

Terms & Conditions

Last Updated: January 31, 2026

Welcome to **Ovia Digital** (“we,” “us,” or “our”). These Terms & Conditions govern your use of our website and our Mirror Photobooth services. By accessing our website or booking our services, you agree to these Terms.

1. Services Offered

Ovia Digital provides Mirror Photobooth services for events, including photo capture, printing, digital delivery, and online galleries, based on the package selected by the Client.

Service hours, inclusions, and outputs are strictly limited to what is stated in the confirmed booking or service agreement.

2. Booking & Payments

- A **non-refundable reservation fee** is required to secure the event date.
- The remaining balance must be paid on or before the event date.
- Services may be withheld if full payment is not received.
- Accepted payment methods include GCash and cash, subject to confirmation.

3. Cancellations & Rescheduling

- Reservation fees are **non-refundable**.
- Client cancellations forfeit the reservation fee.
- Rescheduling is allowed **once only**, within one (1) month, subject to availability.
- Provider-initiated cancellations will result in a full refund.

4. Service Duration & Continuity

- Service hours are **continuous** from the agreed start time.
- Breaks longer than 10 minutes requested by the Client may be considered idle time.
- Overtime services are subject to additional fees and availability.
- Delays caused by the Client or venue do not extend service hours.

5. Client Responsibilities

The Client agrees to provide:

- Adequate setup space
- Stable power supply
- Proper venue access and parking
- Necessary gate passes and clearances
- Safe, covered setup area

Failure to meet these requirements may affect service quality or duration.

6. Guest Conduct & Safety

- Guests must follow photobooth rules and staff instructions.
- Ovia Digital reserves the right to pause or stop service if safety is compromised.
- The Client is responsible for guest behavior around the equipment.

7. Damage, Loss & Liability

The Client is responsible for any damage, loss, or theft of equipment caused by:

- Guests
- Negligence
- Venue security issues
- Environmental hazards

Ovia Digital may cease operations if equipment safety is at risk.

8. Limitations of Liability

Ovia Digital is not liable for:

- Power outages
- Internet or network issues
- Venue delays or access restrictions
- Weather-related disruptions

- Circumstances beyond our control

Reasonable efforts will be made to continue service when possible.

9. Photo Usage & Content Rights

- All photos taken may be posted on Ovia Digital's website and social media pages.
- Photos may be used for marketing, portfolio, and promotional purposes.
- Participation in the photobooth constitutes consent to photo capture and use.
- Clients are responsible for informing guests about photo usage.

10. Data Storage

- Digital files are stored for **30 days** after the event.
- Files may be deleted after this period without notice.
- Extended storage may be requested, subject to availability.

11. Force Majeure

Ovia Digital shall not be liable for failure or delay in performance due to events beyond reasonable control, including natural disasters, illness, accidents, technical failures, or government restrictions.

12. Intellectual Property

All website content, branding, logos, and materials belong to Ovia Digital and may not be copied or used without written permission.

13. Policy Changes

We reserve the right to update these Terms & Conditions at any time. Changes will be posted on this page with an updated effective date.

14. Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of the **Republic of the Philippines**.