM: Windows 2003 server, Windows 8, 8.1, Windows 7.

APPLICATION SOFTWARE: 1) MS OFFICE 2010, 2007, 2003.

STRENGTHS:

> Disciplined, dedicated and committed with an ability to easily adopt to changing work environment and technology.

> Hard working person and team facilitator.

> Strong communication, interpersonal, learning and organizational skills.

Area of Interest: **System Administration .**

PERSONAL PROFILE :

Fathers Name : **E. Venkateswarlu**
Address : **Flat number 302,**
 Balaji enclave,RTC colony
 HMT Swarnapuri Colony
 Hyderabad-5000056
Date of Birth : **15-10-1980**
Sex : **Male**
Nationality : **Indian**
Marital Status : **Married**
Languages Known : **English, Telugu & Hindi**

Declaration:

I hereby declare that the statements made above are true and correct to the best of my knowledge and belief.

Place : Hyderabad.

Date :

E. KIRAN KUMAR