



AINA MAHERY RAZAFITSIAROVANA

REPORTING & PERFORMANCE ANALYST

Specialist in Reporting and Performance for luxury brands. With experience across more than 20 international brands, I excel in data analysis, process optimization, and team management to transform figures into strategic decisions and tangible results.



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Ampandrana, Antananarivo

EDUCATION

HIGH SCHOOL SAINT MICHEL AMPARIBE

High School Diploma (Baccalaureate)
2013 – 2015

SELF-LEARNING

Online courses: Microsoft Office 365 /
Power BI / VBA
Continuing to deepen expertise

FREECODECAMP.ORG

Full Stack Web Development
Ongoing advanced learning

SKILLS

SOFTWARE PROFICIENCY

- Advanced proficiency in Excel and VBA
- Strong expertise in data visualization with Power BI
- SQL: data extraction & manipulation
- VBA: reporting & process automation
- Internal KYC/B tools & CRM systems
- Front-end development: JavaScript, HTML, CSS (responsive design, UI/UX basics)

LANGUAGES

French: fluent / bilingual
English: professional proficiency
Japanese: JLPT N3

EXPERTISE

Autonomous, structured, and results-oriented, I transform data into strategic and operational levers. With experience in team supervision, strategic reporting, and KYC/B compliance, I excel in optimizing processes, performance, and customer satisfaction.

EXPERIENCE

REPORTING & DATA ANALYSIS – PERFORMANCE

Odity Andraharo | June 2023 – Present

- Data analysis & KPI monitoring to guide decision-making
 - Creation & automation of daily, weekly, and monthly reports
 - Design of dynamic, visual dashboards tailored to business needs
 - Collaboration with teams to optimize processes & performance
- 🛠 Tools used: Excel – PowerPoint – Power BI – SQL – VBA / Automation

TEAM SUPERVISOR → TEAM LEADER – KYC/B AGENTS & CAPITAL DEPOSIT

Odity, Andraharo | Dec 2020 – May 2023

- Operational management and supervision of a team (quality monitoring, productivity & compliance)
- Activity coordination: task allocation, performance tracking & resolution of complex cases
- Continuous training & coaching to ensure skill development and regulatory compliance
- Continuous process improvement & liaison with cross-functional departments

COACH TRAINER – KYC/B AGENTS & CAPITAL DEPOSIT

Odity, Andraharo | June 2020 – Dec 2020

- Activity management and performance monitoring in line with quality & compliance standards
- Operational supervision and priority management to optimize production
- Continuous training and coaching to ensure skill development
- Coordination with cross-functional departments to streamline processes

KYC/B & CAPITAL DEPOSIT AGENT – CLIENT OPERATIONS

Odity, Andraharo | Dec 2018 – May 2020

- Verification and compliance checks of client and corporate supporting documents (KYC/KYB)
- Administrative coordination with legal and banking teams
- Document verification and regulatory compliance (KYC / AML-CFT)
- Handling sensitive cases and driving continuous process improvement