DOCUMENTATION RESTAURANT RECOMMENDATION CHATBOT

ChatBot

The chatbot was built with the intention to help people filter out the best possible restaurants which match their preferences like budget and can help them save time, money and possibly bad experiences.

It has several features including:

- Accepts user input regarding location, cuisine preferences, and budget constraints.
- Asks for additional clarification if required.
- Retrieves and displays a list of restaurants that match the user's preferences.
- Allow users to filter the results based on specific criteria (e.g., ratings, price range, distance).
- Provides details such as restaurant names, addresses, contact information, and user ratings for each recommendation.

Implementation

The chatbot was written in python language using several in built libraries like pandas, spacy, nltk ,numpy, sklearn, IPython.display, colorama and timeit. It uses several techniques some of which include entity recognition and content-based filtering.

Dataset

Dataset used for running this chat bot was scrapped from TripAdvisor and available on the website: https://www.kaggle.com/datasets/mikhailpustovalov/scraped-data-from-ta

<u>Size:</u> I had to restrict the dataset to 8000 valid entries as Jupyter kept crashing with larger sizes (Due to memory issues)

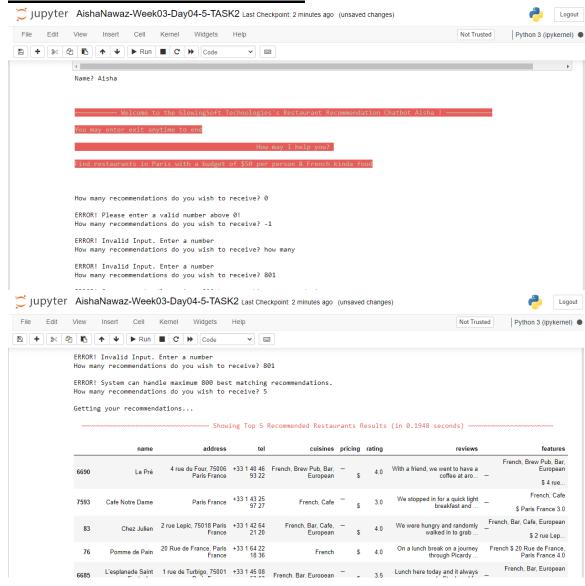
Limitations

Due to memory issues the dataset used was limited and the chatbot may not provide accurate information each time. The chatbot provides several best matchings and top-rated restaurants matches but at a time it can provide only 800 best matches.

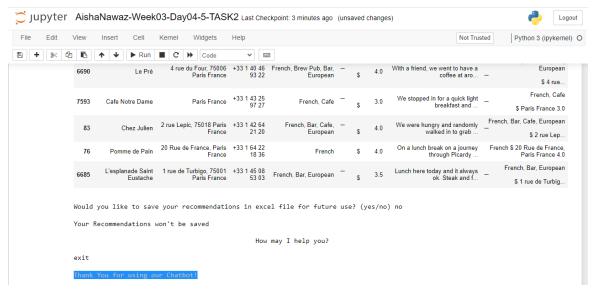
TEST CASES

1) **Invalid User Inputs:**

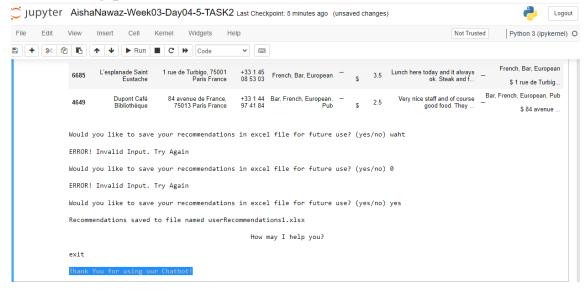
a) For number of recommendations:



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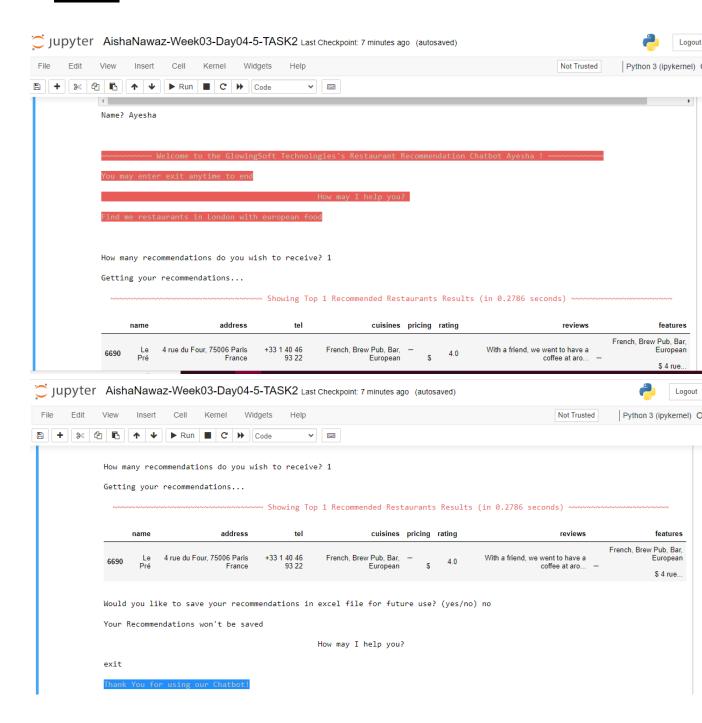


b) For saving preference:

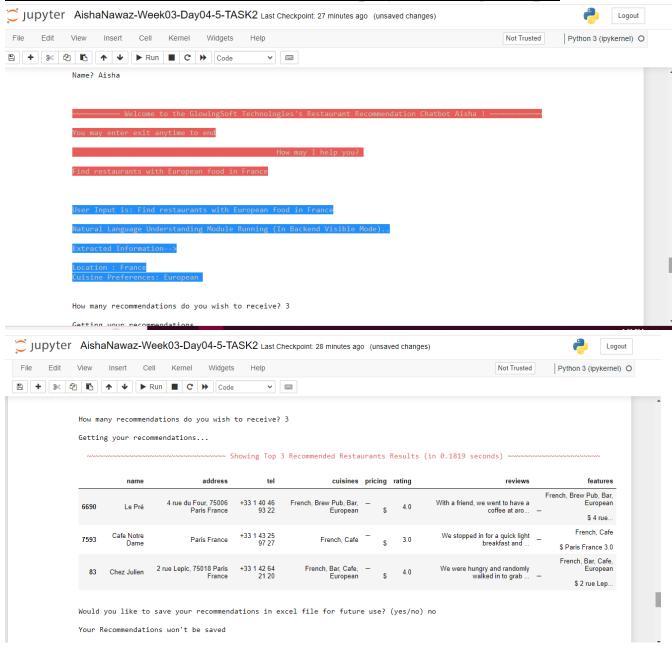


2) <u>User Prefernces testing:</u>

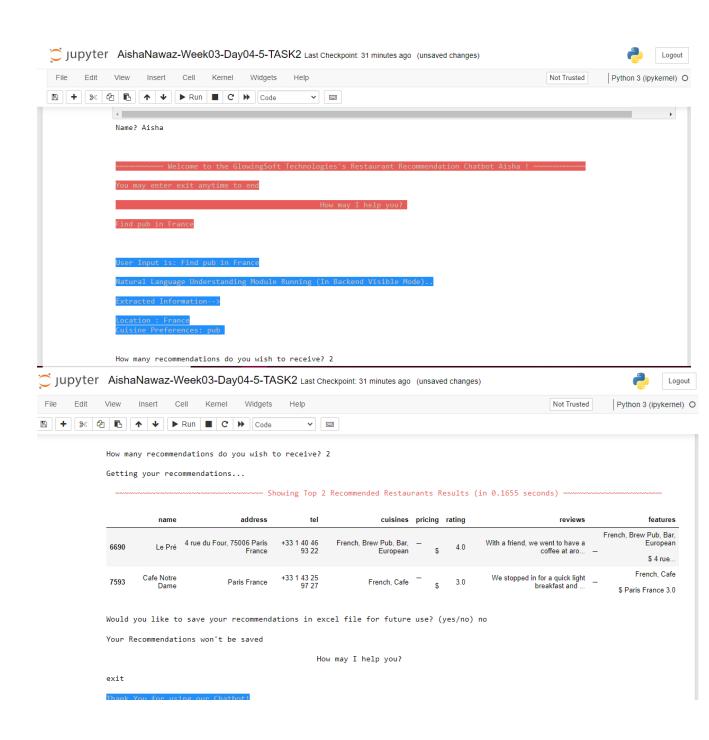
a) <u>Proper statements by user</u> TEST1



