# **Advanced Topics in Data Mining**

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# KNOWLEDGE DISCOVERY PROCESS

### **Outline**

- Introduction
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  - Overview
- Knowledge Discovery Process Models
  - Academic
  - Industrial
  - Hybrid
  - Comparison of the models
- Research Issues
  - Metadata and Knowledge Discovery Process

### Introduction

Before attempting to extract useful knowledge from data, it is important to focus on the process that leads to finding new knowledge:

- define a sequence of steps (with feedback loops) that should be followed to discover new knowledge (e.g. patterns)
- each step of the process is usually realized with the help of available commercial or open-source software tools

### Introduction

# Why do we need standardized knowledge discovery (KD) process (KDP) model?

- KDP model is a logical, cohesive, well-thought-out structure and approach to help understand the need, value, and mechanics behind a KDP
- to ensure the end product is useful for the user/owner of the data
- KD projects require a significant project management effort that needs to be grounded in a solid framework
- KD follows other disciplines that have established models
- there is a widely recognized need for a standardization to stimulate growth of the data mining (DM) industry

### Introduction

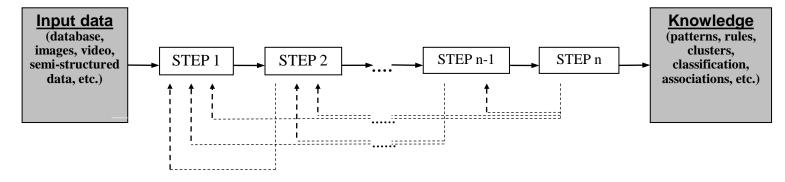
KDP is defined as the non-trivial process of identifying valid, novel, potentially useful, and ultimately understandable patterns in data:

- consists of many steps (one is DM), each attempting at the completion of a particular task
- KDP includes how the data is stored and accessed, how to use efficient and scalable algorithms, how to interpret and visualize the results, and how to model and support interaction between human and machine
- concerns support for learning and analyzing the application domain

### Overview of the KDP

#### The KDP model

- its steps are executed in a sequence
- the next step is initiated upon successful completion of the previous step - the result generated by the previous step are its input
- it stretches between the task of understanding the project domain and data, through data preparation and analysis, to evaluation and application of the generated results
- it is iterative, i.e. includes feedback loops that are triggered by revisions



### Overview of the KDP

KDP consists of a set of processing steps that are to be followed by practitioners when executing a Knowledge Discovery project

- model describes procedures that are performed at each step
- it is primarily used to plan, work through, and reduce the cost of any given project

### Overview of the KDP

#### Since 1990s several different KDP models were developed

- the main differences are in the number and scope of specific steps
- a common feature of all models is definitions of inputs and outputs
  - inputs include data in various formats, such as numerical, nominal stored in databases or flat files, images, video, semi-structured data like XML or HTML, etc.
  - the output is the generated new knowledge –
     in terms of rules, patterns, classification models, associations, statistical analysis, etc.

#### Popular KDP models include:

- nine-step model by Fayyad et al.
  - academic
- CRISP-DM (CRoss-Industry Standard Process for Data Mining) model
  - industrial
- six-step KDP model by Cios et al.
  - hybrid (academic/industrial)

#### Nine-step model by Fayyad et al.

- 1. Developing and Understanding of the Application Domain It includes learning the relevant prior knowledge and the goals specified by the end-user.
- 2. Creating a Target Data Set

It selects a subset of attributes and data points (examples), which will be used to perform discovery tasks. It includes querying the existing data to select a desired subset.

- 3. Data Cleaning and Preprocessing
  - It consists of removing outliers, dealing with noise and missing values, and accounting for time sequence information.
- 4. Data Reduction and Projection

It consists of finding useful attributes by applying dimension reduction and transformation methods, and finding invariant representation of the data.

#### Nine-step model by Fayyad et al.

#### 5. Choosing the Data Mining Task

It matches the goals defined in step 1 with a particular DM method, such as classification, regression, clustering, etc.

#### 6. Choosing the Data Mining Algorithm

It selects methods for searching patterns in the data, and decides which models and parameters may be appropriate.

#### 7. Data Mining

It generates patterns in a particular representational form, such as classification rules, decision trees, regression models, trends, etc.

#### Nine-step model by Fayyad et al.

#### 8. Interpreting Mined Patterns

It usually involves visualization of the extracted patterns and models, and visualization of the data.

