

Personal Information

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Work experience

Full time:

Tanalink Sdn Bhd

Software QA Lead

June 2023 – Present.

- Work closely with development teams to understand product requirements, identify potential issues, and help resolve them.
- Design, develop, and execute test cases and test scripts to validate software functionality and performance.
- Identify and track software defects, communicating issues and status updates to stakeholders.
- Stay up to date with industry trends, testing tools, and best practices to improve testing processes.

CIS IT Solutions

Software QA Engineer

September 2021 – June 2023

- Building test plan and scenario reports
- Participating in fulfilling client software requirements
- Testing and fixing bugs or other coding issues
- Working closely with the developers on reporting issues

M9 Group

Software developer (full stack)

February 2019 – August 2021

Technologies used: .Net, C#, Python, REST API, HTML, CSS, SQL, JavaScript.

Detailed responsibilities / tasks:

- Participating in the design and creation of scalable software.
- Writing clean, functional code on the front- and back-end.
- Testing and fixing bugs or other coding issues.

DXC Technology Malaysia

IT Support Analyst (Commonwealth Bank of Australia)

December 2017 – February 2019

Detailed responsibilities / tasks:

- Identify, log, and resolve technical problems with software applications or network systems.
- Ensure that work is carried out within agreed service levels and in accordance with department guidelines.

Project-based/ Freelance:

Concentrix Malaysia

Windows 10 Migration Engineer

December 2020 – June 2021

Technologies used: Citrix, SharePoint, Office 365, SCCM.

Detailed responsibilities / tasks:

- Migrate over 1000 applications off servers for over 1000+ AIG users worldwide to supported levels in 6-month time.
- Verify operational influences on technical systems, including general knowledge of best practices for system security, disaster avoidance, recovery, and regulatory compliance.

Fusion Beat Sdn Bhd

RF Engineer/ Analyst

June 2017 – November 2017

Technologies used: AutoCAD, NEMO Outdoor, NEMO Analyzer.

Detailed responsibilities / tasks:

- Co-ordination with the field engineers of Radio Network and Switching Sections for rectifying radio network problems and improving the network performance and quality.
- Conducting new site surveys for Radio and Transmission network for expansions and new project works.
- Preparation of Cell Design Data for the new BTS sites.
- Hardware dimensioning (BTS).
- Monitoring of 3G network performance by carrying out the drive test and analysis of drive test log.
- Propose for network expansion based on the traffic report analysis.

Q-Plex Communications (KL2017 SEA Games & ASEAN Para Games)

Broadcast assistant technical producer

August 2017 – September 2017

Technologies used: ATEM Blackmagic switch, SONY Live System Cameras.

Detailed responsibilities / tasks:

- Control audio equipment to regulate the volume and sound quality during radio and television broadcasts.
- Monitor strength, clarity, and reliability of incoming and outgoing signals, and adjust equipment as necessary to maintain quality broadcasts.
- Regulate the fidelity, brightness, and contrast of video transmissions, using video console control panels.
- Observe monitors and converse with station personnel to determine audio and video levels and to ascertain that program are airing.
- Preview scheduled programs to ensure that signals are functioning, and programs are ready for transmission.
- Report equipment problems and ensure that repairs are made; make emergency repairs to equipment when necessary and possible.

Part time:

TGV Cinemas

Customer relations officer (CRO)

December 2016 – May 2017

Detailed responsibilities / tasks:

- Attending customer orders
- Managing sales and marketing for the branch
- Preparing and serving F&B
- Following company's SOPs to achieve required services quality
- Occasionally helping branch managers regarding technical difficulties

Internship:

Media Prima Berhad

Broadcast Engineer Intern

December 2014 – May 2015

Detailed responsibilities / tasks:

- maintaining specialist equipment for video production, broadcast and satellite transmission and interactive media
- setting up and monitoring audio-visual links between units in different locations
- installing and testing new facilities and equipment
- setting up and operating editing facilities in post-production suites
- analysing and repairing technical faults on equipment and systems
- setting up and operating equipment and transmission links during outside broadcast

Education

Universiti Teknologi Malaysia

BSc Computer Science, Software Engineering

September 2018 – Present (Part Time)

Politeknik Port Dickson

Diploma Electronic Engineering, Computer Technology

Graduation year: December 2016

Language

Bahasa Melayu, English

Reference

Upon Request.