CURRICULUM VITAE

ABHISHEK GUPTA

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OBJECTIVE:

To secure a challenging and responsible position in an organization to utilize my knowledge and skills for the overall growth of the organization and all round personality development and long term career growth for myself.

WORK EXPERIENCE:

- ### BHARTI AIRTEL:

  - ✓ Currently working with **BHARTI AIRTEL** from 10th October 2016 as a Network Executive.
  - ✓ Functional Area: **NOC-NS-DATA (Hardware Expertise).**
  - ✓ Currently working on different platform of **Cisco and Juniper** Devices.
  - ✓ Proactive Monitoring of all kind of alarms using number of monitoring tools like **Netcool, WhatsApp Gold** etc.
  - ✓ Generation of remedy tickets according to the incident and providing relevant resolution for the issues generated within our network or with customer end network.
  - ✓ Taking backup of each and every device using **Kivicat tool.**
  - ✓ Monitoring of Bharti Airtel Backbone network including all the MPLS/ISP links, and restore the same within given deadline.
  - ✓ Performing different kind of planned or unplanned activities according to the requirement on incident bases.
  - ✓ Coordination with Cisco TAC & Juniper TAC for various kind of troubleshooting related to Trace backs, error messages, customer problems, hardware failures, CPU utilizations etc.
  - ✓ Providing the RCA of every issues happened in day to day routine.
  - ✓ Pro-active actions towards frequently occurred issues and minimize their impact on services.
  - ✓ Traffic shifting according to the demand of networks for avoiding congestion and choking.
  - ✓ Configuring BGP on the international and domestic links of customers
  - ✓ Customers shifting on incident basis for proper and uninterrupted services of customers.
  - ✓ Upgradation of IOS/JUNOS time to time for the removal of BUGS and other limitation of previous version.
  - ✓ Coordination with vendor for problem resolution, network up gradation / improvement / performance.
  - ✓ Network planning in coordination with planning team.

- ### AMWAY:

  - ✓ Previously working with **Amway Client of IBM** (payroll of NETCONNECT-GLOBAL) from 19th April 2016 to 7th October 2016 located at Amway H.Q of India (GURGAON)
  - ✓ Configuring all the router and switches running in Amway network all over India.
  - ✓ Configuring **Cisco Linksys and D-link** access points.
  - ✓ Managing Cisco **Access points** through Wireless controller and configuring them to provide the Wi-Fi access as requested by user for particular time period.
  - ✓ Making **MPLS** Connectivity from all the location of India as well as with ADA.
  - ✓ Coordinating with Vendors for proper maintenance of our MPLS, VPN, INTERNET & CENTREX-LINE services.

- ✓ Managing and Maintain the flexible network for future Enhancement and expansion.
- ✓ Connectivity of all devices using BGP and OSPF protocols internally or externally.
- ✓ Monitoring of all the location from Netflow application from H.Q.
- ✓ Monitoring of servers and device connectivity using Compscope intelligent panel.
- ✓ Proper Bandwidth monitoring to analyze the traffic for proper and smooth flow of transmission.
- ✓ Configuring Centralized IP phones of different location from CUCM device, assigning the ip from DHCP or manually and troubleshoot there problems.
- ✓ Managing the Centralized Access Cards and door access of our R.O and H.Q made by Honeywell.
- ✓ Generating and resolving the tickets from BMC Remedy tool according to their priority.
- ✓ Managing all the activities related to Network time to time for proper maintenance of devices and over coming from any security holes.
- ✓ Providing offline and online support to the organization 24*7 according to the requirement.
- ✓ Trouble shoot the problems arises in the network by taking remote access or console at different sites, and also guide the concern person what they can do at that situation.
- ✓ Maintaining the Network of our VC setup for conference video calls from different locations.

- ▪ Essel Group:

- ✓ 1 yr of working Experience (5th May 15 – 18th April 16) in DISHTV H.O. of ESSEL Group as an Assistant Engineer in Broadcast Operation & Engineering Department.
- ✓ Configuring & Managing Number of different **Routers and Switches** of different manufacturer by **GUI and CLI** based configuration.
- ✓ Monitoring of **DIVA** archiving tool and Managing there connectivity with **IBM library** for Storing of Data.
- ✓ Managing SAN, replacing and monitoring of their HDD through dedicated tool of pro-explorer.
- ✓ Monitoring of all the devices and Automation from **What's app Gold**.
- ✓ Managing the connectivity of EMC storage device **ISILON** connected with lease line from Mumbai to Noida.
- ✓ Performed the task of monitoring network performance by using standard management tools.

