

AISLING FLORENCIO PIMENTEL

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EDUCATION

Fordham University

Bachelor of Science; Computer Science • Minor in Economics

Major GPA: 3.7/4.00 - Dean's List: 2023-2024; 2024-2025

Expected graduation **May 2027**

Universidad Carlos III de Madrid

Bachelor of Science; Computer Science (Study Abroad)

September 2025 - December 2025

Relevant Coursework: User Interfaces, Software Development Projects Management, Business Management, Database Systems, Computer Algorithms, Data Structures, Data Communication and Networks

SKILLS

Languages: C++, Python, JavaScript, HTML, CSS

Tools and Platforms: Visual Studio Code, GitHub, macOS, Linux, Anaconda, SQL, Linear, Jira

PROFESSIONAL EXPERIENCE

Frenalytics, NY

Product Management Intern

February 2025-May 2025

- Led cross-functional collaboration to define new product features, driving an increase in user engagement and improvement in customer experience
- Utilized Linear to manage team workflows by creating and organizing product tickets, enabling efficient sprint planning and clear cross-functional alignment
- Assist in roadmap planning, backlog prioritization, and data-driven decision-making to support business and customer needs

Intern Chief of Staff

February 2025-May 2025

- Led intern engagement initiatives, organizing mentorship pairings and cross-functional collaborations, increasing intern satisfaction and retention
- Optimized program efficiency by launching monthly cohort check-ins, improving communication, tracking progress, and driving a boost in project completion rates
- Strengthened intern-mentor relationships by conducting structured check-ins, proactively resolving issues, and increasing mentor response rates

Knack, Tutor, NY

September 2024-May 2025

- Assisted students in understanding complex programming concepts, algorithms, and mathematical proofs
- Delivered clear and supportive instruction, adapting to individual learning styles to improve student performance
- Helped students develop problem-solving strategies, critical thinking, and logical reasoning
- Guided lab sessions to reinforce theoretical knowledge through practical application

Mint Mobile, Customer Service Representative, Dominican Republic

May 2024-August 2024

- Resolved technical issues for mobile services and devices, achieving a high first-call resolution rate
- Delivered clear and empathetic guidance to customers, enhancing overall satisfaction
- Utilized and updated CRM systems to streamline support processes, reducing average handling time

Nana's Sweets, Owner, Dominican Republic

August 2019-July 2022

- Operated an online business that reached a nationwide market
- Managed finances such as budgeting, delivery fees, and payroll
- Orchestrated deliveries and product preparation
- Leveraged social media platforms such as Instagram and WhatsApp to effectively promote products

LEADERSHIP EXPERIENCE

Deca, President, Dominican Republic

August 2022- May 2027

- Directed chapter operations and managed a team of student officers, coordinating events, competitions, and fundraising initiatives
- Mentored peers in business strategy, public speaking, and case competition preparation, leading to increased participation and award recognition
- Oversaw budgeting and resource allocation to ensure successful execution of chapter projects
- Built partnerships with local businesses and school administration to expand opportunities for members

Student Government, President, Dominican Republic

August 2019-May 2022

- Led school-wide initiatives by representing the student body and collaborating with faculty to address student concerns and improve campus life
- Managed election campaigns, meeting agendas, and project timelines, ensuring consistent engagement across all grade levels
- Coordinated large-scale events such as assemblies, fundraisers, and community service projects, fostering school spirit and unity
- Developed leadership pipelines by mentoring younger student leaders and delegating responsibilities effectively