













Service Level

Analysis

65.96% LIFR% 96.59% VOFR%

	Acclaimed Stores	Atlas Stores	Chiptec Stores	Coolblue	Elite Mart	Expert Mart	Expression Stores	Info Stores	Logic Stores	Lotus Mart	Propel Mart	Rel Fresh	Sorefoz Mart	Vijay Stores	Viveks Stores
OTIF%	15.47%	39.55%	38.73%	13.75%	24.37%	39.11%	38.39%	25.52%	38.78%	16.34%	40.92%	38.18%	25.89%	28.28%	39.44%
OT%	29.43%	71.81%	71.62%	29.13%	72.45%	72.54%	69.92%	70.94%	70.82%	28.11%	73.64%	72.32%	72.67%	72.45%	70.61%
IF%	52.36%	59.78%	60.35%	44.73%	37.94%	59.81%	60.83%	41.16%	60.14%	53.35%	59.74%	58.69%	39.19%	44.98%	60.07%
LIFR%	58.93%	75.48%	75.61%	51.53%	52.74%	75.48%	75.28%	53.05%	74.39%	60.08%	75.62%	74.54%	53.40%	59.23%	75.06%
VOFR%	95.85%	97.58%	97.58%	95.08%	95.29%	97.44%	97.54%	95.24%	97.45%	96.01%	97.70%	97.43%	95.33%	95.87%	97.57%