TECHNICAL-SKILLS:

- ✓ **Installing, Configuring and Administering** network technology & troubleshooting.
- ✓ Extensive knowledge of **Routing & Switching including all their hardware devise and software, SFP & GBIC Module, Ether & Fiber cables** etc.
- ✓ In-depth knowledge of **Network Equipment, and Network Operation Techniques, DTE & DCE ports, DSL (CAP & Discrete Multi-tone).**
- ✓ Routing Concepts: Static & Dynamic protocols like **RIP, EIGRP, OSPF, BGP** and their **REDISTRIBUTION, GRE & DMVPN**.
- ✓ Switching Concepts: **VLAN, Private VLAN, Native VLAN, VTP, STP, RSTP, PVST, MST, SPAN & RSPAN, L2/L3 SWITCHING, Stack wise Connectivity of Switches, POE Switches, ETHER-CHANNEL, Pruning, Campus Network Design.**
- ✓ Security Concepts: **Network Monitoring, SNMP Monitoring Systems, AAA, Parser View, DHCP Snooping, Storm Control, ACS Server, RACL, VACL, PACL, Firewall (Proxy Firewall & Zone Based), PORT SECURITY, IPS/IDS, VPN.**
- ✓ Firewall Essentials: **Palo Alto (ACE)**
- ✓ **Traffic Engineering, MPLS, HSRP, VRRP, GLBP, TRUNKING, LAN /WAN** technology.

- ✓ **IPV4 AND IPV6, SUBNETTING, VLSM, SUMMARIZATION**.
- ✓ Configuring **NAT, PAT, FRAME RELAY, TELNET, SSH**.

PROJECT-TRANSITIONING:

- ✓ **COMPSCOPE INTELIGENT PANNEL:**

This project started 13th June 2016 and took approximately 1 week to complete. The vision behind this project is to secure the business and identify the misconnection of cables either data center or Hub Rooms. It's also create or assign job to the panel and guide user to unplug or plug which cable to the right port.

- ✓ **HONEYWELL ACCESS CONTROLER:**

This project started on 2nd May 2016 and took approximately 1 month to complete. The vision behind this project is to access doors for in and out of employees. These devices also merge with one HURIS software use for attendance purpose. This project include centralization of device from where 7 Regional offices of Amway at different location within a country merge to a centralized office of Amway H.O.

- ✓ **DISHFLIX:**

This project started on 1st sept 2015, Work as a lead Engineer in this project. The vision of this project is to provide High quality of entertainment through Movies at their box without any break or advertisement. In this project, number of Movies and Trailers are pushed on Air which downloads on the user box in SD and HD quality. To overcome the problems over user end, numbers of operations are done by our side which includes transcoding and QC testing on number of stages.

ACADEMIC QUALIFICATION:

- ✓ Completed **B.tech** in **E.C.E (2014)** from **KURUKSHETRA University** with 65%.
- ✓ Completed **12th** from **C.B.S.E** with 56%.
- ✓ Completed **10th** from **C.B.S.E** with 63%.

CERTIFICATION & WORKSHOP:

- ✓ Trained in **CCNA (Routing & Switching)**.
- ✓ Trained in **CCNP (Routing & Switching).**
- ✓ Trained in **CCNA (Network Security).**
- ✓ Trained in **CCNA (VOICE).**
- ✓ Trained in **Accredited Configuration Engineer (ACE).**

PERSONAL INFORMATION:

- ✓ **Name:** Abhishek Gupta
- ✓ **Father's Name:** Mr. Rajesh Gupta
- ✓ **Date of Birth:** 5th August 1991
- ✓ **Current Address**: H.No 274, First Floor Sec 31 Near Community Centre, Gurgaon (HRY) Pin- 122001.
- ✓ **Permanent Address:** 372/207-P Garg Sadan D.N. College Road Hissar. (HRY). Pin- 125001.

I hereby declare that all the information provided here are correct to the best of my knowledge.

Abhishek Gupta