Use Case	Request Service
Trigger	The user wants to request a service from the garage
Pre-condition	The user must be authenticated
Main Scenario:	
1.	The user signals to the system that they want to request a service from the garage
2.	The system asks the user to enter their vehicle specifications
3.	The user enters their vehicle specifications
4.	The system verifies user vehicle specifications
5.	The system asks the user to pick from the available services
6.	The user picks from the available services
7.	The system asks the user to confirm the chosen service/s
8.	The system asks the user to select the date and time for the service/s
9.	The user selects the date and time that is convenient for them
10.	The system verifies the chosen date and time and finalizes the service request
11.	The system produces a service/request confirmation and service/request number for the user
Exceptions:	
3a.	1. The user enters vehicle specification in the wrong format 2. The user is notified by the system to re-enter the vehicle specification
6a.	1. The wanted service is not available 2. Use case is terminated
9a.	1. The selected date/time is unavailable 2. The user is projected with an error message 3. The user chooses a different date/time

Use Case	Authenticate user
Trigger	The system needs to authenticate the user
Precondition:	The user is registered with the recepsionist
Main Scenario:	
1.	The systems ask the user to enter their credentials to be authenticated
2.	The user enters their credentials
3.	The system verifies the entered credentials
Exceptions:	
2a.	1. The user enters the wrong credentials 2. The system displays an error message 3. The user is asked to re-enter their credentials

Use Case	Apply Discount
Trigger	The user wants to add a discount
Pre-condition	The user must have requested a receipt for their chosen service/s
Main Scenario:	
1.	The garage clerk asks the user to provide their loyalty card
2.	The user provides their loyalty card
3.	The garage clerk verifies the loyalty card
4.	The garage clerk adds discount into the receipt
Exceptions:	
2a.	1. The loyalty card provided by the user is invalid or expired 2. The system produces an error message 3. The garage clerk asks the user to re-enter the loyalty card details

Use Case	Billing Management
Trigger	The user wants a receipt of their service
Pre-condition	
Main Scenario:	
1	The customer signals to the receptionist that they want the bill to the services
2	The customers provide the receptionist with their customer id
3	The receptionist searches for the customer person details and car details through their customer id
4	The receptionist enters the details into the bill management system
5	The receptionist asks the customers for the service/request ID
6	The customer gives the receptionist the service/request ID
7	The receptionist enters the request ID into the system to find the users request
8	The system adds up the services requested by the user with their respective prices
9	The system asks the user to confirm that these are his/her requested services
10	User confirms his/her requested service
11	The system calculates the tax
12	>>extends<< discount System calculates the discount
13	The system calculates the final price of the respective services requested, tax and discount if extended
14	The system displays the final receipt

Add the use case where the receptionist enters the user's person details and car details
Add that the receptionist enters the date

Use Case	User registration
Trigger	The user wants to be registered into the system
Main Scenario:	
1.	The user signals to the receptionist that they want to be registered into the system
2.	The receptionist asks the customer their personal details
3.	The customer gives the receptionist their personal information
4.	The receptionist enters the customers personal details into the system
5.	The receptionist asks the customers for their vehicle details
6.	The customers give the receptionist their vehicle details
7.	The receptionist enters the vehicle details into the system
8.	The receptionist asks the customer to verify the details
9.	The receptionist saves the customers registration
10.	The system generates a customer id
11.	The receptionist provides the user with the customer id

The gets a user id when they register with the receptionist.