User Stories

As a new customer, I have no idea how to use this app. So, I want the bots to give me detailed instruction on how to use this app then I know how to start shopping. I also want the app the offer me help and showed me instructions when I got stuck in any process.

As a returning customer, I am already very familiar with the buying process, so I only want greetings from the app and then start shopping directly.

As the master of two dogs, I want to be able to review all products in pet department and then add product to my cart.

As a person who rarely goes to market. I have little knowledge of apples. I need to get informed of all kinds of apples. So that I can pick one to add to my cart.

As the buyer of a large restaurant, I want to be able to view my cart anytime of purchase so that I get to know if there is something left to add.

As a busy businessman in the morning, I want some breakfast to eat. I need to quickly check out the breakfast in the cart.

As an average customer, I need to review the cart and then check out so that I can get all products I want and complete the purchase.