Name: Kamalpreet Singh Bhatia
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CERTIFIED

SALESFORCE
PLATFORM DEVELOPER I

Dynamic professional aspiring for career enriching opportunities in Software Development being part of organization that provides me with opportunity to enhance my talent to be an asset to company.

Technical Certifications

❒ **Salesforce Platform Developer 1,** August 6, 2016

Executive Summary

❒ A professional with **2.10+ years** of IT experience in **Software development.**
❒ **Presently working with Dazeworks Technologies, Bangalore, India as a Salesforce Developer.**
❒ **Hands on experience in analysis, development, customization and implementation of customer requirements** across various projects.
❒ Experience to interact with onsite as well as offshore clients.
❒ Experience to analyse the customer requirement and provide the solution accordingly.
❒ Skilled in swiftly ramping up projects with competent skills and ensuring on time deliverables with quality assurance.
❒ Excellent problem solving skills, good communication and interpersonal skills.

Employment History

Dazeworks Technologies, Kochi, India	Salesforce Developer	May'2016-Present
Dz Web microsystem, Okhla, India	Software Developer	Oct'2014-May'2016

Technical Skills

Operating Platforms:	Windows
Development Tools & Languages:	Core Java, Apex, C, HTML, CSS, JavaScript, Bootstrap
Databases:	RDBMS, MS SQL Server
CRM:	Salesforce.com
IDE:	Eclipse, Force.com

Functional Skills

❒ Interacted with customer operations managers to identify issues and potential areas for improvements to existing applications.
❒ Translated business requirements to smart solutions in Salesforce.com.
❒ Planned and designed the development based activities.
❒ Used Declarative framework of SFDC to meet the requirements.
❒ Involved in development of various objects, fields and relationships required to develop a complete Data Model of Application.
❒ Created Custom formula fields, Rollup summary to provide a better flow of information.
❒ Used Workflows, Validation Rules and Approval Processes to provide a better functionality to the Data Model.
❒ Dealt with providing Sharing and security to the Organization using OWD, Sharing Rules and Manual Sharing.
❒ Dealt with Data Management issues using Apex Data Loader and Import Wizard to upload records from Legacy Systems.

- ❐ Implemented controller using apex standard and custom controllers and used triggers.
- ❐ Implemented Omni Channel and Live agent.
- ❐ Knowledge of @future Method, Batch Apex, Scheduled Apex.
- ❐ Implemented Test class apex for code coverage percentage.
- ❐ Working in close relation with Onsite Business for discussing issues related to functionality and for the suggestions/plans to improve the quality of the product.

Projects Undertaken

❐ **Role:**   Salesforce Developer & Team Lead.
  Title: **Noor CM**
  Duration: Dec'16 – Present
  Environment: Apex, Trigger, Visualforce, Bootstrap, HTML, CSS, **Salesforce Crm.**
  Details & Accountabilities:

- Created a web to lead form for capture lead generation automatically in the salesforce.
- Tracking ROI, capture lead from event, social media and many more.
- Created a document using visual force pages.
- Created a trigger for bank details
- Implementing the Integration with MT4 server using REST API.
- Implementing Reports and Dashboards.
- Implementing Cisco CTI integration.
- Email to case, Case escalation and Assignment rule

❐ **Role:**   Salesforce Developer
  Title: **Al-Borg Laboratories**
  Duration: Aug'16 – Jan'17
  Environment: Apex, Trigger, Bootstrap, JavaScript, Visualforce, **Salesforce Crm.**
  Details & Accountabilities:

- Experience in development, administration, configuration, Implementation, and Support of Salesforce CRM, and Salesforce applications based on Apex Language and leveraging Force.com Platform.

- Experience using Sales force Administration, Profiles, Creating Roles, Page Layouts, Org-Wide default, Sharing rules, Work Flows, Workflow Rules.