#### 9. Consolidating Discovered Knowledge

It consists of incorporating the discovered knowledge into the performance system, and documenting and reporting it to the end user. It may include checking and resolving potential conflicts with previously believed knowledge.

#### Nine-step model by Fayyad et al.

- the process is iterative
  - a number of loops between any two steps but the authors provide no specific details
- the model details technical description with respect to data analysis but lacks description of business aspects
- major applications
  - a commercial Knowledge Discovery system called MineSet<sup>™</sup> (see Purple Insight Ltd. at http://www.purpleinsight.com).
  - was used to facilitate projects in a number of domains including engineering, medicine, production, e-business, and software development

# CRISP-DM (CRoss-Industry Standard Process for Data Mining) model

- designed by Integral Solutions Ltd. (provider of commercial Data Mining solutions), NCR (database provider), Daimler Chrysler (automobile manufacturer), and OHRA (insurance company); the latter two provided data and case studies
- Secial Interest Group was created to support the developed process model (over 300 users and tool/service providers)
- the model consists of six steps

#### **CRISP-DM** model

#### 1. Business Understanding

Focus is on understanding objectives and requirements from a business perspective. It converts them into a DM problem definition, and designs a preliminary project plan to achieve the objectives. It is broken into several sub-steps:

- determination of business objectives
- assessment of situation
- determination of DM goals, and
- generation of project plan.

#### 2. Data Understanding

Starts with an initial data collection and familiarization with the data. Includes identification of data quality problems, discovery of initial insights into the data, and detection of interesting data subsets. It is broken down into:

- collection of initial data
- description of data
- exploration of data, and
- verification of data quality

#### **CRISP-DM** model

#### 3. Data Preparation

Covers all activities to construct the final dataset, which constitutes the data to be fed into DM tool(s) in the next step. It includes table, record, and attribute selection, data cleaning, construction of new attributes, and data transformation. This step is divided into:

- selection of data
- cleansing of data
- construction of data
- integration of data, and
- formatting of data sub-steps.

#### **CRISP-DM** model

#### 4. Modeling

Selects and applies various modeling tools. It involves using several methods for the same DM problem and calibration of their parameters to optimal values. Since some methods require a specific format for input data, often reiteration into the previous step is necessary. This step is subdivided into:

- selection of modeling technique(s)
- generation of test design
- creation of models, and
- assessment of generated models.

#### **CRISP-DM** model

#### 5. Evaluation

After building one or more high quality (from a data analysis perspective) models, they are valuated from business objective perspective and review of the steps executed to construct the models is performed. A key objective is to determine if there are important business issues that have not been considered. At the end, a decision on the use of the DM results is reached. The key sub-steps include:

- evaluation of the results
- process review
- determination of the next step.

#### **CRISP-DM** model

#### 6. Deployment

Involves organization and presentation of the discovered knowledge in a user-friendly way. Depending on the requirements, this can be as simple as generating a report or as complex as implementing a repeatable KDP. This step is subdivided into:

- planning of the deployment
- planning of the monitoring and maintenance
- generation of final report, and
- review of the process sub-steps.

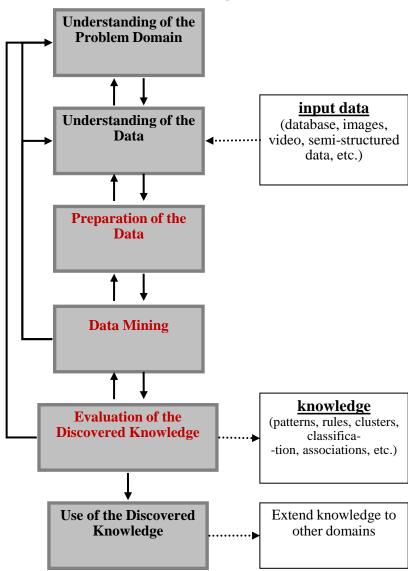
#### **CRISP-DM** model

- uses easy to understand vocabulary and is well documented
- acknowledges the iterative nature of the process with loops between the steps
- extensively used model, mainly because of its grounding in industrial real-world experience
- major applications
  - medicine, engineering, marketing, sales
  - turned into a commercial KD system called Clementine® (see SPSS Inc. at http://www.spss.com/clementine)

