



Sport Shop – Frequently Asked Questions (FAQs)

1. General Questions

Q: Where are you located?

A: We are located at Lahore. You can also shop online through our website.

Q: What are your store hours?

A: Our store is open from **9:00 AM to 9:00 PM, Monday to Saturday**, and **10:00 AM to 6:00 PM on Sunday**.

Q: Do you have an online store?

A: Yes! You can browse and purchase products on our website: [Insert Website Link].

2. Products & Availability

Q: What kind of products do you sell?

A: We offer a wide range of sports gear, apparel, footwear, and accessories for football, cricket, basketball, tennis, gym/fitness, and more.

Q: How can I check if a product is in stock?

A: Product availability is updated in real-time on our website. You can also call us at [Phone Number] for confirmation.

Q: Do you sell branded items?

A: Yes, we carry popular sports brands like Nike, Adidas, Puma, and more.

3. Orders & Payments

Q: What payment methods do you accept?

A: We accept cash, credit/debit cards, mobile wallets, and online bank transfers.

Q: Can I place an order by phone?

A: Yes, you can call our sales team at [Phone Number] to place an order.

Q: Do you offer discounts?

A: Yes, we run seasonal sales and promotions. Stay updated by following us on social media.

4. Shipping & Delivery

Q: Do you offer home delivery?

A: Yes, we provide delivery services nationwide. Delivery times vary between **2–5 business days** depending on your location.

Q: How much does shipping cost?

A: Standard shipping charges apply. Free shipping is available on orders above [X Amount].

Q: Can I track my order?

A: Yes, once your order is shipped, you'll receive a tracking number via email or SMS.

5. Returns & Exchanges

Q: What is your return policy?

A: Items can be returned or exchanged within **7 days** of purchase if unused and in original packaging.

Q: Are there items that cannot be returned?

A: Yes, we do not accept returns on socks, undergarments, and clearance items.

Q: How do I request a return or exchange?

A: You can visit our store with the product and receipt, or contact our support team at [Email/Phone].

6. Customer Support

Q: How can I contact customer service?

A: You can reach us via:

- Phone: 1234567890]
- Email: aimanparvaiz68@gmail.com