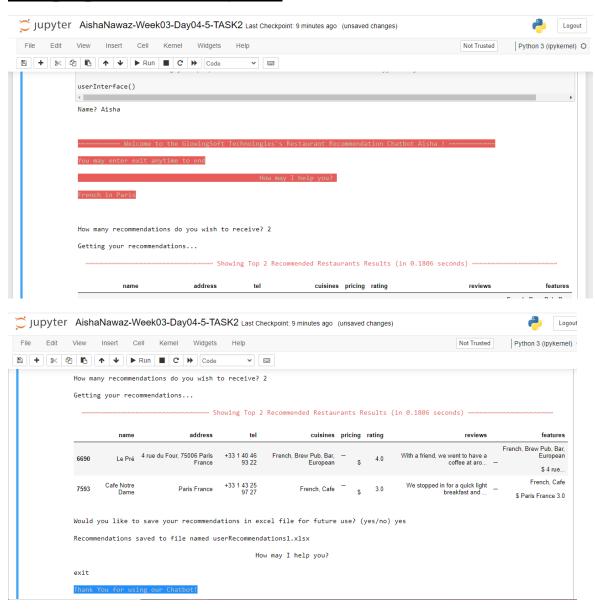
TEST 2 (With Backend mode on i.e displays working of nlp):



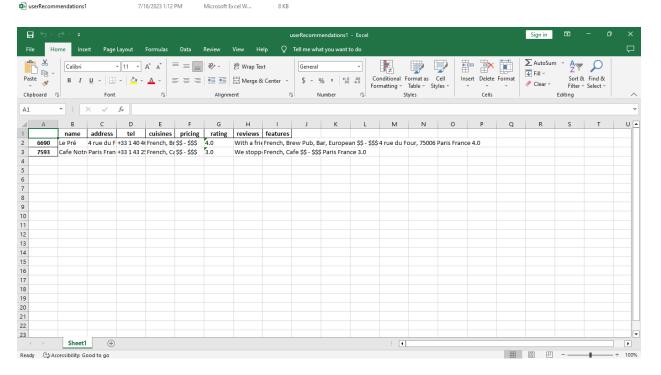
TEST 3 (With Backend mode on .e displays working of nlp)



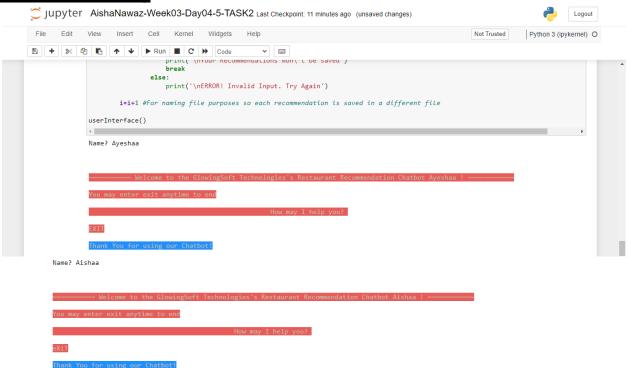
b)Imporper statement by user



3) Evidence of file saved



4) Exit Button testing



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Name? aisha
~~~~~~~ Welcome to the GlowingSoft Technologies's Restaurant Recommendation Chatbot aisha ! ~~~~~~~
You may enter exit anytime to end
How may I help you?
exit
Thank You for using our Chatbot!