**Nicholas Nash**

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**Qualifications Profile**

Dedicated and innovative with related education and practicum to contribute to long-range operational objectives in an **IT Software Developer** role.

* **Software Solutions:** Proven success diagnosing and resolving software issues. Hands-on experience patching and upgrading office applications to maximize productivity. Track record of matching business objectives to current and emerging technologies.
* **Network Engineering/Support:** Experience planning, installing, and configuring servers and workstations. Detailed knowledge of resource management and network development. Keen understanding of firewalls, routers, switches, and hubs.
* **Key Strengths:** Excel at interfacing with customers, engineers, and management. Talent for quickly learning new information, procedures, and technologies. Exceptionally organized multitasker.

**Core Technologies**:

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| Environments: | UNIX (Mac OS), Windows 7/8/8.1/10, Linux, IBM iSeries (AS400) |
| Tools: | JavaScript (jQuery), Git, Jira, SCRUM, Python, Django, SQL, C++, RPG, MS Office (Word, Excel, Outlook, PowerPoint), Rumba (RPG Environment), HTML, CSS, SASS, JSON, AJAX, AngularJS, GruntJS |

**Educational Background**

**The Full Stack Developer Bootcamp,** Nashville Software School (NSS), Nashville, Tennessee **– 2017**

Six-month full-time web development program

*Coursework completed: Front End Development Foundations (HTML, CSS, JavaScript), Software Development Foundations (Python, Django, SQL Databases, APIs, Source Code Control, Capstone,  
Test-Driven Development, Collaborative Development, AGILE)*

**2-year program in Computer Science**, Tennessee Technological University, Cookeville, Tennessee **– 2016**

*Coursework completed: C++ Foundations and Theory, C++ Intro Lab*

Cookeville High School**,** Cookeville, TN **- 2014**

**DAR Citizen of the Year Award, 2014**

*Acknowledged as the most outstanding student exemplifying good citizenship and community engagement.*

**Experience Highlights**

Averitt Express, Cookeville, TN, **Programmer/Analyst,** June**/**2017 – Present

*Technologies: RPG, CL, RDi (Rational Developer for iSeries), Microsoft SQL Server*

Worked on a multiple member team of programmers/analysts that interacts with company employees and customers. Managed day-to-day technical issues while creating solutions to complex system issues (building programs, editing source code, installing software, etc.). Constantly researched products that could improve company production and efficiency; integrated software that was personally tested and ensured.

TJ Maxx, Cookeville, TN, **Customer Experience Coordinator,** October**/**2014 – Present

*Technologies: MS Office (Excel, Word), Money Counting Technologies (Scales, Vault Counter)*

Managed day-to-day operations on the store floor. Lead a team of 10 employees, including Customer Service Representatives. Assigned tasks, addressed any issues customers may have. Handled monetary responsibilities such as safe verification and sales analysis. Led loading dock team during shipment hours.

Started as an entry-level associate; recognized and promoted to Customer Experience Coordinator role in March 2016.

Twin Lakes Co-op, Gainesboro, TN **Network Support Specialist (Internship), May**/2014 – July/2014

*Technologies: Basic CISCO, Routes and Switches*

Shadowed professionals applying cutting-edge knowledge of progressive network design and development strategies. First introduction into technology field. Worked in team-based environment with results-driven agenda.

* Improved speed, reliability, and efficiency of computer operations by actively maintaining and repairing computer systems.
* Updated company telephone system (In-house system directory)