#### Six-step model by Cios et al.

- inspired by the CRISP-DM model and adopted for academic research; main differences and extensions include:
  - providing more general, research-oriented description of the steps
  - has a Data Mining step instead of the Modeling step
  - introducing several new explicit feedback mechanisms. The CRISP-DM model has only 3 major feedbacks, while this model has 6 detailed feedback mechanisms
  - modification of the last step; the knowledge discovered for a particular domain may be used in other domains
- has six steps

Cios et al. six-step model



#### Six-step model by Cios et al.

#### 1. Understanding the Problem Domain

Involves working closely with domain experts to define the problem and determine the project goals, identifying key people, and learning about current solutions to the problem. It involves learning domain-specific terminology. A description of the problem and its restrictions is prepared. Project goals are translated into the DM goals and initial selection of DM tools to be used is performed.

#### 2. Understanding of the Data

Includes collection of sample data and deciding which data, including its format and size, will be needed. Background knowledge is used to guide these efforts. Data is checked for completeness, redundancy, missing values, plausibility of attribute values, etc. Includes verification of the usefulness of the data in respect to the DM goals.

#### Six-step model by Cios et al.

#### 3. Preparation of the Data

Concerns deciding what data will be used as input to DM tools in the next step. Involves sampling, running correlation and significance tests, data cleaning and checking completeness of data records, removing or correcting for noise and for missing values, etc. The cleaned data is further processed by feature selection and extraction algorithms (to reduce dimensionality), by derivation of new attributes (say by discretization), and by summarization of data (data granularization). The results are data meeting specific input requirements of DM tools.

#### 4. Data Mining

It involves using various DM methods to derive new knowledge/information from the preprocessed data.

### Six-step model by Cios et al.

- 5. Evaluation of the Discovered Knowledge
  - Includes understanding results, checking whether the discovered knowledge is novel and interesting, interpreting results by domain experts, and checking possible impact of the discovered knowledge. Only the approved models are retained and the entire process is revisited to identify which alternative actions could have been taken to improve the results. A list of errors made in the process is prepared.
- 6. Use of the Discovered Knowledge
  - It consists of planning where and how the discovered knowledge will be used. The application in the current domain may be extended to other domains. A plan to monitor the implementation of the discovered knowledge is created and the entire project is documented. Finally, the discovered knowledge is deployed.

# Six-step model by Cios et al. identifies and describes explicit feedback loops

- from the Understanding of the Data to the Understanding of the Problem step; the loop is caused by need of additional domain knowledge to better understand the data
- from the Preparation of the Data to Understanding of the Data step; the loop is caused by the need for additional/more specific information about the data to guide the choice of data preprocessing algorithms
- from the Data Mining to the Understanding of the Problem Domain step; the reason could be unsatisfactory results generated by used DM methods, which may requires modification of the DM goals
- from the Data Mining to the Understanding of the Data step; the most common reason is poor understanding of the data, which results in incorrect selection of DM method and thus its subsequent failure

# Six-step model by Cios et al. identifies and describes explicit feedback loops

- from the Data Mining to the Preparation of the Data step; the loop
  is caused by need to improve data preparation. This is often
  caused by the specific requirements of the used DM method, which
  may have not been known during the Data Preparation step
- from the Evaluation of the Discovered Knowledge to the Understanding of the Problem Domain step; the most common cause is invalidity of the discovered knowledge. Reasons include incorrect understanding/interpretation of the domain, incorrect design/understanding of problem restrictions, requirements or goals
- from the Evaluation of the Discovered Knowledge to the Data Mining; this loop is executed when the discovered knowledge is not novel, interesting, or useful. The least expensive solution is to choose a different DM tool and repeat the DM step.