- Implementation and Integration experience using Custom objects, Triggers, workflows, approvals, Visual Force Pages, and Apex classes.

- Successfully configured Omni Channel and Live Agent in client's org.

- Successfully Implemented Case Management and Service cloud in client's org.

- Translated business requirements to smart solutions in Salesforce.com.

- Written a Test Class for Code Coverage Percentage.

❐ **Role:** Salesforce Developer
   Title: **DOTW Connect**
   Duration: May'16 – Nov'16
   Environment: Apex, JavaScript, Bootstrap, HTML, CSS, Trigger, Visualforce.
   Details & Accountabilities:

- Experience in development, administration, configuration, Implementation, and Support of Salesforce CRM, and Salesforce applications based on Apex Language and leveraging Force.com Platform.

- Experience using Sales force Administration, Profiles, Creating Roles, Page Layouts, Org-Wide default, Sharing rules, Work Flows, Workflow Rules

- Implementation and Integration experience using Custom objects, Triggers, workflows, approvals, Visual Force Pages, and Apex classes.

- Successfully configured Omni Channel and Live Agent in client's org.

- Successfully Implemented Case Management and Service cloud in client's org.

- Successfully Implemented Sales Process or Sales Cloud in client's org.

- Translated business requirements to smart solutions in Salesforce.com.

- Written a Test Class for Code Coverage Percentage.

- Written a Single Email Messaging class for sending an email to user from apex.

- Created and used Email templates in HTML and Visualforce.

- Exploring and using multiple API-based tools – Workbench.

❐ **Role:** Software Developer
   Title: **Mass Opportunity Transfer Tool**
   Duration: Jan'16 – Mar'16
   Environment: Apex, JavaScript, HTML, CSS, Trigger, Visualforce, **Salesforce Crm.**
   Details: It is designed to transfer a mass opportunity from sales Account. In this project, we are transferring the opportunity from one owner to another using Apex, Trigger, Visualforce Tags and salesforce crm.
Accountabilities:
- Written complete code of the project.

- Getting requirements from business.

- Providing End to end Support to the Project.

- Written a Test Class for Code Coverage Percentage.

- ❐ **Role:**   Software Developer
  Title: **MINGLE SPOT (web based project)**
  Duration: **Feb**'15 – July '15
  Environment: Core java, JavaScript, HTML, CSS, MySQL
  Details: Mingle Spot is an online community designed to make your social life more active and stimulating. Its social network can help you maintain existing relationships with pictures and messages, and establish new ones by reaching out to people you've never met before.

Accountabilities:

- Key Contributor in the Rewrite of the project.

- Getting requirements from the business.

- Providing End to end Support to the Project

Certifications & Trainings

- ❐ Successfully completed Training in **Salesforce** from Almamate InfoTech Private Ltd., Noida.
- ❐ Successfully completed Training in **Java and Advanced Java** from Almamate InfoTech Private Ltd., Noida.

Academic Credentials

- ❐ **2012 B. Tech (Hons.) ECE from, Lovely Professional University, Punjab with 7.87 CGPA.**
- ❐ 2007 HSC from Vishwadeep. Senior. Secondary. School (CBSE), Durg with **61.20%** marks.

Co-Curricular Activities

- ❐ Team Leader of the Advertisement Committee in the college cultural fest FAMINA OH'09.
- ❐ Vice-Caption of the Cricket team of computer science department in LPL 2008.
- ❐ Organizer of the event "JUNK YARD" in the college fest known as RUDRAKSH.

Personal Details

Date of Birth: 24 February 1989
Father's Name: Karamjeet Singh Bhatia
Passport Number: L6343514
Hobbies: watching/playing cricket, cooking, reading & gardening
Languages Known: English, Hindi, and Punjabi.
Address: 276-A Gurunanak Nagar, Durg, Chhattisgarh

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

DATE: 18/05/2017

PLACE: BENGALURU   **(Kamal Preet Singh Bhatia)**