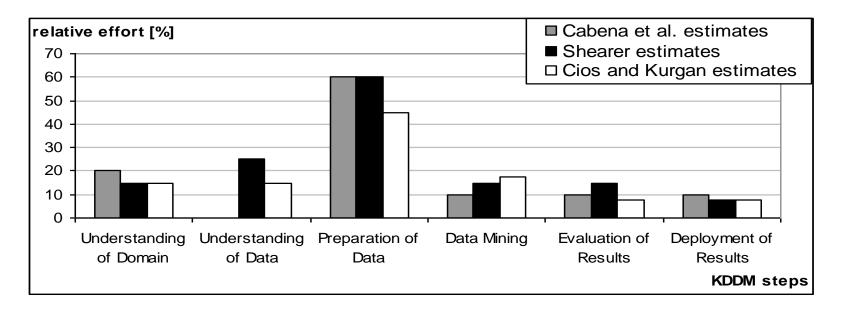
# **Comparison of the KDP Models**

Model	Fayyad et al.	Cios et al.	CRISP-DM
domain of origin	academic	hybrid (academic/industry)	industry
# steps	9	6	6
Steps	1. Developing and Understanding of the Application Domain	l v	
	2. Creating a Target Data Set	2. Understanding of the Data	2. Data Understanding
	3. Data Cleaning and Preprocessing	3. Preparation of the Data	3. Data Preparation
	4. Data Reduction and Projection		
	5. Choosing the Data Mining Task		
	6. Choosing the Data Mining Algorithm		
	7. Data Mining	4. Data Mining	4. Modeling
	8. Interpreting Mined Patterns	5. Evaluation of the Discovered Knowledge	5. Evaluation
	9. Consolidating Discovered Knowledge	6. Use of the Discovered Knowledge	6. Deployment
Notes	provides detailed technical description with respect to data analysis, but lacks business aspects		l
supporting software	commercial system MineSet <sup>TM</sup>	N/A	commercial system Clementine®
reported application domains	medicine, engineering, production, e-business, software	medicine, software	medicine, engineering, marketing, sales

### **Comparison of the KDP Models**

# An important aspect of the KDP is the relative time spent to complete each of its steps

- it enables precise scheduling
- estimates by researchers and practitioners are shown below
  - specific estimated values depend on existing knowledge about the domain, skill level of the humans, complexity of the problem, etc.
  - data preparation step is by far the most time consuming step



The goal of the KDP model is to achieve integration of the entire KD process through the use of industrial standards

Another important issue is to provide interoperability and compatibility between different software systems and platforms used in the process

integrated and interoperable models enable semi-automation of Knowledge Discovery systems

#### **Metadata and Knowledge Discovery Process**

- the goal is to perform a KDP without possessing extensive background knowledge and without manual procedures to exchange data/knowledge between different DM tools
  - technology used is the XML (eXtensible Markup Language)
    - it allows to describe and store structured or semi-structured data, and exchange data in a platform- and tool-independent way
    - XML standardizes communication between diverse database systems, build standard data repositories for sharing data between systems using different software platforms, and provides a framework for integration of the KDP

#### Metadata and Knowledge Discovery Process

- metadata standards based on the XML may provide a complete solution
  - PMML (Predictive Model Markup Language) is an XML-based standard that allows for interoperability among different DM tools and for achieving integration with database systems, spreadsheets, and decision support systems
    - It describes data models and shares them between compliant applications
    - XML and PMML can be stored in most database management systems
    - XML was designed by the Data Mining Group (<a href="http://www.dmg.org/">http://www.dmg.org/</a>), a vendor-led group that develops DM standards

#### Metadata and Knowledge Discovery Process

- PMML snippet

polynomial
regression model
for iris data
generated
by the DB2
Intelligent Miner
for Data V8.1

```
<?xml version="1.0" encoding="windows-1252" ?>
<PMML version="2.0">
<DataDictionary numberOfFields="4">
 <DataField name="PETALLEN" optype="continuous" x-significance="0.89" />
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</RegressionTable>
</RegressionModel>
<Extension>
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</Extension>
</PMML>
```

Extend

knowledge to other domains

**◆······** XML

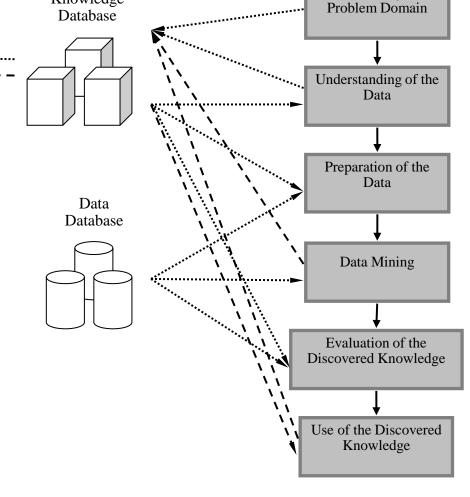
– PMML

Knowledge

### XML, PMML, and the KDP

- information collected during the domain and data understanding steps can be stored as XML
  - and later used in data preparation and knowledge evaluation steps
- knowledge extracted in the DM step is verified in the evaluation step, and domain knowledge gathered in the domain understanding

step is stored using PMML documents



Understanding of the

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